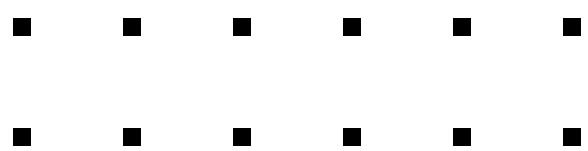


Queens
Community
House



2024 ANNUAL REPORT

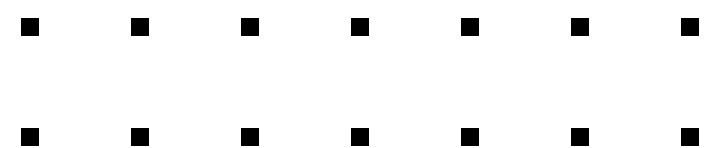


DEAR NEIGHBORS

I am pleased to present highlights of the work performed by Queens Community House (QCH) during the last year.

In a world of increasing division and social isolation, QCH remained committed to building a Queens where everyone belongs, creating spaces where people across the life cycle learn, grow, and find meaningful connections, newcomers and old timers forge common ground, and people from all backgrounds become true neighbors. Our commitment was reflected in the breadth of our programs, including those highlighted herein: our intergenerational work, expanded case management for homebound older adults, 25th Annual Youth Leadership Conference, and enhanced early childhood education.

As always, we are deeply grateful to our neighbors, friends, and benefactors, whose leadership, collaboration, and inspiration fuel the positive transformation of our communities.



Ben Thomases
Executive Director

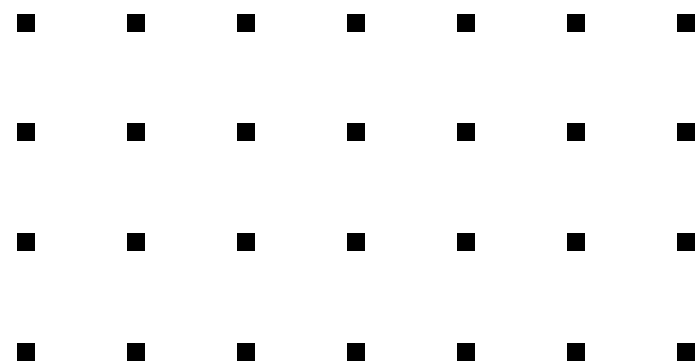
WHO WE SERVE

Queens
Community
House



QCH serves over 26,000 children, youth, adults, and older adults every year through 55 programs at 40 sites located in 15 Queens neighborhoods.

As a settlement house, we are committed to a holistic approach that addresses immediate needs as well as the root causes and barriers that may impede personal, family, and community stability. We recognize the interconnected relationship between housing, health, employment, education, self-esteem, and financial wellbeing, and we ensure that all participants in every program have access to a full range of resources to help them achieve wellness and life-long security.





CHILDREN AND YOUTH SERVICES

QCH provides comprehensive youth development programming.

Our youth participants can explore interests and passions, develop positive social connections, contribute to their community, become life-long learners, gain meaningful experiences, and achieve formal credentials.

We offer both center-based and school-based programs, as well as gender- and sexual orientation-specific programming.

- **16 Elementary and Middle School Afterschool Programs**
- **3 Beacon Community Centers**
- **LGBTQ+ Youth Services**
- **Young Women’s Leadership Program**
- **Family Literacy Initiative**



YOUNG ADULT SERVICES

We provide services for young adults who are transitioning from childhood and adolescence to adult life. Whether looking for the next step after graduation, seeking employment, or building important relationships, QCH offers a variety of robust, supportive, and exciting programs to help young adults reach for and realize their full potential.

QCH is recognized for its expertise in helping young adults who have struggled in traditional high schools to attain high school diplomas, obtain positive work experience, and go on to succeed in college and employment.

- **3 Transfer High Schools**
- **2 Young Adult Borough Centers**
- **College & Career Pathways**
- **2 Drop-In Evening Teen Centers**
- **Summer Youth Employment Program**
- **Intergenerational Work Program**
- **Young Adult Workforce Programming**
- **Community Schools**
- **Afterschool Programs**
- **Academic Support Programs**



ADULT AND FAMILY SERVICES

QCH offers a broad range of programs and services that reflect our ongoing commitment to fostering strong, stable, and self-sufficient families and communities in Queens.

These programs link neighbor to neighbor, offer opportunities for continued learning and skills development, enhance family supports, provide services for new immigrants, improve housing conditions and prevent evictions, and assist in community building and development.

