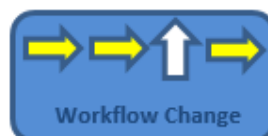
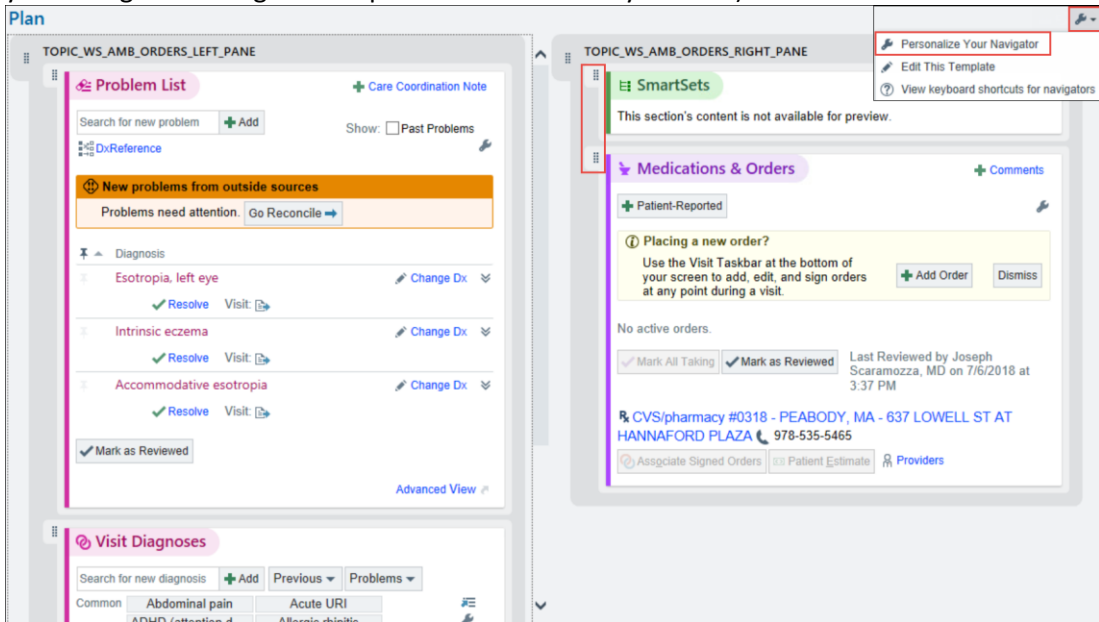


## Epic Version February 2018: EpicCare: User Guide

Learning Legend:



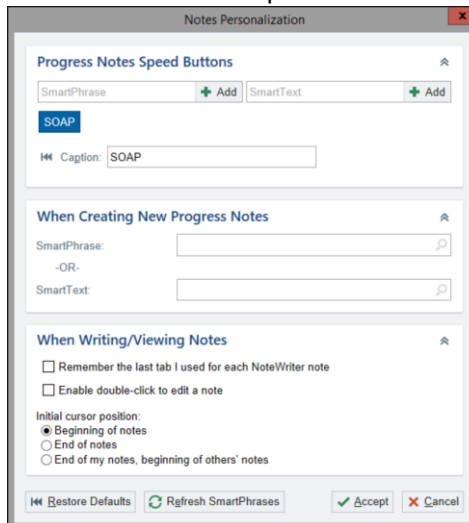
Topic:	Learning Category:	What's Different as of August 14, 2019?
Personalization & Navigation	New Feature	<ul style="list-style-type: none"> <li>Rearrange sections within your <b>Navigator</b>. Previously you could only personalize the sections within the current topic. Now, you can rearrange all sections within a certain activity (Plan activity &gt; Wrench &gt; Personalize your Navigator &gt; Drag and Drop the sections where you want).</li> </ul> 

Continued on next page.

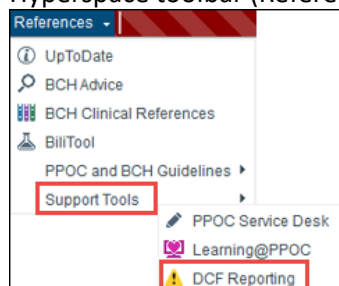
Updated: 7/22/2019

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- A new look for **Notes** personalization settings (Notes > Wrench).



