

Queens
Community
House

Q[®]

2024 ANNUAL REPORT



DEAR NEIGHBORS

I am pleased to present highlights of the work performed by Queens Community House (QCH) during the last year.

In a world of increasing division and social isolation, QCH remained committed to building a Queens where everyone belongs, creating spaces where people across the life cycle learn, grow, and find meaningful connections, newcomers and old timers forge common ground, and people from all backgrounds become true neighbors. Our commitment was reflected in the breadth of our programs, including those highlighted herein: our intergenerational work, expanded case management for homebound older adults, 25th Annual Youth Leadership Conference, and enhanced early childhood education.

As always, we are deeply grateful to our neighbors, friends, and benefactors, whose leadership, collaboration, and inspiration fuel the positive transformation of our communities.



Ben Thomases

Executive Director

WHO WE SERVE

QCH serves over 26,000 children, youth, adults, and older adults every year through 55 programs at 40 sites located in 15 Queens neighborhoods.

As a settlement house, we are committed to a holistic approach that addresses immediate needs as well as the root causes and barriers that may impede personal, family, and community stability. We recognize the interconnected relationship between housing, health, employment, education, self-esteem, and financial wellbeing, and we ensure that all participants in every program have access to a full range of resources to help them achieve wellness and life-long security.

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CHILDREN AND YOUTH SERVICES

QCH provides comprehensive youth development programming.

Our youth participants can explore interests and passions, develop positive social connections, contribute to their community, become life-long learners, gain meaningful experiences, and achieve formal credentials.

We offer both center-based and school-based programs, as well as gender- and sexual orientation-specific programming.

- **16 Elementary and Middle School Afterschool Programs**
- **3 Beacon Community Centers**
- **LGBTQ+ Youth Services**
- **Young Women's Leadership Program**
- **Family Literacy Initiative**

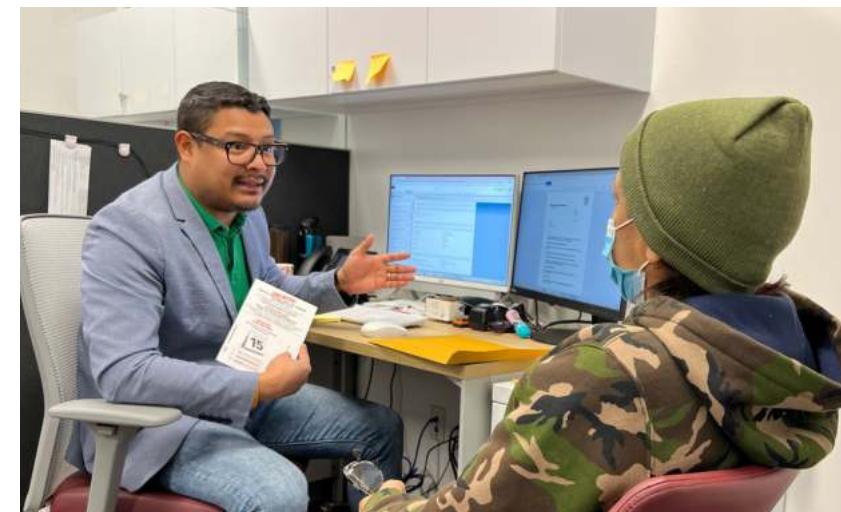


YOUNG ADULT SERVICES

We provide services for young adults who are transitioning from childhood and adolescence to adult life. Whether looking for the next step after graduation, seeking employment, or building important relationships, QCH offers a variety of robust, supportive, and exciting programs to help young adults reach for and realize their full potential.

QCH is recognized for its expertise in helping young adults who have struggled in traditional high schools to attain high school diplomas, obtain positive work experience, and go on to succeed in college and employment.

- **3 Transfer High Schools**
- **2 Young Adult Borough Centers**
- **College & Career Pathways**
- **2 Drop-In Evening Teen Centers**
- **Summer Youth Employment Program**
- **Intergenerational Work Program**
- **Young Adult Workforce Programming**
- **Community Schools**
- **Afterschool Programs**
- **Academic Support Programs**



ADULT AND FAMILY SERVICES

QCH offers a broad range of programs and services that reflect our ongoing commitment to fostering strong, stable, and self-sufficient families and communities in Queens.