- **Adult Education (ESOL)**
- **Immigration Assistance**
- **Housing & Homelessness Prevention**
- **2 Food Pantries**
- **Queens Childcare Network**
- **Family Support Services**
- **Community Engagement**



OLDER ADULT SERVICES

We provide Queens residents who are age 60 and over with a range of opportunities to socialize, share meals, keep physically active, explore new interests, and give back through volunteer opportunities, enhancing their overall well-being.

Our comprehensive, multifaceted older adult programs and services are designed to encourage senior independence and continued engagement.

- **6 Older Adult Centers**
- **Social Adult Day Program**
- **Older Adult Case Management / Meals on Wheels Delivery**
- **Friendly Visiting Program**
- **Transportation Services**
- **Naturally Occurring Retirement Community (NORC)**

Queens
Community
House



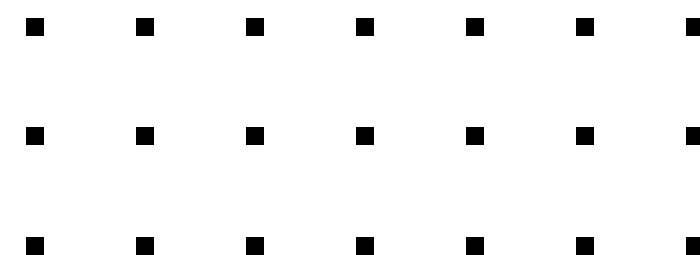
OUR IMPACT



EXPANDED HOMEBOUND CASE MANAGEMENT

We are committed to supporting homebound older adults across Queens through comprehensive in-home services and social connection programs. For over 40 years, our Senior Case Management (SCM) program has provided assessments, benefits assistance, housekeeping, and coordinated care and meals service, helping older adults age safely in the communities where they have built their lives. Established in Forest Hills and Rego Park in 1981, our SCM expanded to Corona and Elmhurst in the early 2000s. In 2024, the program grew further as we extended our reach to Pomonok Houses in Flushing and northern Jamaica through new partnerships with SNAP and Catholic Charities.

SCM serves over 1,000 older adults each year, ensuring they receive critical services that promote stability and independence. Towards our goal of combatting social isolation among the homebound population, we were pleased to expand our Friendly Visiting Program last year as well, now matching homebound seniors with dedicated volunteers companions across Western and Central Queens. By combining essential care with meaningful human connection, we help older adults remain engaged, supported, and part of their communities.





OUR IMPACT

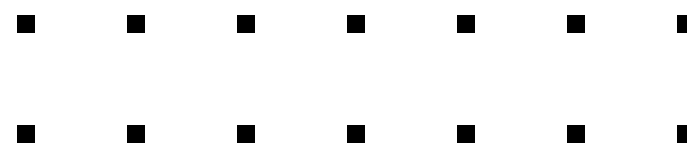


INTERGENERATIONAL CONNECTIONS

Community building is at the heart of settlement house work, with cross-generational relationships as a cornerstone. In 2024, we completed a three-year initiative, led by United Neighborhood Houses (UNH) and funded by the Eisner Foundation, to create a sustainable model for intergenerational community centers. Our focus was the Beacon Community Center at PS 149Q in Jackson Heights, part of a city-funded model that opens select school buildings to the community during afternoons, evenings, and weekends.

Our revamped Beacon Advisory Council now brings together a diverse mix of stakeholders—4th graders, older adult volunteers, local elected officials, and parents. Weekly intergenerational activities include eBasics, where teens help older adults with tech skills, an intergenerational chess club, and an afterschool arts program connecting elementary students with older adult mentors.

Monthly community events have become highlights, featuring celebrations such as Halloween Movie Night, a Thanksgiving Potluck, and a Lunar New Year event. We also launched an InterGen Action Group to tackle community issues like transportation and housing affordability. Partnering with the 34th Avenue Open Streets Coalition, we've expanded programs to include intergenerational Zumba, English conversation classes, and more—transforming PS 149Q into a true hub for residents of all ages.



Queens
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House



OUR IMPACT



25TH ANNUAL YOUTH LEADERSHIP CONFERENCE

For 25 years, Access for Young Women (AFYW) has been shaping the next generation of women leaders in Queens. This year, we proudly celebrated its 25th Annual Youth Leadership Conference, bringing together 200 passionate peers, friends and supporters. Participants led thought-provoking workshops on pressing social issues, including financial inequality, homelessness, LGBTQ+ advocacy, and environmental impact.

AFYW's 35-week, multi-tiered curriculum engages approximately 90 young women (ages 11-18) annually, with half returning each year—a testament to its lasting impact. Through critical discussions on women's roles in society, health, safety, and personal growth, participants develop the confidence and skills to navigate life's challenges.