- Link to the Mass.gov site to report **Child Abuse or Neglect** has been added to the References option from the Hyperspace toolbar (References > Support Tools > DCF Reporting).



- Patient photo will always appear on the schedule, regardless of how many patients are booked. They will still not appear if **Open Slots** has been enabled.

Patient	
	<b>Bell, Tinker "Tink"</b> 16 y.o. / F
	Wayne, Bruce 14 y.o. / M

Continued on next page.

Updated: 7/22/2019

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## Chart Review

- **Contact** information entered in Telephone Encounters is now visible in the preview report within Chart Review.

**Encounter Status**  
Open

**Telephone** Open 7/17/2019  
Longwood Pediatrics

**Gregory Young, MD** **Mixed hyperlipidemia**  
Pediatrics Dx

**Conversation**

You routed conversation to Physician Pediatrics, MD Just now (7:16 AM)

**Wayne, Marcy** 617-919-7762 You 1 minute ago (7:15 AM)

You 21 hours ago (9:51 AM)

Mom calling with questions about Bruce's xray results - please call at home.

Documentation

- Cancelled appointments will show the **Cancellation Comment** in the report (Chart Review > Encounter tab > Single-click appointment > Cancel Comments).

**Chart Review**

- Encounters
- Notes
- Labs
- Imaging
- Procedures
- Meds
- Media
- Letters
- Referrals
- Other Orders

Refresh (7:53 AM) Route Review Selected Synopsis Preview Encounter More Add to Bookmarks Lifetime

Filters Hide Add'l Visits Me Pediatrics Longwood Pediatrics Admissions

When	App Time	Enc Type	Description	With	Visit Type
Today	8:30 AM	Appointment	Canceled (Patient)	Louis Vernacchio, MD	WELL VISIT
Today		Refill	Mild intermittent asth...	Gregory Young, MD	
Recent Visits					
Yesterday		Telephone		Gregory Young, MD	
07/12/2019		Telephone	Handoff	Gregory Young, MD	
06/25/2019	9:00 AM	Office Visit	No Show	Jay Campbell, MD	45 MIN BH EV
06/05/2019		Telephone		Physician Pediatrics, MD	
05/10/2019		Telephone		Gregory Young, MD	
04/29/2019		Telephone		Gregory Young, MD	
04/24/2019	9:30 AM	Appointment	No Show	Physician Pediatrics, MD	WELL VISIT
6 Months Ago					
12/13/2018		Office Visit		Louis Vernacchio, MD	
12/12/2018		Office Visit	Type 1 diabetes mellit...	Michelle Lock, MD	

**Appointment** 7/18/2019  
Bruce Wayne | MRN: 40000513

**Patient Information**  
 Patient Name Wayne, Bruce Sex Male DOB 5/10/2005 SSN

**Patient Demographics**  
 Address 1174 Bacon Street Blvd MINNEAPOLIS MN 55419 Phone 763-447-5544 (Home)

**Status**  
Canceled (Patient)

**Cancel Comments**  
Car broke down

- Future appointments will show the **Appointment Notes** in the report (Chart Review > Encounter tab > Single-click appointment > Encounter Information).



Transforming with Epic to a Dynamic, and Data Informed Enterprise

# PPOC

**Chart Review**

Encounters Notes Labs Imaging Procedures Meds Media Letters Referrals Other Orders

Refresh (7:48 AM) Route Review Selected Synopsis Preview Encounter More Add to Bookmarks Lifetime

Filters Hide Adm Visits Me Pediatrics Longwood Pediatrics Admissions

When	App Time	Enc Type	Description	With	Visit Type
Today	8:30 AM	Appointment		Louis Vernacchio, MD	WELL VISIT
Today		Refill	Mild intermittent asth...	Gregory Young, MD	
Recent Visits					
Yesterday		Telephone		Gregory Young, MD	
07/12/2019		Telephone	Handoff	Gregory Young, MD	
06/25/2019	9:00 AM	Office Visit	No Show	Campbell, LICSW	45 MIN BH EV
06/05/2019		Telephone		Physician Pediatrics, MD	
05/10/2019		Telephone		Gregory Young, MD	
04/29/2019		Telephone		Gregory Young, MD	
04/24/2019	9:30 AM	Appointment	No Show	Physician Pediatrics, MD	WELL VISIT
6 Months Ago					
12/13/2018		Office Visit		Louis Vernacchio, MD	
12/13/2018		Office Visit	Type 1 Diabetes mell...	Michelle Lask, MD	

