

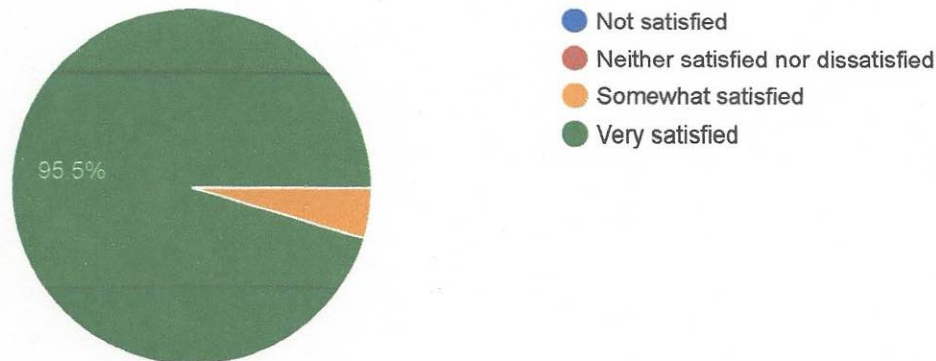
Rotary Club of Lake Arrowhead Anonymous Member Satisfaction Survey

22 responses

Overall, how satisfied are you with being a member of our club?

 [Copy chart](#)

22 responses



Comments and suggestions:

8 responses

Great location In Lake Arrowhead!

Wish we were able to meet in the evening hours.

The past 3 Presidents have made some needed changes and I am much happier with the friendly tone of our Club.

The club not only provides community service , but provides for social gatherings.

I have some policy differences: I think community service should be dramatically increased, and Boys and Girls Club (prevention of delinquency, etc.) and Operation Provider be allocated a budget every year without having to apply for a grant as part of our safety net. I also think we should have a club meeting every week AND have the social once a month. There are many members that feel very comfortable going to a meeting, but not going to the social.

Love all the service projects, especially working on the Rose Parade float.

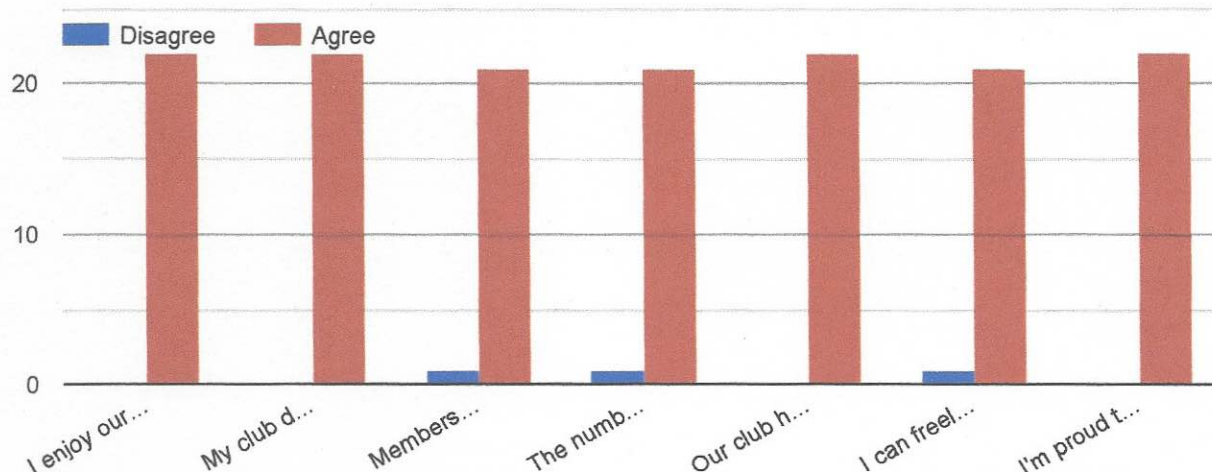
Let's keep up the positive attitude and keep adding new members that want to work for the community!

We could probably do a few more fundraisers and events. Not too many though.



Thinking about our club's **culture, members, and meetings**, indicate how much you agree with the following statements.

 Copy chart



Comments and suggestions:

How do you rate the following aspects of club meetings?

 Copy chart



Comments and suggestions:

5 responses

Enjoy the Social Meetings, Thank You!

Of the 3 Mountain clubs, we are the most active, productive and Community minded.

