

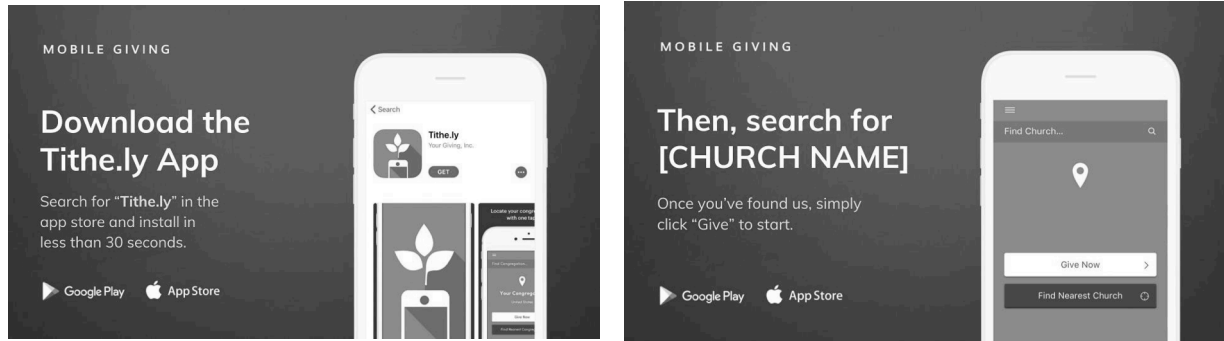
TITHE.LY

OUR GIVING APP!

This year we are excited to offer a new and convenient way of giving using the TITHE.LY app. Simply download the app on your phone and search for Emmanuel Episcopal Church and get started. Below are some frequently asked questions.

If you have any questions please let us know.

The Stewardship Committee: The Rev. Ellen Ekevag, The Rev. David Jackson, Kathleen Valenta, Marc O'Brien, and Cindy Mottl



1 - How can I give to my church?

You can [download the Tithe.ly giving app](#) where you will be able to find your church and give! It only takes a couple minutes to set up your account and then you'll be able to see your giving history and manage your account. You can also [give online](#) by visiting the Tithe.ly website.

2 - Does it cost me anything?

Nope! It costs you nothing to give to your church using [Tithe.ly](#).

3 - Is my Credit / Debit card information secure?

Yes! We take data and payment information security very seriously. All sensitive financial information is stored with bank level security. All information transmitted to our banking partner and on our site is done via an encrypted HTTPS (SSL) connection; and stored by our banking partner to PCI DSS Level 1 compliant standards.

4 - How will my data be used?

Your personal data will **never** be sold, traded, or given out to third parties.

5 - How will I know when my credit, debit, or ACH is charged?

Anytime you're charged you will receive an email confirmation.

6 - How long does it take for my church to receive my gift?

It usually takes about 2-3 days between the time you give and when it appears in your church's bank account.

7 - What if I accidentally type the wrong amount?

If you make a mistake giving, make sure to contact your church and they can refund the wrong amount, and then you can make another donation for the correct amount. Refunds may take up to 7 business days to appear back in your account.

8 - How do I edit my information?

You can [download the Tithe.ly giving app](#) where you will be able to manage and update all of your account information.

9 - How do I change/cancel my recurring gift?

In order to change your auto recurring gift fund/designation, you will need to delete your existing recurring gift and then setup a new recurring gift.

10 - How do I change/update my payment method?

If you already have an account with [Tithe.ly](#) and would like to change your payment information, you can do so from the [Tithe.ly](#) app or by logging into your account online and clicking on "Payment Methods" in the menu bar. You will need to delete your old form of payment and add a new one.