

Queens
Community
House



2022 ANNUAL REPORT



QCH is committed to serving the diverse neighborhoods of Queens, offering a support system to children, youth, adults, and older adults, helping them to develop the knowledge, confidence, and skills to change their lives for the better and become active participants in their larger community. The past year was a busy one for us, as we re-opened all of our program sites after the COVID shutdowns, embedded and expanded our Family Support Services work, and continued to help our families get back on their feet and interacting with their neighbors again. As icing on the cake, we re-opened our Forest Hills Community Center after a major renovation!

I am happy to share some of the other highlights of the year with you in this report. As we adapt our work to ensure that the needs of Queens individuals and families are met, our neighbors, friends, and benefactors continue to support us and exemplify the true meaning of community. We are grateful.



Ben Thomases
Executive Director

DEAR NEIGHBORS

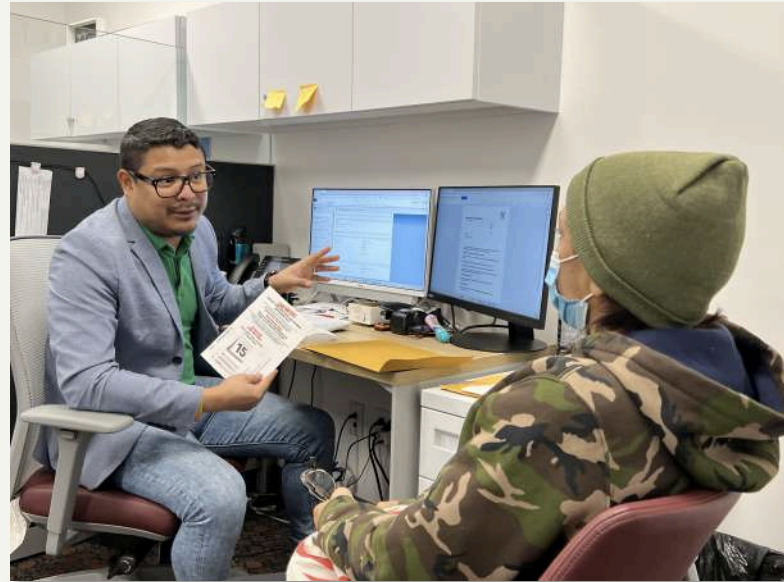
2022 ANNUAL REPORT

Queens
Community
House



WHO WE SERVE

2022 ANNUAL REPORT



Queens Community House (QCH) serves over **25,000 children, youth, adults, and older adults** every year through **55 programs** at **39 sites** in **15 Queens neighborhoods**.



We are committed to a holistic approach that deals with immediate needs as well as the root causes and barriers that may impede personal, family and community stability.



CHILDREN AND YOUTH

2022 ANNUAL REPORT



QCH provides comprehensive youth development programming. Our youth participants can explore interests and passions, develop positive social connections, contribute to their community, become life-long learners, gain meaningful experiences, and achieve formal credentials.

We offer both center-based and school-based programs, as well as gender and sexual orientation-specific programming.

- ✓ Elementary and Middle School Afterschool Programs
- ✓ Beacon Community Centers
- ✓ LGBTQ Drop-In Center
- ✓ Young Women's Leadership Program
- ✓ Food Justice Programming
- ✓ Queens Childcare Network

Queens
Community
House



YOUNG ADULTS

2022 ANNUAL REPORT

QCH is recognized for its expertise in helping young adults -- many of whom have struggled in traditional high schools -- to attain high school diplomas, obtain positive work experience, and to go on to succeed in college and employment.

- ✓ Attendance Improvement Program
- ✓ Transfer High Schools
- ✓ Young Adult Borough Centers
- ✓ College Access & Career Planning
- ✓ Youth Workforce Services
- ✓ Evening Teen Centers



Queens
Community
House



ADULTS AND FAMILIES

2022 ANNUAL REPORT



QCH offers a broad range of family and community services reflective of our ongoing commitment to fostering strong, stable, and self-sufficient families and communities in Queens. These programs link neighbor to neighbor, offer opportunities for continued learning and skills development, enhance family supports, provide services for new immigrants, improve housing conditions and prevent evictions, and assist in community building and development.

- ✓ Adult Education (ESOL)
- ✓ Immigration Assistance
- ✓ Housing & Homelessness Prevention
- ✓ Food Access Initiative
- ✓ Queens Childcare Network
- ✓ Family Support Services
- ✓ Volunteer Services
- ✓ Community Organizing

Queens
Community
House



OLDER ADULTS

2022 ANNUAL REPORT



Queens has the largest, fastest growing, and most culturally and ethnically diverse older adult population in New York City.