These programs link neighbor to neighbor, offer opportunities for continued learning and skills development, enhance family supports, provide services for new immigrants, improve housing conditions and prevent evictions, and assist in community building and development.

- **Adult Education (ESOL)**
- **Immigration Assistance**
- **Housing & Homelessness Prevention**
- **2 Food Pantries**
- **Queens Childcare Network**
- **Family Support Services**
- **Community Engagement**



OLDER ADULT SERVICES

We provide Queens residents who are age 60 and over with a range of opportunities to socialize, share meals, keep physically active, explore new interests, and give back through volunteer opportunities, enhancing their overall well-being.

Our comprehensive, multifaceted older adult programs and services are designed to encourage senior independence and continued engagement.

- **6 Older Adult Centers**
- **Social Adult Day Program**
- **Older Adult Case Management / Meals on Wheels Delivery**
- **Friendly Visiting Program**
- **Transportation Services**
- **Naturally Occurring Retirement Community (NORC)**



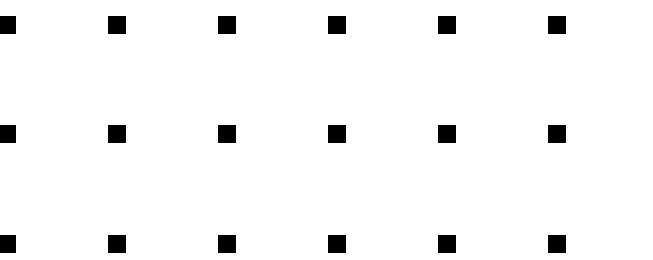
OUR IMPACT



EXPANDED HOMEBOUND CASE MANAGEMENT

We are committed to supporting homebound older adults across Queens through comprehensive in-home services and social connection programs. For over 40 years, our Senior Case Management (SCM) program has provided assessments, benefits assistance, housekeeping, and coordinated care and meals service, helping older adults age safely in the communities where they have built their lives. Established in Forest Hills and Rego Park in 1981, our SCM expanded to Corona and Elmhurst in the early 2000s. In 2024, the program grew further as we extended our reach to Pomonok Houses in Flushing and northern Jamaica through new partnerships with SNAP and Catholic Charities.

SCM serves over 1,000 older adults each year, ensuring they receive critical services that promote stability and independence. Towards our goal of combatting social isolation among the homebound population, we were pleased to expand our Friendly Visiting Program last year as well, now matching homebound seniors with dedicated volunteers companions across Western and Central Queens. By combining essential care with meaningful human connection, we help older adults remain engaged, supported, and part of their communities.





OUR IMPACT

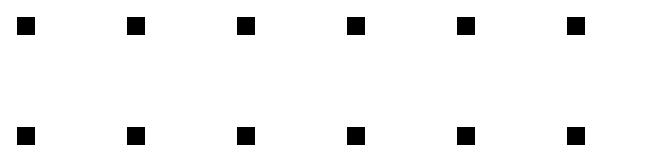


INTERGENERATIONAL CONNECTIONS

Community building is at the heart of settlement house work, with cross-generational relationships as a cornerstone. In 2024, we completed a three-year initiative, led by United Neighborhood Houses (UNH) and funded by the Eisner Foundation, to create a sustainable model for intergenerational community centers. Our focus was the Beacon Community Center at PS 149Q in Jackson Heights, part of a city-funded model that opens select school buildings to the community during afternoons, evenings, and weekends.

Our revamped Beacon Advisory Council now brings together a diverse mix of stakeholders—4th graders, older adult volunteers, local elected officials, and parents. Weekly intergenerational activities include eBasics, where teens help older adults with tech skills, an intergenerational chess club, and an afterschool arts program connecting elementary students with older adult mentors.

Monthly community events have become highlights, featuring celebrations such as Halloween Movie Night, a Thanksgiving Potluck, and a Lunar New Year event. We also launched an InterGen Action Group to tackle community issues like transportation and housing affordability. Partnering with the 34th Avenue Open Streets Coalition, we've expanded programs to include intergenerational Zumba, English conversation classes, and more—transforming PS 149Q into a true hub for residents of all ages.





