

## Community Services Division Programs and Services

- Home Energy Assistance Program 209 468-3988
- Energy Crisis Intervention Program
- Weatherization Program 209 468-0439
- Commodity Food
- Community Action Agency
- Alzheimer Day Care

## Area Agency on Aging Contracted Services

- Adult Day Support
- Caregiver Support & Training
- Medication Management
- Fall Prevention
- Legal Assistance
- Health Insurance Counseling and Advocacy Program
- Senior Lunch Program
- Home Delivered Meals
- Grab Bars

**SAN JOAQUIN COUNTY**  
**102 S. San Joaquin Street**  
**Stockton, CA 95202**

**(209) 468-1104**  
**1-800-510-2020**  
**[www.sjchsa.org](http://www.sjchsa.org)**

Information and Assistance is offered at no cost. Contributions are accepted and appreciated. There is no obligation to contribute.



## SAN JOAQUIN COUNTY AGING & COMMUNITY SERVICE

# INFORMATION AND ASSISTANCE

Your link to services. . .

**(209)468-1104**  
**1-800-510-2020**

**[www.sjchsa.org](http://www.sjchsa.org)**  
**Not Sure? Just Ask!**



# Department of Aging and Community Services

## INFORMATION AND ASSISTANCE

Is a program that provides information and referrals to health, social, and supportive services for seniors, caregivers, and disabled adults within San Joaquin County.

Information is gathered to identify the strengths and needs of consumers, referring individuals to services available.

Our services are designed to educate and provide information and links to available resources in the community.

## OUTREACH AND EDUCATION

In addition, program staff coordinate Aging and Community outreach such as Senior Awareness Day, community presentations, and health and information fairs.

Program staff also work with community-based committees, boards, and coalitions to address local service needs.

**Call Information and Assistance to arrange a presentation for your agency, group or organization**

## ACCESS TO SERVICES

**Call (209) 468-1104 Monday thru Friday 8:00am-5:00pm** to speak with **Information and Assistance** program staff.

Or visit our website [www.sjchsa.org](http://www.sjchsa.org) for information about programs and services, news updates, frequently asked questions, helpful resources and the **Directory of Services** for caregivers, seniors and disabled adults.

### Case Management

Provides case management to older adults 60+ to access services in the community that will assist the individuals function with increased independence and safety.

**No income requirement.**

### Family Caregiver Support Program, FCSP

Provides case management, respite, and supportive services to caregivers of individuals 60+.

**No income requirement.**

### Adult Protective Services Program (APS)

Investigates reports of abuse and neglect of seniors 65+ and dependent adults. Hotline: 209 468-3780 or toll free: 1 888 800-4800. **No income requirement.**

### The Ombudsman Program

Investigates reports of abuse and neglect of seniors and dependent adults residing in long term care facilities such as nursing homes or board and care homes. Hotline: 209-468-3785. **No income requirement.**

### Meals on Wheels

This program is designed for seniors 60+, who are homebound and cannot provide for themselves. Priority for service is given to seniors that reside alone.

**No fees.**

### In-Home Supportive Services (IHSS)

Provides services to low income seniors 65+ and disabled individuals to remain safely at home and prevent or delay institutionalization. **Must be Medi-Cal eligible.**