Our comprehensive, multifaceted older adult programs and services are designed to encourage senior independence and continued engagement.

- ✓ Older Adult Centers
- ✓ Social Adult Day Program
- ✓ Caregiver Support
- ✓ Older Adult Case Management / Meals on Wheels Delivery
- ✓ Friendly Visiting Program
- ✓ Transportation
- ✓ Naturally Occurring Retirement Community (NORC)

Queens
Community
House



OUR IMPACT

2022 ANNUAL REPORT

THE REOPENING OF THE FOREST HILLS COMMUNITY CENTER



QCH has re-opened its flagship **Forest Hills Community Center** after a year-long renovation. The new center is brighter, remodeled, and more accessible, with technology-enhanced program rooms, upgraded infrastructure, skylights, gender-neutral bathrooms, an elevator, ADA-compliant doors, and improved walkways. The renovation also freed up space for additional programmatic use, including a Neighbors' Lounge off the front lobby, small meeting rooms to ensure participants' privacy, and an expanded food pantry.

The center is QCH's oldest and most-frequented program site, with 500 participants a day. It hosts an older adult center, after-school program, ESOL and citizenship classes, young women's leadership programming, housing and comprehensive family support services, social adult day services, and an evening teen center.



QCH IS BOROUGH ANCHOR FOR NYC'S FIRST-EVER CITYWIDE PARTICIPATORY BUDGETING PROCESS



In 2022, the NYC Civic Engagement Commission (CEC) launched **"The People's Money," NYC's first-ever citywide participatory budgeting (PB) process**. PB allows all New Yorkers age 11 and older to have a voice in deciding how to spend \$5 million of city expense funding. **QCH was chosen as Queens borough anchor** for the process, and in this role hosted a series of Idea Generation Sessions during which neighbors were invited to brainstorm ideas for creative projects that meet the needs of the borough. These projects ideas will be compiled, refined, and presented for a vote in mid-2023. "The participatory democracy helps further QCH's mission of building healthy and inclusive communities across Queens," said ED Ben Thomases. "When ordinary community members have a direct say in how their tax money is spent, everyone benefits."

Queens
Community
House



OUR IMPACT

2022 ANNUAL REPORT

GENERATION Q LAUNCHES KNOW YOUR RIGHTS PSA FOR NYC QUEER YOUTH



Since 2004, **Generation Q** has served as an after-school youth center for lesbian, gay, bisexual, transgender, and queer youth and allies, between the ages of 13 and 21. Generation Q is a friendly, affirming environment that offers a wide variety of educational and social opportunities. As part of the program's ongoing commitment to being an educational resource, Generation Q partners with schools across the borough to provide workshops and technical support that will help them create and maintain settings more welcoming for queer youth.

This year, Generation Q produced a know-your-rights PSA entitled *The Q-niverse* that highlights local, state and federal laws protecting youth from discrimination, harassment and bullying based on sexual orientation and gender expression. The PSA is meant to help queer youth in New York City advocate for themselves in middle school and high school.



OUR IMPACT

2022 ANNUAL REPORT



ENGLISH CLASSES FOR WORKING IMMIGRANTS

QCH has been offering English for Speakers of Other Languages (ESOL) classes to immigrants for over twenty years. Each year, we offer day and evening classes to over 400 adult immigrants from over fifty countries.

In 2022, QCH was awarded a State contract to provide **workforce-based ESOL and Adult Basic Education (ABE) classes to working immigrants**. During our first year, we provided classes to 265 adult who were looking to improve their reading and writing English skills for the workplace. Our program uses smart boards, smart phone apps, and an online curriculum. We have also included hybrid formats of in-person and online learning to diversify our instructional delivery.

Our program also partners with internal and external partners to provide our working students with webinars and workshops that improve their knowledge of NYC communities and help them better navigate the world of work. Our Case Manager provides one-on-one advisement and creates an Education and Employment Plan for each student to help them map out their career trajectory.

Queens
Community
House



OUR IMPACT

2022 ANNUAL REPORT

BY THE NUMBERS

2,414

after school children engaged in literacy activities.

1,979

young adults placed in jobs at **164** workplace sites through the city's Summer Youth Employment Program.

56,659

meals served to **1044** homebound older adults

601

families receiving emergency housing assistance.