**Appointment** 7/18/2019  
Bruce Wayne | MRN: 40000513

**Patient Information**

Patient Name: Wayne, Bruce Sex: Male DOB: 5/10/2005 SSN:

**Patient Demographics**

Address: 1174 Bacon Street Blvd MINNEAPOLIS MN 55419 Phone: 763-447-5544 (Home)

**Encounter Information**

7/18/2019 8:30 AM Provider: Louis Vernacchio, MD Department: Lop Peds Encounter #: 40142 Center: LOP P

Appt Notes: 14 year cpe

- **Comments** added during the uploading of a document to Media Manager will now appear in the **Media** tab in **Chart Review** (Chart Review > Media > Single-click on document).

**File Attached To**

Patient Encounter Order New Encounter Ext Order

**Patient:**

**Document Information**

Description: 6/7/17-SPOT VISION SCREENIN Received by: Carmen Ortega

Doc type: Other Status:

Effective: Expires: Service on: Received date:

Group: Location:

**Signature**

Signed by: Relationship:

Signed date: Representative:

Witness names: 1

Comments (2500 characters max): Comments added when uploading/scanning to Media Manager

**Send Edit Notification To**

Recipient Modifier Add PCP Add My List Build My Lists Clear All

**Result Information**

Media not attached to orders

Modify result Send message

Result date: Abnormal: Result status: Billing provider: Resulting agency:

View/Play Preview pane Accept Cancel

Continued on next page.

Updated: 7/22/2019

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Transforming with Epic to a Dynamic, and Data Informed Enterprise

# PPOC

**Chart Review**

Encounters Notes Labs Imaging Procedures Meds **Media** Letters Referrals Other Orders

Refresh (9:21 AM) Route Review Selected Synopsis Preview Thumbnail View View/Play More Add to Bookmarks Media Manager

Filters ☒ Default filter ☐ DNR ☐ Advance Directive ☐ Patient Level ☐ Encounter Level ☐ Order Level

Date/Time	Document Type	Description	Enc Date	File Attached to
2 Years Ago				
07/12/2017 3:29 PM	Other	6/7/17-SPOT VISION SCRE...		Patient
05/20/2017 8:45 AM	Physician Office Fi...			Patient
05/20/2017 8:45 AM	Physician Office C...			Patient

> Other - Scan on 7/12/2017 3:29 PM: 6/7/17-SPOT VISION SCREENING SUMMARY

Comments

Comments added when uploading/scanning to Media Manager

- Review the patient's **Lifetime** of care at a glance from the **Encounters** tab within **Chart Review**.

**Chart Review**

Encounters **Notes** Labs Imaging Procedures Meds Media Letters Referrals Other Orders

Refresh (10:40 AM) Route Review Selected Synopsis Preview Encounter More Add to Bookmarks **Lifetime**

Filters ☒ Hide Add'l Visits ☐ Pediatrics ☐ Pediatric Health Car... ☐ Admissions

**Lifetime**

2017 Apr Jul Oct 2018 Jan Apr Jul Oct 2019 Jan Apr Jul

Events

Problems

- Accommodative esotropia
- Esotropia, left eye
- Intrinsic eczema
- Molluscum contagiosum

History

Medications

- Penicillins (1)

- Drag and drop sections of the **SnapShot Reports** within **Chart Review** (Chart Review > Select the report > Wrench > Personalize the report).

**Chart Review**

Encounters Notes Labs Imaging Procedures Meds Media Letters Referrals Other Orders

Refresh Peds SnapShot

Problem List Specialty Comments

Peds SnapShot

Add or remove buttons from toolbar


Personalize this report

Continued on next page.