Beyond the conference, AFYW fosters real-world leadership. Participants volunteer at local soup kitchens and food pantries, advocate for causes they care about, and connect with female executives through career development panels.

In a supportive environment, AFYW empowers young women to overcome obstacles and recognize their potential as changemakers. As we look ahead to the next 25 years, we do so with confidence, knowing that these inspiring leaders are shaping the future of Queens.



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OUR IMPACT



ENHANCED EARLY CHILDHOOD EDUCATION

QCH's Queens Childcare Network (QCCN) supports a diverse network of 100 licensed, family-based childcare programs, serving children from 6 weeks to age 3. By providing health, education, and professional development support, QCCN helps working families access high-quality, affordable childcare while equipping providers with the tools to foster early childhood development.

In partnership with LENA Grow, QCCN is transforming how providers support language development through an innovative approach that uses “talk pedometer” technology to track and enhance conversational interactions between caregivers and children. This specialized system records and measures the number of words and conversation turns throughout the day, offering objective insights into these critical exchanges for brain development.

Thanks to funding for this initiative from the Stella and Charles Guttman Foundation and the Viking Global Foundation, QCCN offers providers the opportunity to strengthen their skills as early childhood educators, reinforcing best practices on consistent communication with the children in their care. Over 300 children have been supported through this initiative to date.

By integrating cutting-edge research with hands-on training, this initiative reflects QCCN's dedication to improving early childhood education, ensuring that young children receive the language-rich environments they need to thrive.



2024 BY THE NUMBERS

2,500+

residents received vital groceries from the food pantry at the Pomonok Community Center

1,900

youth participated in structured project and work opportunities through the Summer Youth Employment Program (SYEP)

100+

immigration cases processed, encompassing naturalization and DACA renewals

750

teens engaged in development-focused athletics, recreation, and educational activities at our Evening Teen Centers

OUR IMPACT

Queens
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MEET YOUR NEIGHBORS



"My father and I joined QCH at the rally for affordable housing at Creedmoor. I really enjoyed it. It felt like I was making a difference. I was very happy that my dad could participate. When I was younger, he was often working and couldn't attend my school events, so I felt like this was healing my inner child. I know that he enjoyed it too. Through QCH's Community School program, I've been able to get more involved in my community. In addition to rallying for affordable housing, I volunteered in support of local families and I cleaned up our local park. I also participated in student workshops such as the idea generation sessions for *The People's Money*, a process that allows all New Yorkers ages 11 and up to help decide how to spend part of the city's budget. QCH has inspired me to be more open to new opportunities and continue to be involved in my community."

— Elie Voltaire, QCH Student



"I came to Queens as an immigrant from India in 1972. I currently live in Forest Hills. Almost every morning for over 20 years, I've walked to the Forest Hills Older Adult Center to volunteer. Over the years, I've helped out in the kitchen, in the office, in the food pantry, any way I can support QCH and the borough. I don't know – something about this Center inspires me to give back to the community. I feel like I'm a part of something special. I've always felt welcome here, especially being around so many people with different backgrounds. I also like to keep myself busy. Aside from having a pacemaker, I have no problems at all with my knees, with walking, talking, and lifting things. I feel great."

— Paul Khahera, QCH Volunteer

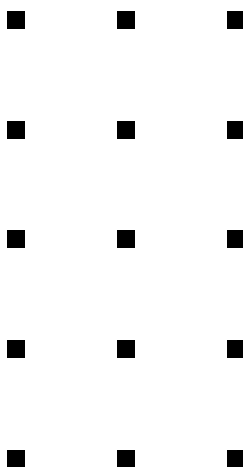


"Before transferring to QCH at Voyages South High School, it was difficult for me to go to school every day due to my anxiety. A really big school with so many people always made me nervous. I wasn't able to stay focused in my classes so I struggled, and as time went on, I wasn't attending them as much. When I transferred to Voyages South in January 2023, I felt more at ease because the school was smaller, and there were students of different cultures I was able to learn from. The environment helped me become more social. My teachers taught me so much. My QCH counselor was so supportive of me and my mom throughout my time there. She helped me calm down when I had panic attacks. This school really supports young adults who deal with different struggles. Graduating felt great. I'm really proud of myself. I'm going to Long Island University to study nursing."