OUR IMPACT



25TH ANNUAL YOUTH LEADERSHIP CONFERENCE

For 25 years, Access for Young Women (AFYW) has been shaping the next generation of women leaders in Queens. This year, we proudly celebrated its 25th Annual Youth Leadership Conference, bringing together 200 passionate peers, friends and supporters. Participants led thought-provoking workshops on pressing social issues, including financial inequality, homelessness, LGBTQ+ advocacy, and environmental impact.

AFYW's 35-week, multi-tiered curriculum engages approximately 90 young women (ages 11-18) annually, with half returning each year—a testament to its lasting impact. Through critical discussions on women's roles in society, health, safety, and personal growth, participants develop the confidence and skills to navigate life's challenges.

Beyond the conference, AFYW fosters real-world leadership. Participants volunteer at local soup kitchens and food pantries, advocate for causes they care about, and connect with female executives through career development panels.

In a supportive environment, AFYW empowers young women to overcome obstacles and recognize their potential as changemakers. As we look ahead to the next 25 years, we do so with confidence, knowing that these inspiring leaders are shaping the future of Queens.



OUR IMPACT



ENHANCED EARLY CHILDHOOD EDUCATION

QCH's Queens Childcare Network (QCCN) supports a diverse network of 100 licensed, family-based childcare programs, serving children from 6 weeks to age 3. By providing health, education, and professional development support, QCCN helps working families access high-quality, affordable childcare while equipping providers with the tools to foster early childhood development.

In partnership with LENA Grow, QCCN is transforming how providers support language development through an innovative approach that uses "talk pedometer" technology to track and enhance conversational interactions between caregivers and children. This specialized system records and measures the number of words and conversation turns throughout the day, offering objective insights into these critical exchanges for brain development.

Thanks to funding for this initiative from the Stella and Charles Guttman Foundation and the Viking Global Foundation, QCCN offers providers the opportunity to strengthen their skills as early childhood educators, reinforcing best practices on consistent communication with the children in their care. Over 300 children have been supported through this initiative to date.

By integrating cutting-edge research with hands-on training, this initiative reflects QCCN's dedication to improving early childhood education, ensuring that young children receive the language-rich environments they need to thrive.



OUR IMPACT

2024 BY THE NUMBERS

2,500+

residents received vital groceries from the food pantry
at the Pomonok Community Center

1,900

youth participated in structured project and work opportunities
through the Summer Youth Employment Program (SYEP)

100+

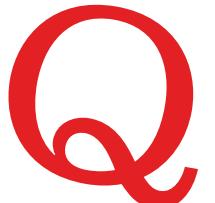
immigration cases processed,
encompassing naturalization and DACA renewals

750

teens engaged in development-focused athletics, recreation,
and educational activities at our Evening Teen Centers



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OUR IMPACT

MEET YOUR NEIGHBORS



"My father and I joined QCH at the rally for affordable housing at Creedmoor. I really enjoyed it. It felt like I was making a difference. I was very happy that my dad could participate. When I was younger, he was often working and couldn't attend my school events, so I felt like this was healing my inner child. I know that he enjoyed it too. Through QCH's Community School program, I've been able to get more involved in my community. In addition to rallying for affordable housing, I volunteered in support of local families and I cleaned up our local park. I also participated in student workshops such as the idea generation sessions for *The People's Money*, a process that allows all New Yorkers ages 11 and up to help decide how to spend part of the city's budget. QCH has inspired me to be more open to new opportunities and continue to be involved in my community."

— Elie Voltaire, QCH Student



"I came to Queens as an immigrant from India in 1972. I currently live in Forest Hills. Almost every morning for over 20 years, I've walked to the Forest Hills Older Adult Center to volunteer. Over the years, I've helped out in the kitchen, in the office, in the food pantry, any way I can support QCH and the borough. I don't know – something about this Center inspires me to give back to the community. I feel like I'm a part of something special. I've always felt welcome here, especially being around so many people with different backgrounds. I also like to keep myself busy. Aside from having a pacemaker, I have no problems at all with my knees, with walking, talking, and lifting things. I feel great."

