

# COVID-19 Virtual Seminar

# Mortgage Servicing

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# & Debt Issues

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Attorney General Alliance

[afriedman@AGAlliance.org](mailto:afriedman@AGAlliance.org)

1 . 916 . 478 . 0075

[www.AGAlliance.org](http://www.AGAlliance.org)

# Ellen Rosenblum

Oregon Attorney General

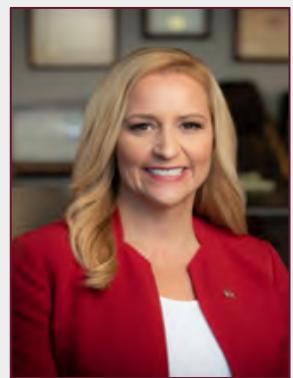


A former federal prosecutor and state trial and appellate judge, Ellen Rosenblum was first elected to a four- year term as Oregon's 17th attorney general in November 2012 and was re-elected to a second term Nov. 8, 2016. She is the first woman to serve as Oregon attorney general. Her priorities include consumer protection and civil rights – advocating for and protecting Oregon's children, seniors, immigrants and crime victims and those saddled with education-related debt. She is committed to assisting district attorneys and local law enforcement in prosecuting elder abuse and complex crimes and has made crimes against children as well as consumer internet privacy high priorities.

Attorney General Rosenblum has been active in local and national organizations of lawyers, judges and attorneys' general. She has served on the Executive Committee of the National Association of Attorneys General and she is the immediate past chair of the Conference of Western Attorneys General. She has served as secretary of the American Bar Association and is the chair of the ABA Section of State & Local Government Law. She co-founded the section's Attorneys General and Department of Justice Issues Committee (AGDJ).

# Leslie Rutledge

Arkansas Attorney General



Leslie Carol Rutledge is the 56th attorney general of Arkansas. She was elected on Nov. 4, 2014, and was sworn into office on Jan. 13, 2015. She is the first woman and first Republican in Arkansas history to be elected to the office. Rutledge is an Arkansas lawyer who has spent her entire career in public service. A former prosecutor, her law practice focused on administrative law, state and local government, and election law.

A seventh generation Arkansan, Rutledge grew up on a cattle farm near Batesville, Ark. and attended public school at the Southside School District in Independence County.

From her mother, an elementary school teacher, and her father, a lawyer and a judge, Rutledge learned the importance of hard work and service to others. After graduating from the University of Arkansas at Fayetteville, she proceeded to the University of Arkansas at Little Rock William H. Bowen School of Law.

Rutledge is admitted to practice law in Arkansas, Washington D.C., and before the Supreme Court of the United States.

Rutledge has spent her career standing up for and protecting liberty, opportunity and freedom of all Arkansans enshrined in the United States Constitution. Rutledge began work in the Arkansas Court of Appeals clerking for Judge Josephine Hart, now associate justice on the Arkansas Supreme Court. Rutledge was selected to serve as deputy counsel to the Office of Governor Mike Huckabee working with and advising Arkansas state agencies including: oil and gas commission, public service commission, insurance department, real estate commission, bank department, and dozens of smaller state agencies and departments. She served as deputy prosecuting attorney in Lonoke County handling felony cases and in subsequent service as attorney for the state of Arkansas' Division of Children and Family Services where Rutledge actively advocated for the best interest of Arkansas' most vulnerable.

Her service extends to leadership in numerous community organizations including the Junior League, Alpha Delta Pi Alumni, National Rifle Association and Women in Networking in Central Arkansas. Rutledge is a member of the Arkansas Bar Association, the UALR Bowen School of Law Alumni Board, the Federalist Society and the Republican National Lawyers Association. Rutledge and her husband, Boyce, have a home in Pulaski County and a farm in Crittenden County.