— Nevaeh Michael, QCH Student

OUR IMPACT

Queens
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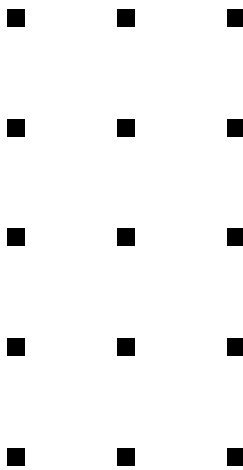
OUR
SUPPORTERS

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FOUNDATION AND CORPORATE SUPPORTERS

Affinity Legacy	Citigroup	JP Morgan Chase	Piper Sandler
Alera Group	Cord Meyer Development Corp	LaGuardia Gateway Partners	Ponce de Leon Foundation
Amalgamated Bank	Cowen & Company	Langdon Title	Price Waterhouse Cooper
Anonymous Foundation	The Clark Foundation	Lamb Financial	The Port Authority of NY & NJ
Arctic Glacier Premium Ice	Delta Airlines	Legal Aid Society	RBC Capital Markets
Bank of America	Frances L. & Edwin L. Cummings Fund	LeNoble Lumber	Resorts World Casino
Bank of China	Jean and Louis Dreyfus Foundation	M&T Charitable Foundation	Review Associates LLC
Barker Welfare Foundation	Jefferies	Madison House Presents	The Shubert Organization
Barclay's Financial Services	The Eisner Foundation	Marshall Wace	Stavros Niarchos Foundation
BIDS Trading	Charles Hayden Foundation	Maspeth Federal Savings	The Teagle Foundation
Bloomberg L.P.	Gerstner Foundation	Mathis Pfohl Foundation	Turner Construction Company
Bloomberg Philanthropies	Goldman Sachs	Matiz Architecture & Design	TJX Foundation
BMO	Goldman Sachs Foundation	McManus Foundation	United Neighborhood Houses
BNP Paribas	Stella & Charles Guttman Foundation	Morgan Stanley	United Way of NY
BTQ Financial	Instinet	National Council on Aging	Venable Foundation
Citadel Securities	Jobs First New York	Oppenheimer & Co. Inc.	Virtu Americas LLC
Citco	JPB Foundation	The Carol & Milton Petrie Foundation	Wells Fargo



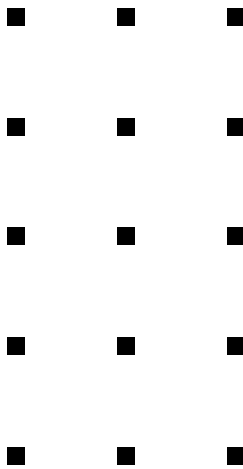
GOVERNMENT SUPPORT

US Department of Labor	NYC Administration for Children Services	Assemblymember Sam Berger	City Council Speaker Adrienne Adams
NYS Department of Health	NYC Civic Engagement Commission	Assemblymember Catalina Cruz	Councilmember James F. Gennaro
NYS Department of Labor	NYC Department for the Aging	Assemblymember Jessica González-Rojas	Councilmember Shekar Krishnan
NY Department of State Office for New Americans	NYC Department of Education	Assemblymember Andrew Hevesi	Councilmember Lynn Schulman
NYS Department of Transportation	NYC Department of Health and Mental Hygiene	State Senator Joseph Addabbo, Jr	Councilmember Nantasha Williams
NYS Education Department	NYC Department of Youth & Community Development	State Senator Leroy Comrie	City Council Queens Delegation
NYS Office for the Aging	NYC Housing Authority	State Senator John Liu	Queens Borough President Donovan Richards
NYS Office of Children & Family Services	NYC Human Resources Administration	State Senator Jessica Ramos	Queens County District Attorney Melinda Katz
NYS Office of Temporary & Disability Assistance	NYC Mayor’s Office	State Senator Toby Stavisky	

INDIVIDUAL SUPPORTERS

OUR
SUPPORTERS

Queens
Community
House



\$25,000+

Anonymous
Jack Lew

\$10,000-\$24,999

John and Alison Flood
Rajiv Kamilla & Susan Kratina
Carla & Steven Milanowycz
Rick Pitino
Vanessa Resnick
Osmin Eduardo Rivera Saad
Maheshwar Saireddy

\$5,000-\$9,999

Kamal Bherwani
David Bitkower
Karl Chen
Andrew Chung
John Crabill
Matthew Dienstag
Sarah Kiernan
Brian Long
Frank Loughlin
Tamiru Mammo
Gregory Matalon
Saidah Rudolpho
Barry Schwartz
Michael & Linda Stelman
Sarah Wang
Douglas & Catherine Wigdor