— Paul Khahera, QCH Volunteer



"Before transferring to QCH at Voyages South High School, it was difficult for me to go to school every day due to my anxiety. A really big school with so many people always made me nervous. I wasn't able to stay focused in my classes so I struggled, and as time went on, I wasn't attending them as much. When I transferred to Voyages South in January 2023, I felt more at ease because the school was smaller, and there were students of different cultures I was able to learn from. The environment helped me become more social. My teachers taught me so much. My QCH counselor was so supportive of me and my mom throughout my time there. She helped me calm down when I had panic attacks. This school really supports young adults who deal with different struggles. Graduating felt great. I'm really proud of myself. I'm going to Long Island University to study nursing."

— Nevaeh Michael, QCH Student

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OUR SUPPORTERS

FOUNDATION AND CORPORATE SUPPORTERS

Affinity Legacy
Alera Group
Amalgamated Bank
Anonymous Foundation
Arctic Glacier Premium Ice
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Bank of China
Barker Welfare Foundation
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Bloomberg L.P.
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BNP Paribas
BTQ Financial
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Citco

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Cowen & Company
The Clark Foundation
Delta Airlines
Frances L. & Edwin L. Cummings Fund
Jean and Louis Dreyfus Foundation
Jefferies
The Eisner Foundation
Charles Hayden Foundation
Gerstner Foundation
Goldman Sachs
Goldman Sachs Foundation
Stella & Charles Guttman Foundation
Instinet
Jobs First New York
JPB Foundation

JP Morgan Chase
LaGuardia Gateway Partners
Langdon Title
Lamb Financial
Legal Aid Society
LeNoble Lumber
M&T Charitable Foundation
Madison House Presents
Marshall Wace
Maspeth Federal Savings
Mathis Pfohl Foundation
Matiz Architecture & Design
McManus Foundation
Morgan Stanley
National Council on Aging
Oppenheimer & Co. Inc.
The Carol & Milton Petrie Foundation

Piper Sandler
Ponce de Leon Foundation
Price Waterhouse Cooper
The Port Authority of NY & NJ
RBC Capital Markets
Resorts World Casino
Review Associates LLC
The Shubert Organization
Stavros Niarchos Foundation
The Teagle Foundation
Turner Construction Company
TJX Foundation
United Neighborhood Houses
United Way of NY
Venable Foundation
Virtu Americas LLC
Wells Fargo

GOVERNMENT SUPPORT

US Department of Labor
NYS Department of Health
NYS Department of Labor
NY Department of State Office for New Americans
NYS Department of Transportation
NYS Education Department
NYS Office for the Aging
NYS Office of Children & Family Services
NYS Office of Temporary & Disability Assistance

NYC Administration for Children Services
NYC Civic Engagement Commission
NYC Department for the Aging
NYC Department of Education
NYC Department of Health and Mental Hygiene
NYC Department of Youth & Community Development
NYC Housing Authority
NYC Human Resources Administration
NYC Mayor's Office

Assemblymember Sam Berger
Assemblymember Catalina Cruz
Assemblymember Jessica González-Rojas
Assemblymember Andrew Hevesi
State Senator Joseph Addabbo, Jr
State Senator Leroy Comrie
State Senator John Liu
State Senator Jessica Ramos
State Senator Toby Stavisky

City Council Speaker Adrienne Adams
Councilmember James F. Gennaro
Councilmember Shekar Krishnan
Councilmember Lynn Schulman
Councilmember Natasha Williams
City Council Queens Delegation
Queens Borough President Donovan Richards
Queens County District Attorney Melinda Katz

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INDIVIDUAL SUPPORTERS

OUR SUPPORTERS

Queens
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\$25,000+

Anonymous
Jack Lew

\$10,000-\$24,999

John and Alison Flood
Rajiv Kamilla & Susan Kratina
Carla & Steven Milanowycz
Rick Pitino
Vanessa Resnick
Osmin Eduardo Rivera Saad
Maheshwar Saireddy

\$5,000-\$9,999

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Gregory Matalon
Saidah Rudolpho
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Sarah Wang
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Briggs Elwell
Laura Gluhich and Gabriel Neises
Jonathan Isler
Madhuri Kommareddi
Linda Lu
Elmer Mascarenhas
Hope Plasha
Jim & Jeredith Stifter