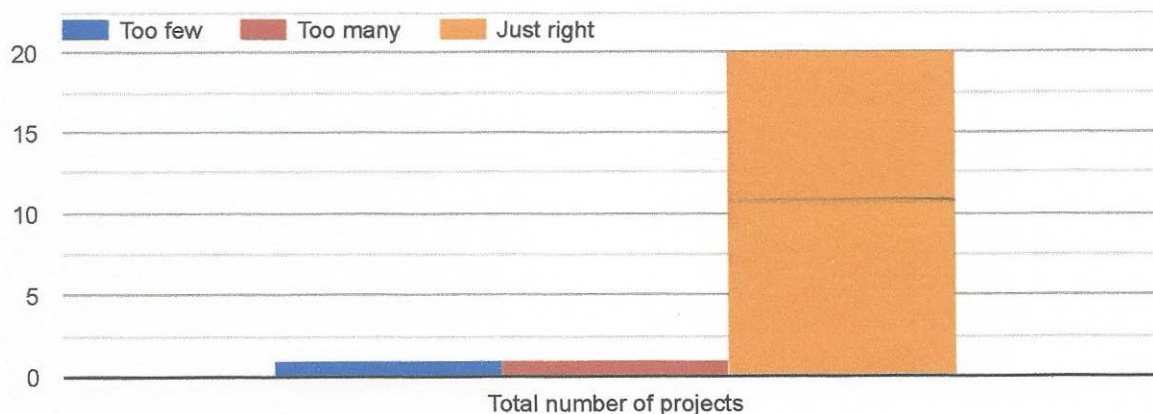
Requesting more greens or salad options

Lake Arrowhead has a large % of retired members, and our business owners have a hard time making our meetings because many of them own their own business.

I would like to see an option to view our meetings on Zoom, and maybe some healthier meals for lunch. And I would be fine with our meetings lasting a little longer so we are not having to rush through our speakers and everything that we need to talk about.

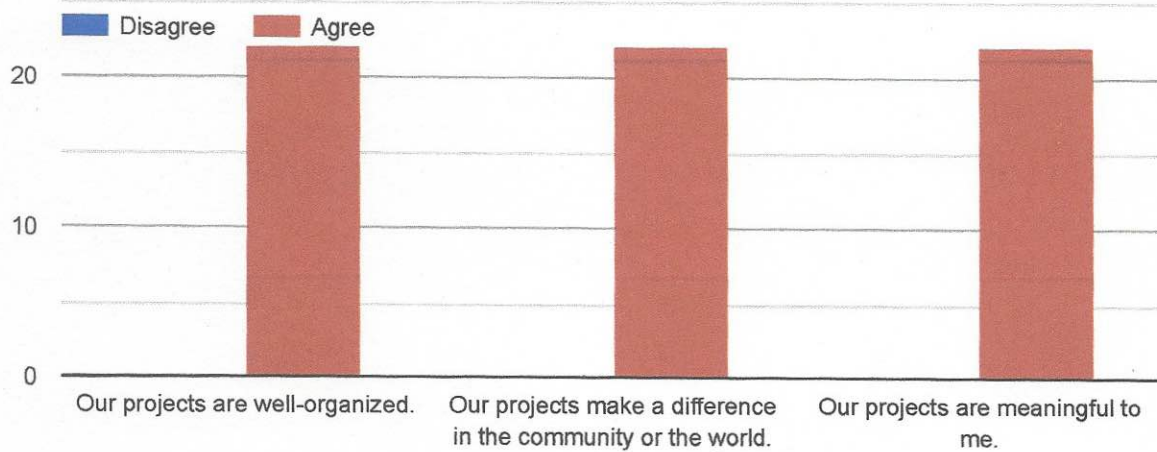
What do you think about these aspects of our club's **service projects**?

 Copy chart



What do you think about these aspects of our club's **service projects**?

 Copy chart



Comments and suggestions:

