

## ACCESSING SERVICES DURING THE CORONAVIRUS (COVID-19) PANDEMIC

To mitigate the spread of the CORONAVIRUS (COVID-19), the PA CareerLink® Chester County and the United Way Financial Stability Center is CLOSED until March 30<sup>th</sup>. Any additional changes to our office status will be published on our website at [www.pacareerlinkchesco.org](http://www.pacareerlinkchesco.org), on our voice mail messaging service at 610-280-1010 and on our various social media sites.

This guide has been created to ensure that you can continue to access necessary resources. Please direct your program specific inquiries to the appropriate Partner and/or Contact Person as many of these services can be accessed while our office is closed.

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
<b>RESEA Program as required by UC Services by PA Labor &amp; Industry</b>	PA CareerLink® Chester County	Christopher Frankenfield 610-280-1038	<a href="mailto:cfrankenfi@pa.gov">cfrankenfi@pa.gov</a>
<b>Employer Job Postings in PA CareerLink®</b>	PA CareerLink® Chester County	Kenneth Costello 610-280-1040	<a href="mailto:kcostello@pa.gov">kcostello@pa.gov</a>
<b>Apply for Jobs on PA CareerLink®</b>	PA CareerLink® Chester County	Apply at <a href="http://www.pacareerlink.pa.gov">www.pacareerlink.pa.gov</a> Direct any questions or requests for assistance to 610-280-1010 or <a href="mailto:pacareerlink@chesco.org">pacareerlink@chesco.org</a>	
<b>PA CareerLink Website Navigation Assistance for Job Seekers</b> Staff is available to assist with enrollment into PA CareerLink®. Staff can also assist with password/account retrieval and answer questions related to job search	PA CareerLink® Chester County	Kenneth Costello 610-280-1040 <a href="mailto:kcostello@pa.gov">kcostello@pa.gov</a> or Ann Marie Barr (610) 331-4101 <a href="mailto:abarr@openhearthinc.org">abarr@openhearthinc.org</a>	
<b>Veteran Services – Case Management Services/Job Search and General Questions</b>	PA CareerLink® Chester County	Donna Acker 610-280-1037	<a href="mailto:doacker@pa.gov">doacker@pa.gov</a>

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
<b>Trade Act Services for Job Seekers</b>	PA CareerLink® Chester County	Kenneth Costello 610-280-1040	<a href="mailto:kcostello@pa.gov">kcostello@pa.gov</a>
<b>Filing an Initial Claim for UC</b>	Unemployment Compensation	File an Initial Claim or download a paper application at <a href="http://www.uc.pa.gov">www.uc.pa.gov</a>	<a href="mailto:uchelp@pa.gov">uchelp@pa.gov</a>
<b>Questions for Current or Existing Unemployment Compensation Claims</b>		<b>LiveCHAT:</b> <a href="http://www.uc.pa.gov/Chat/index.aspx">www.uc.pa.gov/Chat/index.aspx</a> or email: <a href="mailto:uchelp@pa.gov">uchelp@pa.gov</a>	<b>By Phone:</b> 1-888-313-7284 (M,T,TH -8 am – 4 pm) (W – 12 pm – 6 pm) (F – 8 am – 12 pm)
<b>Unemployment Compensation Debit Card Questions</b>	ReliaCard	1-888-233-5916	n/a
<b>Workforce Development Title I Services</b> <u>Job Seekers</u> can access Welcome Center Services, 1:1 services including resume and cover letter assistance, eligibility determination for funded Individual Training Account grants and remote job seeker workshops such as Resume & Cover Letter Writing, Interviewing, Elevator Speech + more. <u>Business Services</u> will continue remotely and identify current employer hiring needs and match job seekers with employer hiring needs.	PA CareerLink® Chester County	<b>General Workforce Inquiries</b> 610-280-1042 or <a href="mailto:pfuss@edsisolutions.com">pfuss@edsisolutions.com</a>  <b>Welcome Center</b> 610-280-1030 or <a href="mailto:rspatichia@edsisolutions.com">rspatichia@edsisolutions.com</a>  <b>Remote Workshops</b> 610-280-1031 or <a href="mailto:gdesmond@edsisolutions.com">gdesmond@edsisolutions.com</a>  <b>1:1 Job Seeker Services</b> 610-280-1042 or <a href="mailto:pfuss@edsisolutions.com">pfuss@edsisolutions.com</a>  <b>Business Services</b> 610-280-1029 or <a href="mailto:amathis@edsisolutions.com">amathis@edsisolutions.com</a>	