MEET YOUR NEIGHBORS



KIKI

"I've been going to the Pomonok Community Center for seven years. When I'm here, I really enjoy playing ping pong. It's a great exercise against Alzheimer's. Because of my work, I have a lot on my mind and I sometimes struggle to sleep. But after I get my exercise in, I know I'm going to get a very good sleep and will have more energy for work the following day. Plus, you make a lot of friends here when you play."



ANDREW

"My aspirations are to own my own restaurant and become financially stable. The Queens Connect program taught me the values that I need to succeed in my personal and professional life. Working as a prep cook at Eleven Madison Park holds a lot of responsibility, but it is fun and I am learning and developing new skills every day."



NORMAN

"I became a caregiver when my wife was diagnosed with dementia 13 years ago. Caregiving has its ups and downs. QCH has helped me in my journey of caregiving. I attend a caregiver support group at QCH and my wife attends a program with the QCH Social Adult Day Services. They know our community well. QCH is always there to help me, even as we are coming to the end of our journey."



OUR SUPPORTERS

2022 ANNUAL REPORT

Queens Community House would like to thank the following Foundations, Corporations, and Government Agencies for their support of our programming in 2022.

FOUNDATION AND CORPORATE SUPPORT

A to Z Foundation
Achelis and Bodman Foundation
Affinity Legacy
Alera Group
AllianceBernstein
Amazon' Mets Foundation
Anonymous
Aramark Foundation
Rose M. Badgeley Charitable Residuary Trust
Bank of America
Barclays
Barker Welfare Foundation
BIDS Trading
Bloomberg
Bluestone Foundation
Booth Ferris Foundation
BTQ
Capital One
Citadel Securities
Citco
Citigroup
The Clark Foundation
Clearpool Group
Con Edison
Cord Meyer
Cowen and Company
Credit Suisse
Frances L. & Edwin L. Cummings Memorial Fund
Ira W. DeCamp Foundation

DRD Advisors
Jean and Louis Dreyfus Foundation
Eisner Foundation
Elmezzi Private Foundation
Gerstner Foundation
Malcolm Gibbs Foundation
GCOM
Gilbane
Goldman Sachs
Greenberg Taurig
Stella & Charles Guttman Foundation
Charles Hayden Foundation
William Randolph Hearst Foundation
Hyde and Watson Foundation
IKEA
Innovo Property Group
Investor's Bank
Instinet
Joy of Giving Something
JP Morgan Chase
KSS Architects
Kyndryl
Lamb Insurance
Jones Lange LaSalle
Leeding Builders Group
LeNoble Lumber
Lindsay Goldberg, LLC
Liquidnet
Harris Matthews Charitable Foundation

M&T Bank
Madison House Presents
March Associates
Matiz Architecture & Design
Millamar Landscaping
Morgan Stanley
National Maintenance
NYC Accelerated Workforce Recovery Hub
New York Community Bancorp
New York Immigration Coalition
William C and Joyce C O'Neil Charitable Trust
Paul, Weiss, Rifkind
Petrie Foundation
Pinkerton Foundation
Pre-Clivity Foundation
PS Marcato
Resorts World Casino
Review Avenue Associates
Robin Hood Foundation
Royal Bank of Canada
The Fan Fox & Leslie R. Samuels Foundation
The Shubert Organization
Venable Foundation
Virtu Financial
Washington Square Fund
Wells Fargo Foundation

GOVERNMENT SUPPORT

US Department of Labor
NYS Department of Health
NYS Department of Labor
NY Department of State Office for New Americans
NYS Education Department
NYS Housing and Community Renewal
NYS Office for the Aging
NYS Office of Children & Family Services
NYS Office of Temporary & Disability Assistance
NYC Center for Economic Opportunity
NYC Department for the Aging

NYC Department of Education
NYC Department of Homeless Services
NYC Department of Youth & Community Development
NYC Housing Authority
NYC Housing Preservation and Development
NYC Human Resources Administration
City Council Speaker Adrienne Adams
Councilmember Shekar Krishnan
Councilmember Lynn Schulman
Councilmember James Gennaro
Queens Council Delegation

Queens Borough President Donovan Richards
Assemblymember Jeff Aubrey
Assemblymember Catalina Cruz
Assemblymember Daniel Hevesi
Assemblyman Daniel Rosenthal
Senator Joseph Addabbo
Senator Leroy Comrie
Senator Jessica Ramos
Senator Toby Stavinsky



OUR SUPPORTERS

2022 ANNUAL REPORT

Queens Community House would like to thank the following individual donors for their support of our programming in 2022.

