



## Password Reset

**Every Allstate website and mobile application, including the Provider Portal, will remind you to update your password every 60 days.** Take time today to update your password and increase your account security.

Your password will need to include:

- A total of at least eight characters
- At least one UPPER case letter (A to Z) and one lower case letter (a to z)
- At least one number (0 to 9) and one special character (~ ! @ # \$ % ^ & \* \_ - + = | \ ( ) : ; ' , . ?)
- Spaces and less than or greater than signs (< >) are not allowed

If your password expires, you will have to contact Network Support for assistance unlocking your account.

Please share this information with your staff, dispatchers or technicians who may also utilize the Provider Portal.

If you have questions, please email us at [arsnetworksupport@allstate.com](mailto:arsnetworksupport@allstate.com).