\$2,500-\$4,999

Dan Devroye
Briggs Elwell
Laura Gluhanich and Gabriel Neises
Jonathan Isler
Madhuri Kommareddi
Linda Lu
Elmer Mascarenhas
Hope Plasha
Jim & Jeredith Stifter

\$1,000-\$2,499

Kathryn Baldwin
Mark Buhrmester
Robert Butler
Stephanie Cabral-Choudri
James Caldwell
Katharine Deabler-Meadows
Paul DeFilippis
Peter Dwoskin
Bill Foster
Claude Ghez
Maria Gobris
Jennifer Hadjaris
O. Lewis Harris, Jr.
Steven & Miriam Hyman

Sarah King

Joshua Lariscy
Susan Latham

Jason Lee
Elizabeth Librizzi

Rob Liberty
Thomas V Morris III

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Perry Poulos

Scott Ranzman
Joshua Reynolds

Edward Rivera
Olga Rodas

Hollis Russell
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Racquel Small
Donna Soohoo

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Casey and Yong Sung

Penny Tehrani
Matthew Thomases

Angela Watson
Alan Winters

Julia Wolfe
Florence Zeman

\$500-\$999

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Will & Lindsay Bressman
Cameron Chan
Bernadette Dizon
Martha & Michael Dunne
Erik Eason
Sal Favia
Yael Fuchs
Susom Ghosh
Pat Gmerek
Gail Gordon
Michael Greenberger
Sarah Haga

Matt Joy
Ann Kim

Frances Kunreuther
Michael Laffey

Michael Lamoretti
Jonathan Lederer

Shoshana Lew
Abdullah Mahhaden

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Kristin Milot
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Nardeo Persaud
Dennis Redmond

Irma Rodriguez
Libert Sang

Gladys Sandoval
Andrew Schader

Michael Schall
Lauren Sclafani

Uma Seshamani
Jonathan Silverman

Donna Soohoo
Ronald and Irene Sternberg

Rakesh Surie
Edward Toriello, MD

Jose Yearwood
Joyce Zhang

\$200-\$499

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Jonathan Bowles
Paul Brigandi
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Kenny Chew
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Urcella Di Pietro
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Blanca Izaguirre
James Ishii

Michael Ishii
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Anne Harte Su

Megan Sullivan

Robia & Keith Timko

Thomas Trempy

David Wellington

Ann Whyte

Gary Wolf

Aaron Wu

CAPITAL CAMPAIGN SUPPORTERS

\$1,000,000+

The Shaw Family Endowment Fund
The Harry and Jeanette Weinberg Foundation

\$50,000+

Barker Welfare Foundation
Booth Ferris Foundation
The Clark Foundation
FJC – A Foundation of Philanthropic Funds
Innovo Property Group
O. Lewis Harris, Jr.
Jack Lew
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\$10,000-\$49,999

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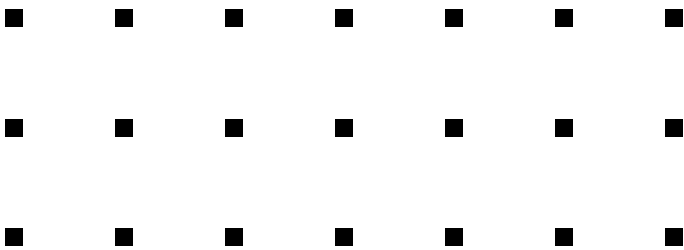
AMA Management Services
Richard Anglin
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Stephanie Cabral-Choudri
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JLL
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Saidah Rudolpho
Sterling Project Development Group
Ronald Sternberg
Anita Strauss
Tener Consulting Services LLC
Jeff Thomases
Josh Thomases
Troutman Pepper Hamilton Sanders LLP
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Turi Management Corp
Sarah Wang
Josh Weingarten
Ann Whyte
Edwin Wong
Unity Construction Group
Vanquish Group
Sisters of the Good Shepherd