Updated: 7/22/2019

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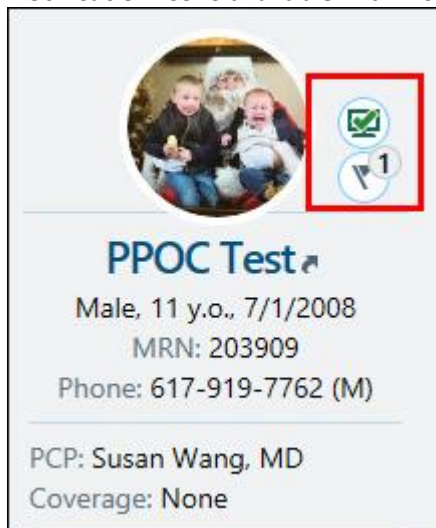
- **Columns** for Medication messages have been updated with more information and consistency.



Req Date	Patient	Medication	Protocol	Rx Source
7/3/2019 1:43 AM		LORATADINE CHILDRENS 5 MG/5ML syrup (Pharma...	None	Pharmacy

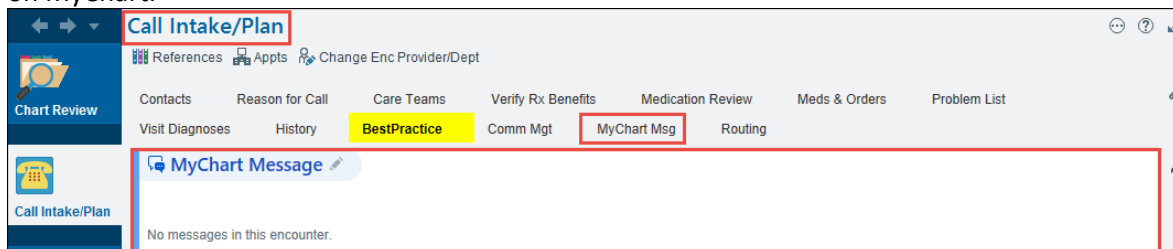
Pharmacy: CVS/pharmacy #1247 - EAST WAREHAM, MA - 2992 CR...  
 Encounter O...: Open  
 Sender: Shelby Fernandes, LPN  
 Provider: Steven Mendes, MD  
 Pool?: NO  
 Controlled?:  
 Last Accessed:

- **Notification Icons** available within sidebar reports.



**PPOC Test**  
 Male, 11 y.o., 7/1/2008  
 MRN: 203909  
 Phone: 617-919-7762 (M)  
 PCP: Susan Wang, MD  
 Coverage: None

- Ability to send patient a **MyChart** message directly from within a Telephone Encounter if the patient is active on MyChart.



**Call Intake/Plan**

References Appts Change Enc Provider/Dept

Chart Review

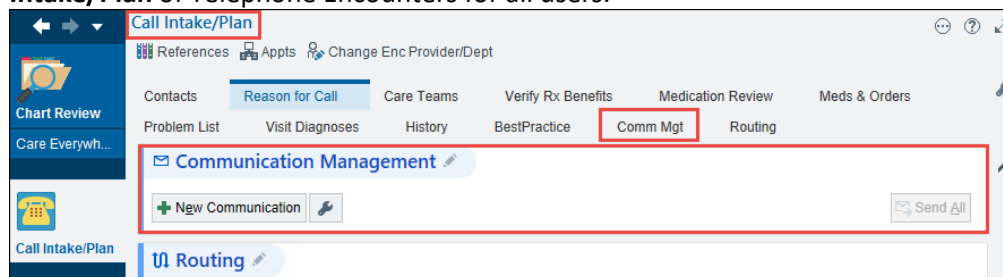
Contacts Reason for Call Care Teams Verify Rx Benefits Medication Review Meds & Orders Problem List

Visit Diagnoses History **BestPractice** Comm Mgt **MyChart Msg** Routing

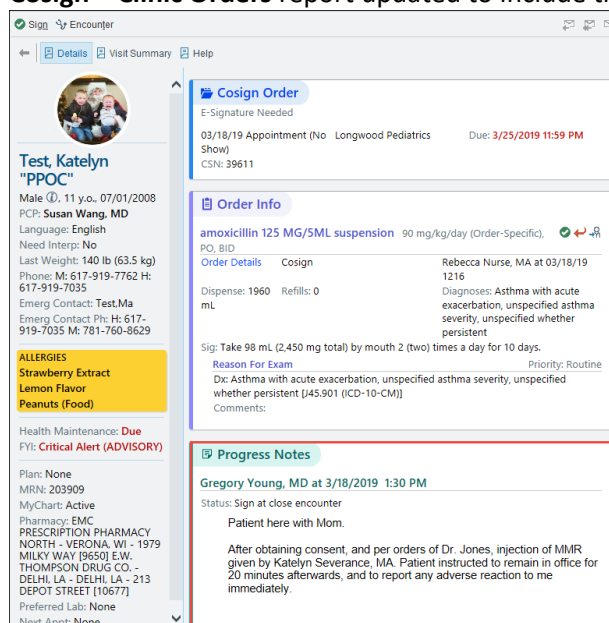
**MyChart Message**

No messages in this encounter.