INDIVIDUAL SUPPORTERS

\$5,000+	Claude Ghez David Gross Jonathan Isler Kevin Joyce Mark Kaiserman Sarah King Leonard Kritz Susan Latham Elizabeth Librizzi Gregory Matalon Perry Poulos Scott Ranzman Joshua Reynolds Elizabeth Reynolds Scott Riskin Olga Rodas Segaal Rose Lauren Sclafani Greg and Janet Smith Michael and Linda Stellman Virginia Tenpenny Michael Tran Kwok Lan Tschang Burton and Lisa Warren Peter Warwick Joshua Weingarten Alan Winters Jose Yearwood	Claire Bridel Vanessa Champion Maxwell Deabler-Meadows Jennifer Dikes John Doremus Jerold Garvey Gail Gordon Michael Greenberger James Guckert Sarah Haga O. Lewis Harris David Hindie Kevin Hollingsworth Shari Hyman Blanca Izaguirre Natasha Kassian Paula Kirby Frances Kunreuther Shoshana Lew Miriam Lupien Elmer Mascarenhas Kim Ngo Dee O'Donnell Daniel and Bonnie Olson Harry Otterman Ken Pao Pankil Patel Rahul Puri Dennis Redmond Michael Reifman Saidah Rudolpho Francine Salomon Andrew and Catherine Scandalios	William Shieh Ronald Sternberg Kaki Tin Serbio Uzcategui Anna-Marie Vallone Raluca Vrabie Edward Weisberger Florence Zeman	Michael T Lamoretti Daniella LaRocca-Wright Jon Lederer Michael Lee Jason Lee Jeffrey Lee Peter Lenoble Alfonso Lopez Nicco Lupo Julia Maksimova Gerard Milligan Stephen Moore Brian Morales Judi & Jim Nichols David Nocenti Adekunle Omotade Maura Pally Jeffrey Pardi Hardik Patel Helen Pozo Jeremy Rassen Gilbert Sang Michael Schall Joellen Sommer Karyn Spector Sam Stahl Anita Strauss Alexandria Sumpter-Delves Jessica Trey Mara Wald Jennifer Weil Stephen Whitehorn Daniel Woelfel Darlene Zarcone
\$4,999-\$2,500	Ravi Balani Karl Chen Matthew Dienstag Jayashree Kommareddi Madhuri Kommareddi Tamiru Mammo Juan Matiz Hope Plasha Irma Rodriguez Maureen Shillet Jim and Jeredith Stifter Betsy Witten		\$499-\$200 Mary Abbate Eileen Arabian Lucy Hsiao Bei Chen Marc Bernstein Jonathan Bowles Paul Brigandi Megan Chusid Lucia Coffey Nick Contes John Dereszewski Rachel Ferman Roberta Ganz Cecilia Glass Steve Goffner Roger Herr Phillip Hom Camille Introcaso Kazuko Ishida James Ishii Antoinette Jarvis Kelly A Johnstone Jeffrey Julien Clifford Klein Barsam Lakani	
\$2,499-\$1,000	Stephen Backer Mark Buhrmester Matana Byreneheim James Clingham David Coogan Ani Go Paul DeFilippis Virginia Feliz John Flood			
\$999-\$500				



OUR SUPPORTERS

2022 ANNUAL REPORT

Queens Community House would like to thank the following donors for supporting our Capital Campaign.

CAPITAL CAMPAIGN SUPPORT

\$1,000,000+

The Shaw Family Endowment Fund
Harry and Jeanette Weinberg
Foundation

\$50,000+

Anonymous
Barker Welfare Foundation
Booth Ferris Foundation
The Clark Foundation
Innovo Property Group
Jack Lew
The Pinkerton Foundation

\$10,000 - \$49,999

The Berkshire Fund
CBRE
Eastdil Secured
Fidelity National Title Insurance
Company
Fried Frank
Bob Goldfarb
Jones Lang LaSalle America
Plaxall
Robert Lindsay
M&T Foundation
McDermott Will & Emery

\$1,000+

Pre-Clivity Foundation
Vanessa Resnick
Irma Rodriguez
Libert Sang
Michael Stellman
Matthew Thomases
Ben Thomases
Title AmTrust
AMA Management Services
John Anthes
Aurora Contractors
Charitybuzz
Karl Chen
Cushman Wakefield
DeSimone
EPIC Ins
William Goldberg
Harbor Restoration Services
Harmon Family Foundation
David Hindie
Miriam Hyman
Shari Hyman
Isler Family Charitable Fund
JBL Asset Management
Mark Kaiserman