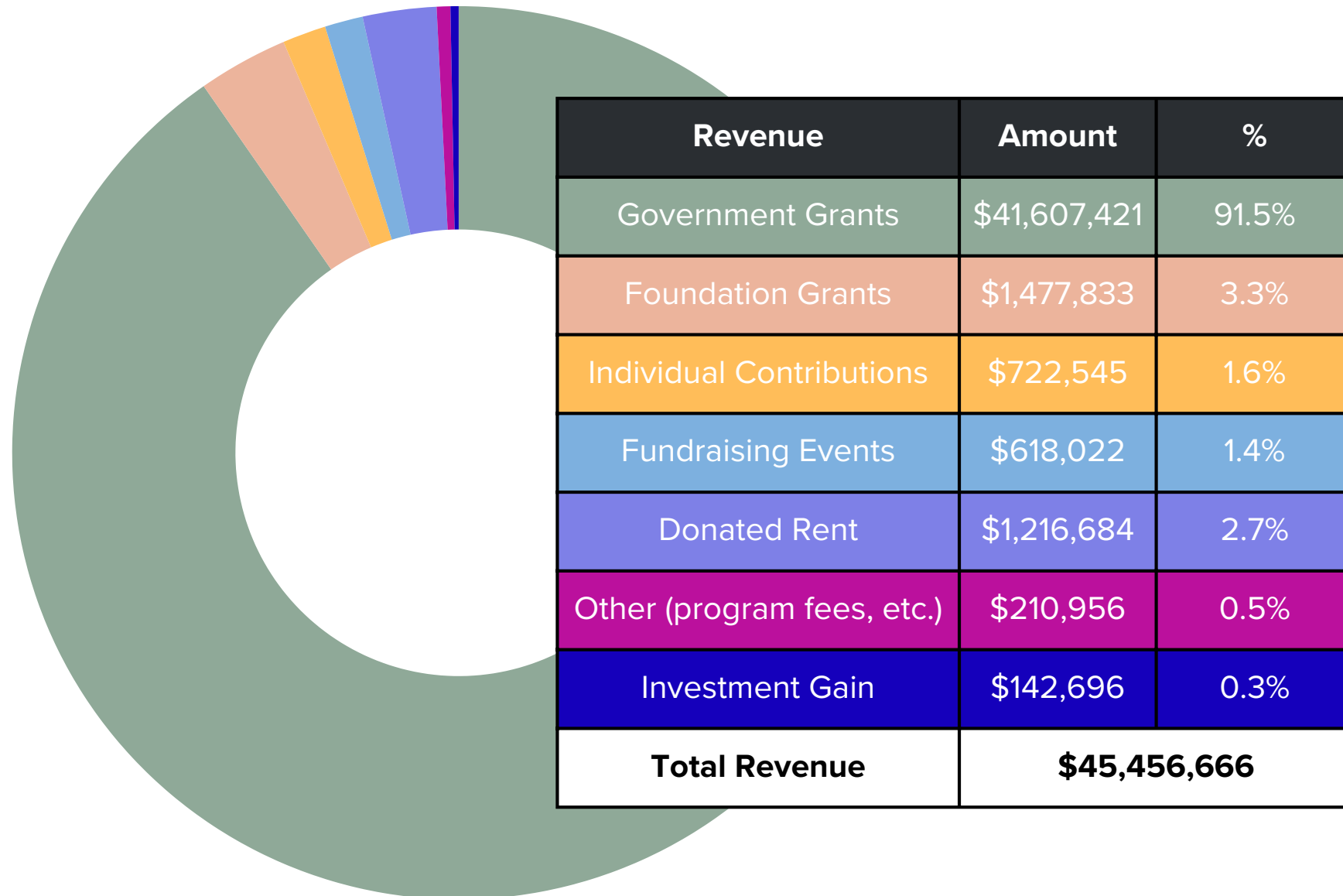
**OUR
SUPPORTERS**



FY 2024 REVENUE AND EXPENDITURES

OUR FINANCIALS

Queens
Community
House



Expenditures	Amount	%
Program Services	\$34,650,273	83.1%
Management and General	\$6,398,623	15.3%
Fundraising	\$655,371	1.6%
Total Expenditures	\$41,704,267	

	Amount
Change in Net Assets	\$3,752,399
Net Assets - End of Year	\$23,400,906

PROVIDING A BROAD NETWORK OF SERVICES AT 40 SITES THROUGHOUT THE BOROUGH

OUR LOCATIONS

Queens
Community
House



SUNNYSIDE

1. @ IS 429, 38-04 48th Street
Afterschool Program
Summer Camp

JACKSON HEIGHTS

2. 37-06 77th Street
Queens Center for Gay Seniors

3. 87-10 Northern Boulevard, Suite 202
The SEVEN Family Enrichment Center

4. @ PS 149, 93-11 34th Avenue
Beacon Community Center
Afterschool Program
Summer Camp

ELMHURST

5. @ VOYAGES HS, 45-10 94th Street
Learning to Work Program
Career & College Pathways

6. @ Newtown HS, 48-01 90th Street
21st Century Community of Learners
CareerReady NYC (SYEP)
Work, Learn & Grow

7. @ International HS of Health Sciences,
48-01 90th Street
Community School Program