- The **Communication Management** section (where letters are created) has been relocated to within the **Call Intake/Plan** of Telephone Encounters for all users.



- New options for **Reason for Call** when creating Telephone Encounters to include:
  - Discharge Follow-Up – ED
  - Discharge Follow-Up – Inpatient Admission
  - Discharge Follow-Up – Other
  - Certified Letter
- **Cosign – Clinic Orders** report updated to include the associated Progress Note.



- Option to **Postpone** messages in the **Overdue Results** folder.

- **Provider Signatures:** will now appear on all letters with the exception of the Health Form as long as we have received the signature from the provider.

**Electronically Signed by**  
*Katelyn Severance*

- The signature will only appear for the provider who the encounter is created with. If a clinical staff member creates an encounter under themselves and needs to create a letter with the providers signature on file, they will need to change the encounter provider by clicking **Change Enc Provider/Dept** prior to creating the letter.

**Call Intake/Plan**  
References Appts **Change Enc Provider/Dept**

Letters

Workflow  
Change



## Screenings

- Wording change to address **the patient** in the TB Questionnaire and updated question about **Travel** from 2 weeks to 1 month.

Was **the patient** born outside the United States? Yes No

Was the patient born in Africa, Asia and Pacific Islands (except Japan), Central America, South America, Mexico, Eastern Europe, the Caribbean or the Middle East? Yes No

**In the past year...**

Has the patient lived in or traveled to Africa, Asia and Pacific Islands (except Japan), Central America, South America, Mexico, Eastern Europe, the Caribbean or the Middle East? Yes No

Was the duration of travel more than 1 month? Yes No

Has the patient been exposed to anyone with a positive TB skin test? Yes No

Was the contact sick from tuberculosis (cough, weight loss, night sweats)? Yes No

Did the contact have additional testing for TB disease or treatment with medication to prevent getting sick from TB prior to exposure to the patient? Yes No

- **SWYC** has been added to **Synopsis**:

**Synopsis**

Peds General Summary ADHD Asthma Concussion Anemia/Lead S2BI/CRAFT Anxiety/Depression Thyroid PSC17 **SWYC/MCHAT**

Days 4/26/2018 7/20/2018 10/16/2018 1/15/2019

All

⚡ Patient Spotlight

No data to display.

⚡ **SWYC (Survey of Well-being of Young Children)**

	4/26/2018	7/20/2018	10/16/2018	1/15/2019
Development for 9,10,11 months. (Normal > 11,13,14) SCORE	16			
Development for 12,13,14 months. (Normal > 12,13,14) SCORE		20		
Development for 15,16,17 months. (Normal > 10,12,13) SCORE			18	
Developmental for 18,19,20,21,or 22 months. (Normal > 7,9,10,12,or 13) SCORE				18
PPSC (normal < 9) SCORE				0
Inflexibility score (normal < 3)	0	0	0	
Irritability Score (normal < 3)	0	0	0	
Routine difficulty Score (normal < 3)	0	0	0	
SWYC POSI (Normal < 3) SCORE				0

⚡ SWYC (Family Screens)