# Nicole Beattie

Executive Vice President of Servicing, Quicken Loans



Nicole Beattie is the Executive Vice President of Servicing at Quicken Loans, the nation's largest mortgage lender. In this role, Nicole leads the company's mortgage servicing business with a team of dedicated professionals located in Detroit and Phoenix. To date, Quicken Loans has serviced more than 1.8 million clients, offering industry-leading technology and award-winning client service.

Detroit-based Quicken Loans has been ranked "Highest in Customer Satisfaction for Primary Mortgage Origination" in the United States by J.D. Power for the past ten years, 2010–2019. The company was also ranked highest in the nation for customer satisfaction among mortgage servicers six years in a row, 2014 – 2019, each of the years the company was eligible.

Nicole has been with Quicken Loans since 2004, holding numerous roles from mortgage banking to origination operations. She has also overseen teams in underwriting and closing before moving on to servicing.

As a lifelong Michigander, she lives in metro Detroit with her husband, two children, and two rescue dogs.

# Patrick Madigan

Assistant Attorney General & National Leader of AG  
Mortgage Group, Iowa Attorney General's Office



Patrick Madigan is a 1994 graduate of the University of Iowa and a 1998 graduate of the University of Iowa College of Law. After a federal clerkship and private practice, Patrick joined the Iowa Attorney General's Office in 2004. Since that time he has become a national leader in the area of mortgage lending and servicing. Patrick has led many large, multistate settlements including the landmark \$50 billion National Mortgage Settlement in 2012.

In 2008, Patrick was awarded the "Marvin Award" by the National Association of Attorneys General. For his work on the National Mortgage Settlement, Patrick received the Attorney General's Award for Distinguished Service, which is the United States Department of Justice's second highest award for employee performance. He has been quoted extensively in many national publications including the Wall Street Journal, New York Times, Washington Post, National Public Radio and many others.

# Geoff Walsh

Staff Attorney, National Consumer Law Center



Geoffry Walsh is a staff attorney at the National Consumer Law Center (NCLC) who focuses on foreclosure prevention, consumer bankruptcy, and other consumer credit issues.

He has provided written testimony and engaged in policy advocacy at the federal and state levels on the topic of foreclosure mediation. He has served as a panelist and instructor at trainings and legal education seminars on foreclosure prevention and bankruptcy topics, and is an active member of the National Association of Consumer Bankruptcy Attorneys. Walsh is co-author of *Foreclosures and Mortgage Servicing*, *Consumer Bankruptcy Law and Practice*, *Foreclosure Prevention Counseling*, *Student Loan Law*, and *Credit Discrimination*. Walsh previously worked as an attorney with Vermont Legal Aid, Inc. in Springfield, Vt. from 1991 to 2008, specializing in housing, consumer, and bankruptcy areas.

From 1980 to 1991, he worked as a staff attorney with Community Legal Services, Inc. in Philadelphia, Pa., where he also specialized in housing and consumer litigation. Walsh earned his B.A. from University of Michigan and is a graduate of Temple University Law School.



Attorney General Alliance

## CALENDAR OF EVENTS

### COVID-19 VIRTUAL SEMINAR SERIES

**Impact on Elections** \**recording available upon request*

Thursday, May 28<sup>th</sup> from 2-3:30pm EST

**Mortgage Servicing & Debt Issues**

Thursday, June 4<sup>th</sup> from 1-2pm EST

**Contact Tracing Tech and Privacy Issues**

Thursday, June 18<sup>th</sup> from 1-2pm EST

### 2020 ANNUAL MEETING

**JULY 23 – 26, 2020**

THE BROADMOOR

COLORADO SPRINGS, COLORADO

### 2021 CHAIR'S INITIATIVE

**DATES TBD, 2021**

LOCATION TBD

DENVER, COLORADO

### 2021 ANNUAL MEETING

**JUNE 14 – 18, 2021**

THE GRAND WAILEA

MAUI, HAWAII

### 2022 ANNUAL MEETING

**JUNE 13 – 16, 2022**

SUN VALLEY RESORT

SUN VALLEY, IDAHO