

REMOTE LEARNING

FREQUENTLY ANSWERED QUESTIONS

Q: What is Remote Learning?

A: Remote Learning is a strategy for learning continuity to be deployed for extended time away from school. This plan assumes that power and internet connectivity is not disrupted. This extended remote engagement would apply to all schools with support from district staff.

Q: How do I log into my child's school accounts?

A: Most Fulton County Schools Digital Resources can be accessed by logging into ClassLink. You can access ClassLink by visiting <https://launchpad.classlink.com/fcs>

* Please note your school may have purchased additional resources specific to your school. You will need to contact your school regarding these resources.

Q: What is ClassLink (Launchpad)?

A: Launchpad is a single sign-on platform that will allow you to use your FCS username and password to access everything you need. Classlink (Launchpad) delivers instant access to your web resources from all your devices.

Q: What do I do if I need technical assistance with Remote Learning?

A: Should you require technical assistance with Remote Learning, you can call the Remote Learning Hotline.

Q: What do I do if I don't have power or access to the internet at home?

A: Students will be given at least two weeks to complete assignments upon returning to school.

Q: How do I know what assignments my child should complete?

A: Schools will communicate assignments to parents and students through the school's regular communication channels.

Q: When are the assignments from Remote Learning due?

A: Students will be given a minimum of two weeks to submit assignments upon returning to school.

Q: Who do I contact if I have questions?

A: General questions about your school's Digital Learning lessons and assignments should be directed to the teacher and/or school.

Q: Where can I find troubleshooting resources?

A: Troubleshooting resources and information about how to access digital resources can be found on this page.

Q: What if I don't know my child's student ID number?

A: Should you require assistance with login information, you can call the Remote Learning Hotline.

Q: How can I reset my child's password?

A: Should you require assistance with passwords, you can call the Remote Learning Hotline.