Peter Kleinbard
KSS Architects
Langan Engineering
Nicholas & Barbara Losciale
Frank Loughlin
March Associates Construction
Gregory Matalon
Susan Matloff
Mazars USA LLP
Milrose Consultants
Jim Musumeci
Newmark & Company Real Estate
Pinnacle Realty
Hope Plasha
Perry Poulos
Project Risk Analytics, LLC
Rizzo Group
Sisters of the Good Shepherd
Tener Consulting Services LLC
Jeff Thomases
Josh Thomases
Troutman Pepper Hamilton Sanders LLP
Kwok Lan Tschang
Turi Management Corp
Unity Construction Group
Vanquish Group



OUR FINANCIALS

2022 ANNUAL REPORT

FY 2022 REVENUE AND EXPENDITURES

REVENUE	AMOUNT	%
Government Grants	\$26,171,650	78.74%
Foundation Grants	\$3,297,862	9.9%
Individual Contributions	1,829,663	5.5%
Fundraising Events	\$476,244	0.14%
Donated Rent	1,245,526	3.75%
Other (program fees, etc.)	\$226,395	0.07%
Investment Gain	(\$10,025)	0%
TOTAL REVENUE	\$33,237,315	

EXPENDITURES	AMOUNT	%
Program Services	\$24,841,657	84.54%
Management and General	\$3,925,381	13.36%
Fundraising	\$571,461	1.94%
TOTAL EXPENDITURES	\$29,383,499	

AMOUNT	
Change in Net Assets	\$3,898,816
Net Assets – End of Year	\$12,152,363

Queens Community House



OUR LOCATIONS 2022 ANNUAL REPORT

LONG ISLAND CITY

- 1. LaGuardia Community College, 31-10 Thomson Avenue
College Access & Success (CASP)

JACKSON HEIGHTS

- 2. 37-06 77th Street
Queens Center for Gay Seniors
- 3. IS 145, 33-34 80th Street
Afterschool Program
Summer Camp
- 4. PS 149, 93-11 34th Avenue
Beacon Community Center
Food Justice Youth Leadership Program

ELMHURST

- 5. VOYAGES High School, 45-10 94th Street
Alternatives to College Initiative
College Access & Success (CASP)
Learning to Work Program
- 6. @ Newtown HS, 48-01 90th Street
21st Century Community of Learners
CareerReady NYC (SYEP)
Work, Learn & Grow
Youth Development Center
Youth Employment Services
- 7. @ International HS of Health Sciences, 48-01 90th Street
Community School Program

CORONA

- 8. @ HS for Arts & Business, 105-25 Horace Harding Expressway
Alternatives to College Initiative
CareerReady NYC (SYEP)
College Access & Success (CASP)
Learning to Work Program
Young Adult Borough Center
- 9. @ Pioneer Academy, 40-20 100th Street
21st Century Community of Learners

REGO PARK

- 10. Rego Park Jewish Center, 97-30 Queens Boulevard
Rego Park Older Adult Center (temporary relocation)
- 11. JHS 157, 64 Ave & 102 Street
Afterschool Program
Summer Camp

FOREST HILLS

- 12. 108-03 62nd Drive
Forest Hills NORC
- 13. Forest Hills Community Center, 108-25 62nd Drive
Adult Education Services/ESOL
Access for Young Women
Afterschool Program
Caregiver Support Program
Family Support Services
Food Pantry
Forest Hills Older Adult Center
Housing & Neighborhood Preservation
Social Adult Day Services
Summer Camp
Summer Video & Photo Program
Teen Center
Young Men's Leadership Program
- 14. JHS 190, 68-17 Austin Street
Beacon Community Center

- 15. 70-34 Austin Street
NICE Intergenerational Program
Queens Connect (YAFSEI)
Youth Employment Services

Providing a broad network of services at 39 sites throughout the borough

- 16. 108-21 72nd Avenue
Queens Childcare Network (QCCN)
- 17. 107-20 71st Road
Generation Q

- 18. 119-45 Union Turnpike, 5th Floor
Alternatives to College Initiative
College Access & Success (CASP)
Housing & Homelessness Prevention
Senior Case Management Services
Volunteer Services

KEW GARDENS

- 19. Kew Gardens Community Center, 80-02 Kew Gardens Road; #202
Caregiver Support Program
Kew Gardens Older Adult Center