\$1,000-\$2,499

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Mark Buhrmester
Robert Butler
Stephanie Cabral-Choudri
James Caldwell
Katharine Deabler-Meadows
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Peter Dwoskin
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Scott Ranzman
Joshua Reynolds
Edward Rivera
Olga Rodas
Hollis Russell
Rebecca Serbin
Racquel Small
Donna Soohoo
Justin & Mamie Stewart
Casey and Yong Sung
Penny Tehrani
Matthew Thomases
Angela Watson
Alan Winters
Julia Wolfe
Florence Zeman

\$500-\$999

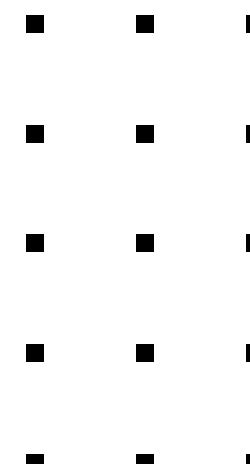
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Cameron Chan
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Sal Favia
Yael Fuchs
Susom Ghosh
Pat Gmerek
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Megan Sullivan
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David Wellington
Ann Whyte
Gary Wolf
Aaron Wu



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\$1,000,000+

The Shaw Family Endowment Fund
The Harry and Jeanette Weinberg Foundation

\$50,000+

Barker Welfare Foundation
Booth Ferris Foundation
The Clark Foundation
FJC – A Foundation of Philanthropic Funds
Innovo Property Group
O. Lewis Harris, Jr.
Jack Lew
Frank Loughlin
The Pinkerton Foundation
Libert Sang

\$10,000-\$49,999

Ravi Balani
The Berkshire Fund
Karl Chen
CBRE
Eastdil Secured
Fried Frank
Fidelity National Title Insurance Company
Brad and Michelle Goldberg
Robert Goldfarb
Jones Lang LaSalle America

Madhuri Kommareddi LeNoble Lumber

Robert Lindsay
Tamiru Mammo

M&T Charitable Foundation

McDermott Will & Emery
Pinnacle Realty
Hope Plasha
Plaxall

Pre-Clivity Foundation

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Title AmTrust
Vanessa Resnick

\$1,000-\$9,999

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John Anthes

Aurora Contractors

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Mark Buhrmester

Stephanie Cabral-Choudri

Cushman Wakefield
Katherine DeFoyd
Dan Devroye

DeSimone Consulting Engineers Caroline Ellen

EPIC Ins
William Goldberg

Harbor Restoration Services

Harmon Family Foundation
David Hindie
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Shari Hyman

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Ronald Sternberg
Anita Strauss
Tener Consulting Services LLC