4 responses

Need more members involved

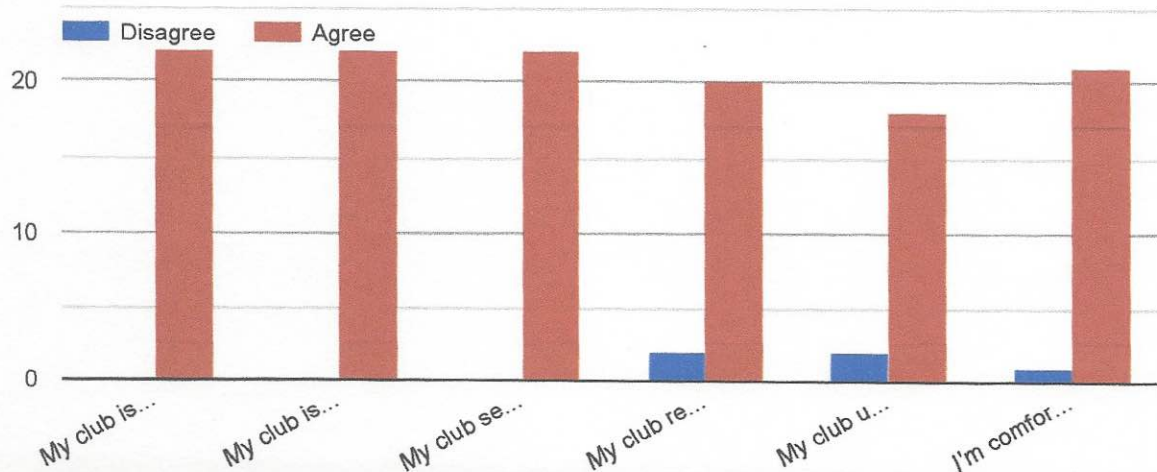
If I was not working full time, it would allow me to attend and participate more often

I wish more club members would be involved and enjoy our service projects.

Love the updates on the emails, but maybe a little more information on how to participate in some of the community service projects if you happen to miss a meeting.

Thinking about **communication** and **responsiveness** in our club, indicate how much you agree with the following statements.

 Copy chart



Comments and suggestions

4 responses

Good response to input

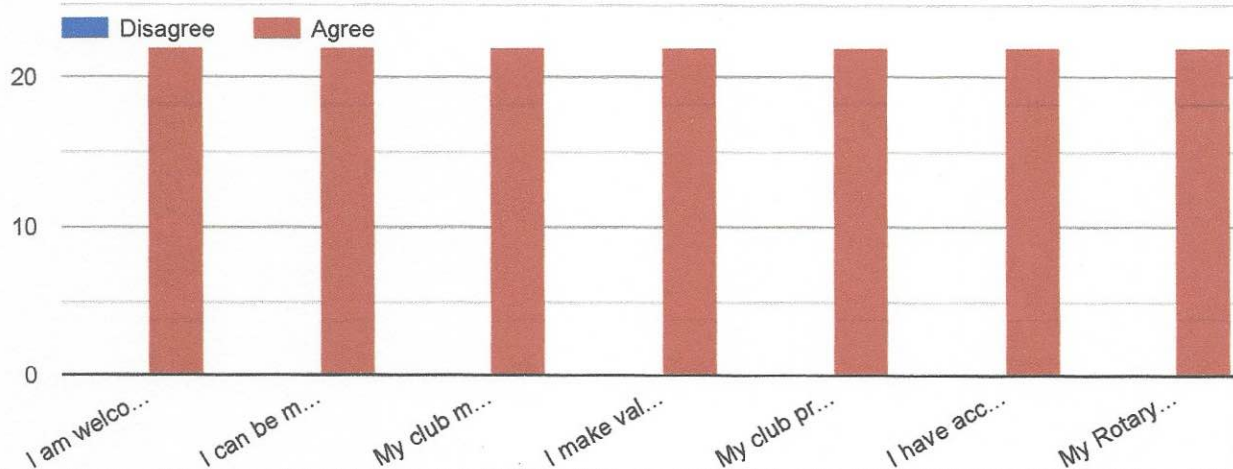
Only two choices (agree or disagree) will not properly address my opinion. Need to allow for varying degrees of answer.

We appreciate all the "hard turns" that have been very painful in the past.... much better now.

Agree and disagree... Most questions I would answer a 7 of 10. We can improve.

Indicate how much you agree with the following statements about being a member.

 [Copy chart](#)



Comments and suggestions:

3 responses

My closest friends are Rotarians!