BRIARWOOD

- 20. @ PS 117, 85-15 143rd Street
Afterschool Program
Summer Camp
- 21. @ JHS 217, 85-05 144th Street
Afterschool Program
Summer Camp

- 22. @ Young Women's Leadership School, 150-91 87th Road
Afterschool program
Summer Camp

- 23. @ PS 86, 87-41 Parsons Boulevard
Afterschool Program
Summer Camp

- 24. @ Hillcrest HS, 160-05 Highland Avenue
CareerReady NYC (SYEP)
Work, Learn & Grow

JAMAICA

- 25. @ Queens Collegiate, 167-01 Gothic Drive
Afterschool Program
Summer Camp
- 26. @ PS 82, 88-02 144th Street
Afterschool Program
Summer Camp

- 27. Queens Satellite HS for Opportunity, 162-02 Hillside Avenue
Alternatives to College Initiative
College Access & Success (CASP)
Learning to Work Program

- 28. @ MS 358, 88-08 164 Street
Afterschool Program

- 29. 92-17 165th Street
Administrative Office (temporary)
Family Support Services

- 30. @ PS 160, 109-59 Inwood Street
Afterschool Program

SPRINGFIELD GARDENS

- 31. Voyages South High School, 156-10 Baisley Boulevard
21st Century Community of Learners
Alternatives to College Initiative
College Access & Success (CASP)
Learning to Work Program

OZONE PARK

- 32. @ MS 210, 93-11 101st Avenue
Beacon Community Center
Food Justice Youth Leadership Program

SOUTH OZONE PARK

- 33. @ John Adams HS, 101-01 Rockaway Boulevard
Alternatives to College Initiative
College Access & Success (CASP)
Learning to Work Program
Young Adult Borough Center

FLUSHING

- 34. @ Queens Academy HS, 138-11 35th Avenue
CareerReady NYC (SYEP)

- 35. @ Queens College School for Math, Science & Technology, 148-20 Reeves Avenue
Afterschool Program

- 36. Pomonok Community Center, 67-09 Kissena Boulevard
Afterschool Program
Food Access Initiatives
Food Pantry
Family Support Services
Leaders in Training Program
Pomonok Older Adult Center
Summer Camp
Teen Center
YouthBuild Queens

- 37. @ PS 201 65-11 155th Street
21st Century Community of Learners

BAYSIDE

- 38. Queensborough Community College, 222-05 56th Avenue
College Access & Success (CASP)

QUEENS VILLAGE

- 39. @ Business Tech Early College, 230-17 Hillside Avenue
CareerReady NYC (SYEP)



Queens
Community
House



BOARD OF DIRECTORS

Michael Stellman, President
Century Management

Perry Poulos, Treasurer

Madhuri Kommareddi, Assistant Secretary
Teamshares

Ravi Balani
Sumitomo Mitsui Banking Corporation

Karl Chen
D.E. Shaw & Co

Dan Devroye
JP Morgan Chase

Jeanette Duffy*
Dress for Success International

Elmer Mascarenhas
PriceWaterhouseCoopers

Hope Plasha
Patterson Belknap Webb & Tyler LLP

Saidah Rudolpho
Macquarie Group

Libert Sang
Morgan Stanley

Joshua Weingarten
Triangle Equities

Frank Loughlin, Vice President
AllianceBernstein

Tamiru Mammo, Secretary
Bloomberg Associates

Richard Anglin
Credit Suisse

Kamal Bherwani
GCOM Software

Andrew Chung
Innovo Property Group

Matthew Dienstag
LeNoble Lumber

Jonathan Isler
Deerfield Management Company

Gregory Matalon
Capell Barnett Matalon & Schoenfeld

Vanessa Resnick
Goldman Sachs

Stephen Preuss*
Ripco Real Estate

Penny Tehrani*
Revlon Inc.

*left the Board during 2022

EXECUTIVE TEAM

Ben Thomases
Executive Director

Dennis Redmond
Chief Strategy Officer/Deputy Executive Director

Sara Rakita
Chief Operations Officer

Ivonne Torres
Associate Executive Director for Young Adult Services

Robin Veenstra-VanderWeele
Associate Executive Director for Youth Services

Takiyah Weekes
Associate Executive Director for Community Services

Anne Foerg
Associate Executive Director for Older Adult Services

CONNECT WITH US

Follow us on social media: @QCHNYC
WWW.QCHNYC.ORG
(718) 592-5757 | info@qchnyc.org

OUR TEAM

2022 ANNUAL REPORT