CORONA

8. @ Pioneer Academy, 40-20 100th Street
Community School Program

9. @ HS for Arts & Business,
105-25 Horace Harding Expressway
Young Adult Borough Center
Learning to Work Program
CareerReady NYC (SYEP)
Career & College Pathways

REGO PARK

10. @ Rego Park Jewish Center,
97-30 Queens Boulevard
Rego Park Older Adult Center

11. @ JHS 157, 63-55 102nd Street
Afterschool Program
Summer Camp

FOREST HILLS

12. 108-03 62nd Drive
Forest Hills NORC

13. Forest Hills Community Center,
108-25 62nd Drive
Adult Education Services/ESOL
Family Support Services
Afterschool Program
Immigration Services / ONA Center
Access for Young Women
Food Pantry
Forest Hills Older Adult Center
Evening Teen Center
Social Adult Day Services
Housing & Neighborhood Preservation
Summer Camp

14. 108-69 62nd Drive
Administrative Office

15. @ JHS 190, 68-17 Austin Street
Beacon Community Center
Afterschool Program
Summer Camp

16. 70-34 Austin Street
NICE Intergenerational Program
Career & College Pathways
Youth Employment Services

17. 108-21 72nd Avenue
Queens Childcare Network (QCCN)

18. 107-20 71st Road
Generation Q / LGBTQ+ Youth Services

19. 119-45 Union Turnpike, 5th Floor
Career & College Pathways
Housing & Homelessness Prevention
Senior Case Management Services
Volunteer Services

KEW GARDENS

20. Kew Gardens Community Center,
80-02 Kew Gardens Road, #202
Kew Gardens Older Adult Center

FLUSHING

21. @ Queens Academy HS,
138-11 35th Avenue
CareerReady NYC (SYEP)

22. @ Queens College School for Math,
Science & Technology, 148-20 Reeves
Avenue
Afterschool Program

23. @ PS 201 65-11 155th Street
Afterschool Program

24. Pomonok Community Center
67-09 Kissena Boulevard
Pomonok Older Adult Center
Afterschool Program
Food Pantry
Family Support Services
Leaders in Training Program
Summer Camp
Evening Teen Center
YouthBuild Queens

BRIARWOOD

25. @ PS 117, 85-15 143rd Street
Afterschool Program
Summer Camp

26. @ MS 217, 85-05 144th Street
Afterschool Program
Summer Camp

27. @ Young Women’s Leadership School,
150-91 87th Road
Afterschool Program
Summer Camp

28. @ PS 86, 87-41 Parsons Boulevard
Afterschool Program
Summer Camp

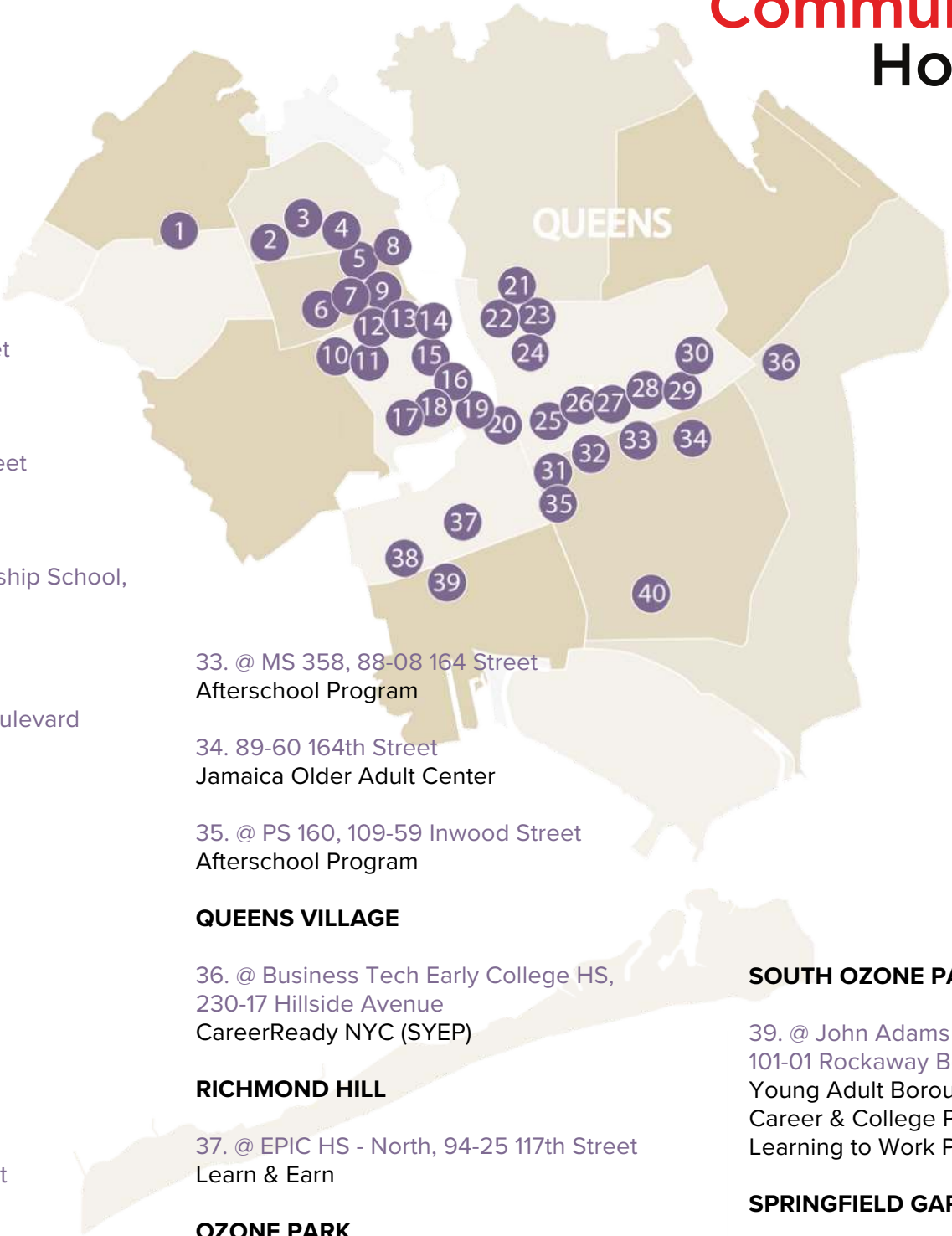
29. @ Hillcrest HS,
160-05 Highland Avenue
CareerReady NYC (SYEP)
Work, Learn & Grow

