

Avail National User's Conference 2019 Tracks



Operations

- Best practices on how to become pro-active vs. re-active
- Educating your riders and the importance of a seamless integration with Customer Service
- How to successfully implement SOPs as they pertain to Operations
- How to leverage operational data to improve decision making & optimize efficiencies
- Addressing a shrinking work force

Planning

- Service Development and Enhancements – how to leverage your data to improve service delivery
- How to successfully implement SOPs as they pertain to Planning
- Best practices in Scheduling
- Improving schedule data to ensure accurate, consistent & reliable ITS data
- How to strengthen the partnership between Planning and Operations

Maintenance

- Maintaining a healthy fleet – the importance of proactive maintenance
- How to successfully implement SOPs as they pertain to Maintenance
- How to leverage maintenance data to improve decision making & optimize efficiencies

Finance

- Round table discussions centered around budgeting, capital procurement and payroll
- How to successfully implement SOPs as they pertain to Finance
- How to leverage transactional data to improve decision making and optimize efficiencies

Industry Trends

- Moving forward – a look into the Avail Product Road Map
- How to deal with employee turnover – ensuring consistent performance despite turnover
- Dealing with declining ridership
- Industry trends focusing on Bus Rapid Transit, Micro Transit, and electric vehicles
- Agency Input

Your Registration to this conference will also include:

Monday, August 12th – Welcome Reception Social Gathering

Tuesday, August 13th – Breakfast & lunch, and Evening Dinner Social Event

Wednesday, August 14th – Breakfast & Lunch, and Evening Dinner Social Event

Thursday, August 15th – Scheduled one-on-one discussions with the Avail Team

Paid tour of the Alamo or River boat tour of the River walk

A customized commemorative gift

***Note: Tracks are subject to change as we continue to add more informative sessions and more inspiring speakers. Stay tuned!*