⚡ MCHAT Score

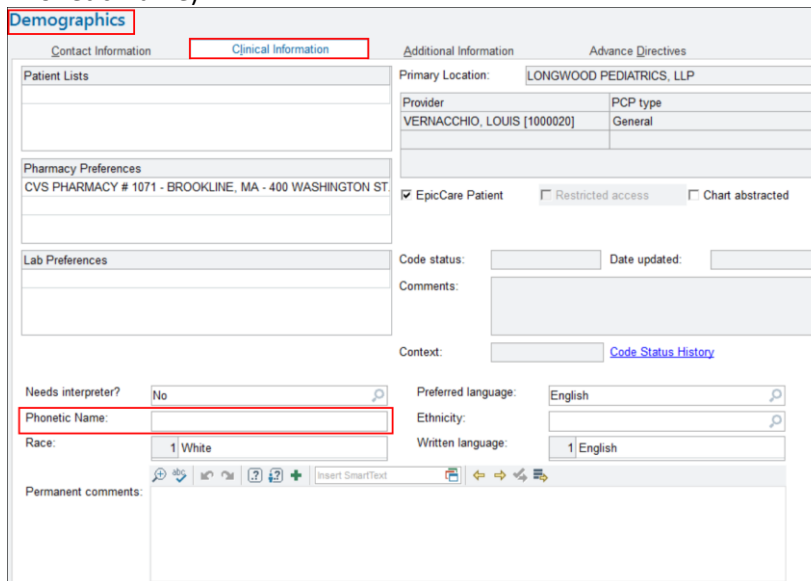
No data to display.

⚡ MCHAT Questions

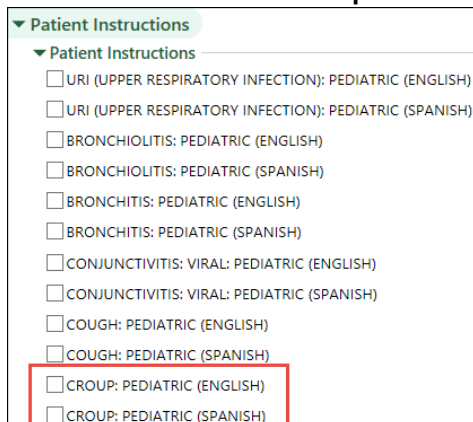
Documentation

Workflow  
Change

- **Phonetic Name** now available within **Clinical Demographics** screens (Demographics > Clinical Information tab > Phonetic Name).



- **Patient Instructions** can now be added during **Pre-Charting** and will no longer convert the encounter if the patient were to No Show.
- **Patient Instructions for Croup** have been added to the **Viral Respiratory Infection SmartSet**:

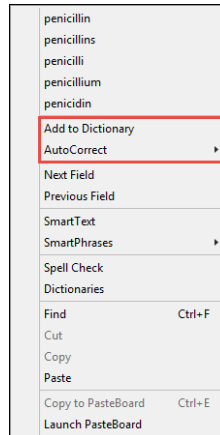




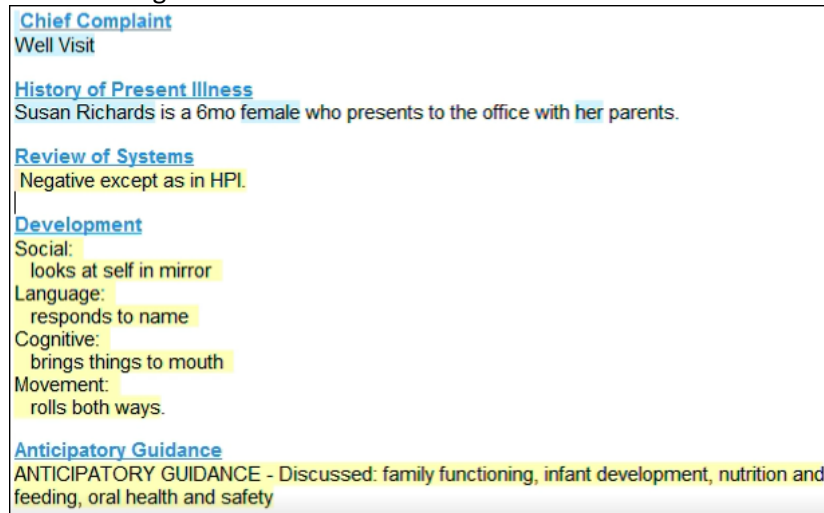
Transforming with Epic to a Dynamic, and Data Informed Enterprise

# PPOC

- **Custom User Dictionaries:** ability to right-click on a misspelled word and use auto-correct or set ignored words, etc.



- **SOAP note formatting changes in version 2:**
  - **Tables** removed
  - **Titles** updated to full name and blue font
  - All changes can be seen in the **SOAP Note Version 2** video on Learning@PPOC (<https://ppoc.csod.com>)



Continued on next page.