Jeff Thomases
Josh Thomases

Troutman Pepper Hamilton Sanders LLP

Kwok Lan Tschang
Turi Management Corp
Sarah Wang

Josh Weingarten
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Edwin Wong

Unity Construction Group Vanquish Group

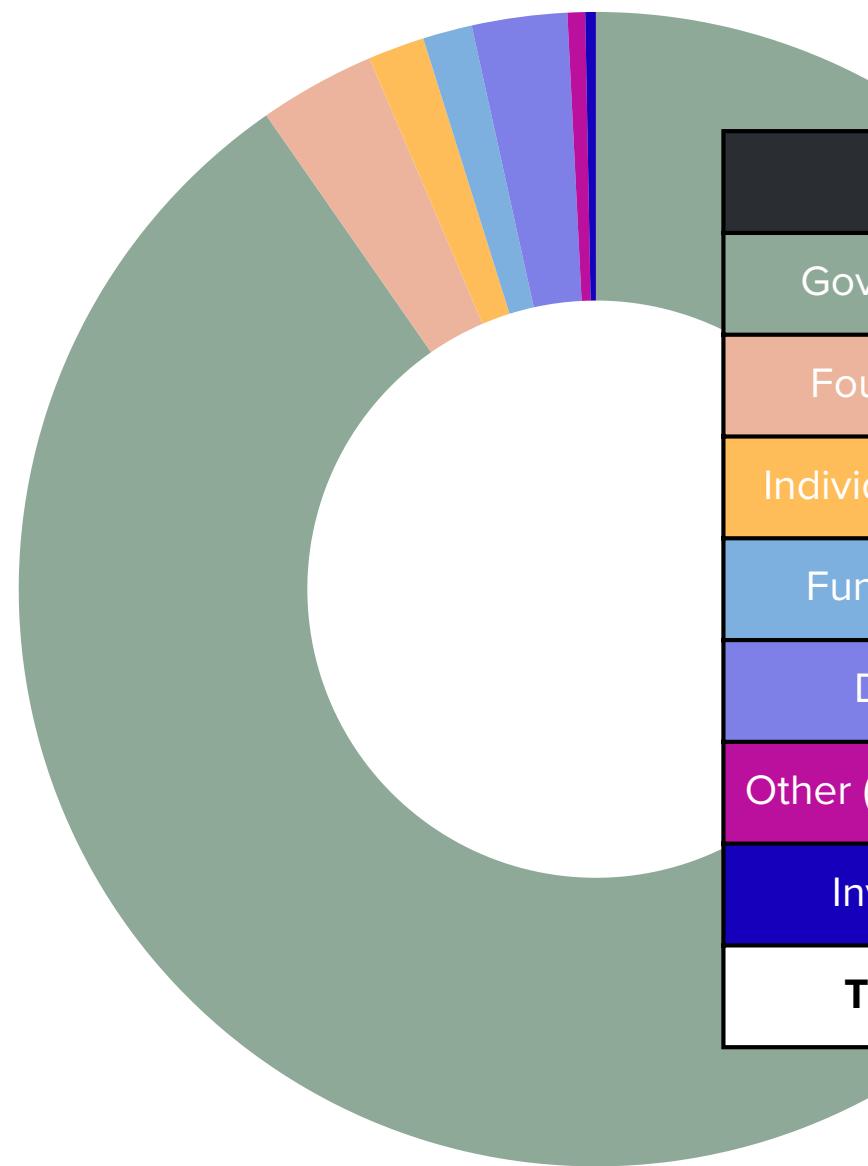
Sisters of the Good Shepherd

OUR
SUPPORTERS



OUR FINANCIALS

FY 2024 REVENUE AND EXPENDITURES



Revenue	Amount	%
Government Grants	\$41,607,421	91.5%
Foundation Grants	\$1,477,833	3.3%
Individual Contributions	\$722,545	1.6%
Fundraising Events	\$618,022	1.4%
Donated Rent	\$1,216,684	2.7%
Other (program fees, etc.)	\$210,956	0.5%
Investment Gain	\$142,696	0.3%
Total Revenue	\$45,456,666	

Expenditures	Amount	%
Program Services	\$34,650,273	83.1%
Management and General	\$6,398,623	15.3%
Fundraising	\$655,371	1.6%
Total Expenditures		\$41,704,267

	Amount
Change in Net Assets	\$3,752,399
Net Assets - End of Year	\$23,400,906



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BOARD OF DIRECTORS

Michael Stellman, President
(Retired)

Frank Loughlin, Vice President
AllianceBernstein

Perry Poulos, Treasurer
(Retired)

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Bloomberg Associates

Madhuri Kommareddi, Assistant Secretary
Teamshares

Richard Anglin
UBS

Ravi Balani*
Sumitomo Mitsui Banking Corporation

Kamal Bherwani
GCOM Software

Karl Chen
D.E. Shaw & Co

Stephanie Choudri
Arctic Glacier Premium Ice

Andrew Chung
Innovo Property Group

Dan Devroye
JP Morgan Chase

Matthew Dienstag
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Macquarie Group

Sarah Wang
BNP Paribas Securities

Joshua Weingarten
Triangle Equities

Joyce Zhang*
Wallace Foundation

*left the Board in 2024



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Executive Director

Dennis Redmond
Chief Strategy Officer/Deputy Executive Director

Sara Rakita
Chief Operations Officer

Allison Ball
Chief Finance Officer

Ivonne Torres
Associate Executive Director for Young Adult Services

Robin Veenstra-VanderWeele
Associate Executive Director for Youth Services

Takiyah Weekes
Associate Executive Director for Community Services

CONTACT US

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info@qchnyc.org

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OUR TEAM