JAMAICA

30. @ Queens Collegiate,
167-01 Gothic Drive
Afterschool Program
Summer Camp

31. @ PS 82, 88-02 144th Street
Afterschool Program
Summer Camp

32. @ Queens Satellite HS for Opportunity,
162-02 Hillside Avenue
Learning to Work Program
Career & College Pathways



33. @ MS 358, 88-08 164 Street
Afterschool Program

34. 89-60 164th Street
Jamaica Older Adult Center

35. @ PS 160, 109-59 Inwood Street
Afterschool Program

QUEENS VILLAGE

36. @ Business Tech Early College HS,
230-17 Hillside Avenue
CareerReady NYC (SYEP)

RICHMOND HILL

37. @ EPIC HS - North, 94-25 117th Street
Learn & Earn

OZONE PARK

38. @ MS 210, 93-11 101st Avenue
Beacon Community Center
Afterschool Program
Summer Camp

SOUTH OZONE PARK

39. @ John Adams HS,
101-01 Rockaway Boulevard
Young Adult Borough Center
Career & College Pathways
Learning to Work Program

SPRINGFIELD GARDENS

40. @ Voyages South HS,
156-10 Baisley Boulevard
Learning to Work Program
21st Century Community of Learners
Career & College Pathways

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(Retired)

Frank Loughlin, Vice President
AllianceBernstein

Perry Poulos, Treasurer
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Tamiru Mammo, Secretary
Bloomberg Associates

Madhuri Kommareddi, Assistant Secretary
Teamshares

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Sumitomo Mitsui Banking Corporation

Kamal Bherwani
GCOM Software

Karl Chen
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Stephanie Choudri
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Innovo Property Group

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Davidson Kempner

Gregory Matalon
Capell Barnett Matalon & Schoenfeld

Hope Plasha
Patterson Belknap Webb & Tyler LLP

Elmer Mascarenhas
PriceWaterhouseCoopers

Angelique Medley
Blackstone

Vanessa Resnick
Goldman Sachs

Saidah Rudolpho
Macquarie Group

Sarah Wang
BNP Paribas Securities

Joshua Weingarten
Triangle Equities

Joyce Zhang*
Wallace Foundation

**left the Board in 2024*



EXECUTIVE TEAM

Ben Thomases
Executive Director

Dennis Redmond
Chief Strategy Officer/Deputy Executive Director

Sara Rakita
Chief Operations Officer

Allison Ball
Chief Finance Officer

Ivonne Torres
Associate Executive Director for Young Adult Services

Robin Veenstra-VanderWeele
Associate Executive Director for Youth Services

Takiyah Weekes
Associate Executive Director for Community Services

CONTACT US

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OUR TEAM

Queens
Community
House