Updated: 7/22/2019

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Transforming with Epic to a Dynamic, and Data Informed Enterprise

# PPOC

- **History** activity updated headers: **General, Health Supervision, and Specialty.**
- **Substance Use History** renamed and reformatted to **Substances & Gender Identity** and includes the Screening to Brief Intervention (S2BI) and Sexual Orientation and Gender Identity (SOGI) forms.
  - All changes can be seen in the **Adolescent Substance Use and SOGI Form** video on Learning@PPOC (<https://ppoc.csod.com>).

GENERAL

Medical

Surgical

Family

Birth

HEALTH SUPERVISION

Social Documenta...

Substances & Ge...

Sexual Activity

Menstrual History

Obstetrics

SPECIALTY

Asthma Action Plan

Substances & Gender Identity

Substance Use: Screening to Brief Intervention (S2BI)

(© Boston Children's Hospital 2014)

Previous Substance Use History

In the past year, how many times have you used:

All Never

Tobacco (smoked, chewed)? 1. Never 2. Once or twice 3. Monthly 4. Weekly or more

Previous value: No previously filed data

Vaping products (eCig, Juul, Hookah) 1. Never 2. Once or twice 3. Monthly 4. Weekly or more

Previous value: No previously filed data

Alcohol? 1. Never 2. Once or twice 3. Monthly 4. Weekly or more

Previous value: No previously filed data

Marijuana (smoked, vaped, edible)? 1. Never 2. Once or twice 3. Monthly 4. Weekly or more

Previous value: No previously filed data

> Other Drugs

Substance Use Comments



Choose Gender Identity: Female Cisgender (autofill) Male Cisgender (autofill) Other (open details of G...

> Gender Identity Details

Restore Close Previous

- **Gender Identity** information will replace patient sex on the patient header, is denoted with the icon below and will flow into demographics.

Bell, Tinker "Tink"

Male , 16 yr 1 mo, 06/01/2003, 

Town: BROOKLINE

Pt Type: Medically Complex

Continued on next page.