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
<b>EARN, WorkReady and SNAP Programs</b> Programs assist TANF & SNAP recipients with various workforce services including job Readiness, classroom training, supportive services and individual training accounts. Existing clients may call/email for further information. New enrollments must be referred by CAO.	PathStone Corporation	Yajaira Alarcon PathStone Corporation 610-280-1046 or 1-800-425-0053	<a href="mailto:yalarcon@pathstone.org">yalarcon@pathstone.org</a>
<b>Career Corps Youth Services</b> A program for youth (ages 16-24) for GED completion, job training continuing education and various workforce services.	Career Corps	Linda Marino PathStone Corporation 610-280-1061 or 1-800-425-0053	<a href="mailto:lmarino@pathstone.org">lmarino@pathstone.org</a>
<b>SNAP (Food Stamps), Medical Assistance, Cash Assistance and LIHEAP Heating Assistance</b>	County Assistance Office Department of Human Services	Applications, renewals and other documents can be submitted thru: <ul style="list-style-type: none"> <li>• <a href="http://www.compass.state.pa.us">www.compass.state.pa.us</a></li> <li>• myCOMPASS app</li> <li>• Mail: 100 James Buchanan Drive, Thorndale PA 19372</li> <li>• Office Drop Box outside the front door</li> <li>• <b>1 866 550 4355</b> to complete a Medical Assistance application</li> </ul>	<a href="mailto:c-chesterc@pa.gov">c-chesterc@pa.gov</a>

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
<b>Financial Navigation Services</b> A Financial Navigator is available to provide financial navigation services to individuals who are seeking assistance with increasing their income, decreasing their debt, and/or building their assets.	United Way Financial Stability Center	Ashley Thornton Open Hearth, Inc. 610-280-1023 (all messages will be returned within 48 hours)	<a href="mailto:athornton@openhearthinc.org">athornton@openhearthinc.org</a>
<b>Family Savings Program</b> The Family Savings Partner (FSP) Program Coordinator will continue to enroll savers into the Family Savings Partner Program, which provides a match of a family's savings to be used toward the purchase of an asset goal such as a car, post-secondary education, or a first home.	Open Hearth, Inc.	Taryn Alexander Open Hearth, Inc. 610-280-1033 (calls will be returned within 48 hours)	<a href="mailto:talexander@openhearthinc.org">talexander@openhearthinc.org</a>
<b>Individual/Family Counseling</b> Counseling services are free for PACL customers.	United Way Financial Stability Center	Meg Pope Family Service of Chester County 610-696-4900 (x-127)	<a href="mailto:mopope@familyservice.us">mopope@familyservice.us</a>
<b>Consumer Credit Counseling</b> Services include Credit Counseling, Reducing Debt, Budgeting & Avoiding Foreclosure	Clarifi	Make appointment via phone/website 215-563-5665	<a href="http://www.myclarifi.org">www.myclarifi.org</a>

Service/Program	Organization/Partner	Contact Person/Phone	Web Page and Email Address
<b>Legal Services</b> Legal advice and direct representation in court. Office meetings by appt only –	Legal Aid of SEPA	Contact via phone or apply online 1-877-429-5994 9 am – 1 pm	Apply online: <a href="http://www.lasp.org">www.lasp.org</a>
<b>Free Tax Preparation Services</b>	VITA	Questions? Contact: Donna Laird <a href="mailto:dlaird@quietrevolution.org">dlaird@quietrevolution.org</a> Physical Sites are closed, but tax customers may access <a href="http://www.chestercountytreetaxes.org">www.chestercountytreetaxes.org</a> to complete taxes themselves	
<b>1-on-1 Employment Advise Sessions</b> For Low Income Women. Program operated	Wings for Success Diane Mills 610-644-6323, ext. 1 (Frazer) Kelly Quant 610-644-4323, ext. 3 (Kennett) – bilingual		<a href="mailto:diane@wingsforsuccess.org">diane@wingsforsuccess.org</a> <a href="mailto:kelly@wingsforsuccess.org">kelly@wingsforsuccess.org</a>
<b>Re-entry Program</b> Orientation and access to workforce services for those affected by incarceration.	Life Transforming Ministries	Janis McElwee 610-380-1587	<a href="mailto:jmcelwee@quietrevolution.org">jmcelwee@quietrevolution.org</a>
<b>Family Benefits Enrollment</b> Assistance in applying for health benefits such as Medicaid, CHIP and food stamps available to English/Spanish speaking community.	Maternal Child Health Consortium	610-344-5370 Monday thru Friday 8:30 am – 4:30 am	Completion of Benefits Applications by phone and via virtual home visits
<b>Spanish Speaking Services for all programs</b> Spanish speaking customers may call us send us an email for questions regarding any program/service.	PA CareerLink® Chester County	610-280-1032 <a href="mailto:callen@edsisolutions.com">callen@edsisolutions.com</a> 610-344-5311 <a href="mailto:jroman@chesco.org">jroman@chesco.org</a>	



Financial  
Stability Center