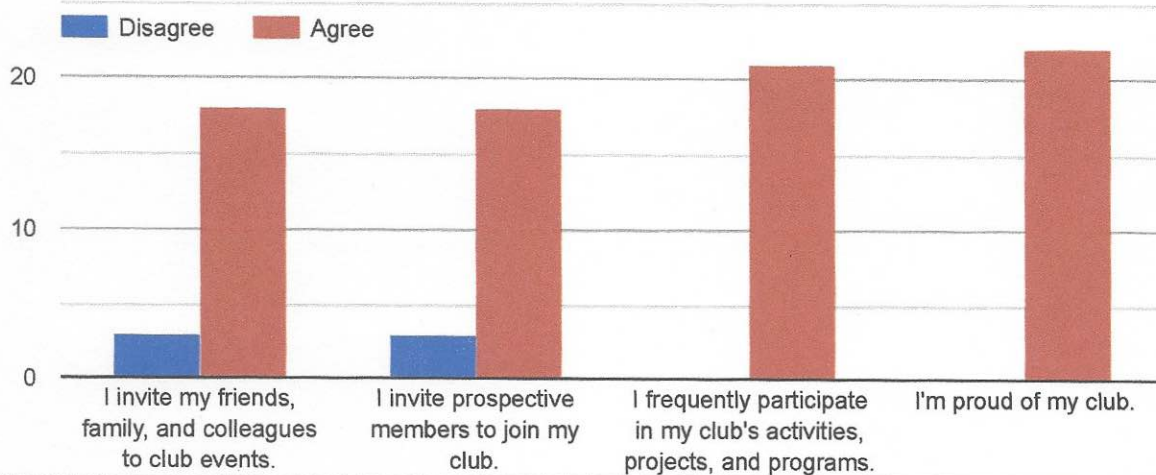
Only two choices (agree or disagree) will not properly address my opinion. Need to allow for varying degrees of answer. It's difficult to identify areas for improvement.

My family thinks I'm involved in too many clubs and the activities expected of me, by choice of course. My grandkids are still young and want to see Gandma K a bit more. I'm working on that.



Indicate how much you agree with the following statements about club engagement.

 Copy chart



Comments and suggestions:

3 responses

Only two choices (agree or disagree) will not properly address my opinion. Need to allow for varying degrees of answer. It's difficult to identify areas for improvement.

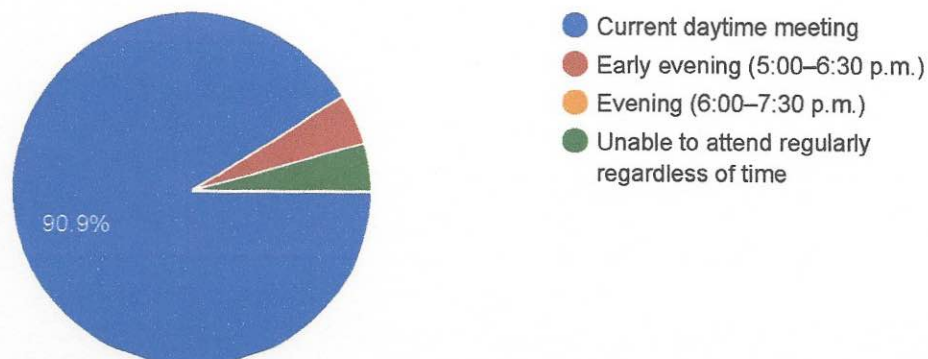
I need to follow the statement "Service above Self"

I hesitate to encourage people to join Rotary because I know how expensive it is for many people on a budget

Which meeting time would make it easiest for you to attend regularly?

 Copy chart

22 responses



Comments and suggestions:

6 responses

Both regular meetings and Socials are at a good time

Please do not change from a lunch group to breakfast or dinner.

This question does not allow for multiple answers. I can attend lunch or evening times jsut as easily.

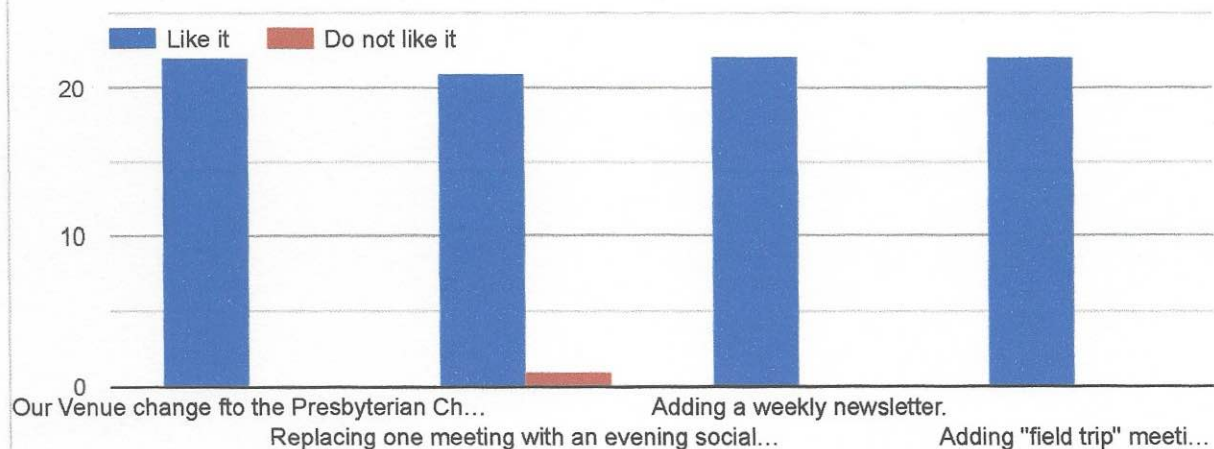
Evening meetings do not work - Our club has tried this several times over time, and people do not show up and it is unsafe in the winter. The once a month socials are great, but I think we should still meet on those Tuesdays to serve the interests of all members and get more content.

Every other month a social night and the next month a Tuesday off. For example, one month a social night, the next month a Tuesday off, and so on.

I like our meeting time. However, if more members could attend by changing to an evening club, I would be happy to make that change.

Our club has made a few changes from this year to last. Tell us what you think about:

 [Copy chart](#)



Comments and suggestions:

6 responses

Like our Field Trip Opportunities

More "field trips" would be great!

I think we should still meet every Tuesday at noon. When we invite a potential new member or have a special guest, how would they feel if they show up on Tuesday at noon, and we aren't there? Think of Clark Hahne and some of our older members who can't keep things straight - it's confusing and can result in less members / less potential new members. I also think we get more "meat" - the reason we are Rotarians - to do good in the world.

Like all above.

Love the social meetings and the newsletter!!

Absolutely love our monthly social. It has allowed us all to get to know each other better. I would actually prefer to have our weekly meeting and the Service projects be on separate days. If we miss too many meetings, we tend to get out of the loop as far as what is going on. I would also like to see more voluntary social activities like the soaring night in Crestline,.



What didn't we ask about that you'd like to start, stop, or continue in our club? Do you have a suggestion for making our meetings a better experience? Do you have a suggestion for adding service projects or making our service projects more engaging for you?

4 responses

I feel we need to make a stronger effort to engage those members that do not participate more than just lunch or social meetings.

Very grateful for the commitment of time and expertise of many wonderful people who serve in leadership / contribute to various activities and services.

Understanding that our club members have big and generous hearts, but limited time and burnt out on monthly fund raisers and Community Service projects from various organizations on the mountain, I'd like to find a way that each member could participate in a way that would not require too much of a commitment of their own time. For example, I'd suggest a Monthly Little Blessings Drive where members could purchase items to be donated to other 501(c)(3)s on the mountain. If we donate items instead of cash, this would free up Teri Ostlie from doing all of the heavy lifting and ensure donate the items we donated would be used for their intended purpose (not salaries, overhead, etc.). Also by aligning ourselves with other 501(c)(3)s, would be able to address several issues facing our community from the homeless, food insecurities, drug rehabilitation, etc. and those organizations would, in essence, do all the heavy lifting on these projects by distributing and making beneficial use of the items that we donated.

So, each month we could have a different "DRIVE" where our members are asked to bring in a different item which we gather at our meetings (and use cash donations to purchase additional items for those who are too busy to shop and/or prefer that we do the shopping for them) and then deliver them to the various other charities, e.g. Mountain Pregnancy Center, Rim Family Counseling, Mountains Community Hospital, Mountain Homeless Coalition, Operation Rescue, etc.

Suggested Drives: School Supplies Month, Boxed Food Month, Socks Month, Canned Goods Month, Pumpkin Pies Month and serving the community at the annual Thanksgiving meal in Crestline, Toy Drive or Adopt a Family Month, Children's Book Drive Month to stock our Rotary Little Libraries, Bare Essentials month (underwear), Toiletries month (Hygiene Items) full sized items and travel sized items, Baby Essentials Month (Diapers and Wipes) Coat Month, etc.

Maintain signature hands on projects where we provide,provide Christmas, Easter, and Birthday boxes. We could also start regularly contributing to Cecilia's orphanage in Tijuana. I would also note here that all of the drives would be voluntary and optional.

I know it is tough on the people that do almost everything (and you are doing a great job on getting more participation), but I would like to make sure the car show continues again next



year, and I would love to see the wine event start back up. I think big events are important as it showcases us off to the community and maybe attracts new membership

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