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		<ul style="list-style-type: none"><li>- Change in printing default for the <b>After Visit Summary (AVS)</b>:<ul style="list-style-type: none"><li>- Patients under 13 years of age = AVS with Medications</li><li>- Patients over 13 years of age = AVS without Medications</li><li>- Ability to choose what you want to print is still available. The report selected to print, will also appear in MyChart. If nothing is printed, the AVS without Medications will be available on MyChart. As a reminder, proxies of patients over 13 years of age do not have access to the AVS on MyChart.</li></ul></li></ul>																																								
Health Maintenance	New Look	<ul style="list-style-type: none"><li>- In the <b>Frequency</b> column, for immunizations with clinical decision support information, the link to the detail report is now labeled <b>Imm Details</b> instead of <b>Sequential</b>.</li><li>- Topics that are Completed, Addressed, Aged Out, or Discontinued are now grouped into a section titled <b>Completed or No Longer Recommended</b> instead of Inactive, to reflect that they might have been addressed in the past.</li></ul> <div><h3>Health Maintenance</h3><div><a href="#">Update HM</a> <a href="#">Edit Modifiers</a> <a href="#">Postpone</a> <a href="#">Remove Postpone</a> <a href="#">Override</a> <a href="#">Remove Override</a> <a href="#">Document Past Immunization</a> <a href="#">Discontinue</a> <a href="#">Edit Frequency</a> <a href="#">Help</a></div><table><thead><tr><th>Topic</th><th>Due Date</th><th>Frequency</th><th>Date Completed</th></tr></thead><tbody><tr><td colspan="4">Current Care Gaps</td></tr><tr><td>Hepatitis A Vaccines (2 of 2 - 2-dose series)</td><td>Overdue since 3/14/2008</td><td>Imm Details</td><td>9/14/2007 3/21/2007</td></tr><tr><td colspan="4">Upcoming</td></tr><tr><td>Influenza Vaccine (1)</td><td>Next due on 9/1/2019</td><td>Imm Details</td><td>10/16/2013 1/25/2011 12/28/2010</td></tr><tr><td>Meningococcal Vaccine (2 - 2-dose series)</td><td>Next due on 3/19/2020</td><td>Imm Details</td><td>5/27/2015</td></tr><tr><td>DTaP,Tdap, and Td Vaccines (7 - Td)</td><td>Next due on 5/27/2025</td><td>Imm Details</td><td>5/27/2015 3/21/2008 6/23/2005</td></tr><tr><td colspan="4">Completed or No Longer Recommended</td></tr><tr><td>Hepatitis B Vaccines</td><td>Completed</td><td>Imm Details</td><td>12/20/2004 5/24/2004 3/19/2004</td></tr><tr><td>Pneumococcal Vaccine</td><td>Completed</td><td>Imm Details</td><td>6/23/2005 9/22/2004 7/21/2004</td></tr></tbody></table></div>	Topic	Due Date	Frequency	Date Completed	Current Care Gaps				Hepatitis A Vaccines (2 of 2 - 2-dose series)	Overdue since 3/14/2008	Imm Details	9/14/2007 3/21/2007	Upcoming				Influenza Vaccine (1)	Next due on 9/1/2019	Imm Details	10/16/2013 1/25/2011 12/28/2010	Meningococcal Vaccine (2 - 2-dose series)	Next due on 3/19/2020	Imm Details	5/27/2015	DTaP,Tdap, and Td Vaccines (7 - Td)	Next due on 5/27/2025	Imm Details	5/27/2015 3/21/2008 6/23/2005	Completed or No Longer Recommended				Hepatitis B Vaccines	Completed	Imm Details	12/20/2004 5/24/2004 3/19/2004	Pneumococcal Vaccine	Completed	Imm Details	6/23/2005 9/22/2004 7/21/2004
Topic	Due Date	Frequency	Date Completed																																							
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Influenza Vaccine (1)	Next due on 9/1/2019	Imm Details	10/16/2013 1/25/2011 12/28/2010																																							
Meningococcal Vaccine (2 - 2-dose series)	Next due on 3/19/2020	Imm Details	5/27/2015																																							
DTaP,Tdap, and Td Vaccines (7 - Td)	Next due on 5/27/2025	Imm Details	5/27/2015 3/21/2008 6/23/2005																																							
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Hepatitis B Vaccines	Completed	Imm Details	12/20/2004 5/24/2004 3/19/2004																																							
Pneumococcal Vaccine	Completed	Imm Details	6/23/2005 9/22/2004 7/21/2004																																							
Best Practice Advisory (BPA)	Workflow Change	<ul style="list-style-type: none"><li>- HPV: a 3-dose regiment for HPV will be recommended in Health Maintenance for males over 21 years of age who have not been vaccinated for HPV and are identified as having same sex partners.</li><li>- <b>Chlamydia BPA</b> refined to only fire for women who have been marked as sexually active who have not had a screening within 350 days. Also new button available if patient had been screened elsewhere within the year.</li><li>- <b>Screening BPAs</b>: The alerts that fire when an abnormal screen is documented have been changed to suggestions and do not require an acknowledgement. The alert will only fire within the encounter in which the screen was documented.</li><li>- <b>Tufts ACO</b> patients with a positive screen for depression will continue to receive the BPA asking if follow up actions had been taken, however, it has been reformatted and grammatically corrected.</li></ul>																																								

Olu, Depression for visit on 7/18/2019

▼ This patient had a positive screen for depression. Which of the following actions were taken?

☐ Additional Evaluation for Depression

☐ Suicide Risk Assessment

☐ Referral to a practitioner who is qualified to diagnose and treat depression

☐ Pharmacological Intervention(s)

☐ Other intervention(s) or follow up for the diagnosis or treatment of depression

☐ Continue current treatment

☐ No action taken

Accept Cancel

- Immunizations will automatically associate to a diagnosis in the Router upon signing the visit. They will also now appear under the heading **Other orders** in the SOAP note.

Physical Exam  
(PPOC Exam: 21167)  
(Labs this visit: 21624)

Assessment and Plan

**Bronchiolitis (Primary)**

- Rapid strep screen

**Other orders**

- DTaP HiB IPV PENTACEL combined vaccine IM

{ :21208--\*\*\*\*}

Orders & Results

New Look

- Default dosing of short acting stimulants to once a day in the **ADHD SmartSet** have been updated based on review of prescribing practices at the PPOC.
- Quickly select an entire order group when releasing orders in Order Review by clicking the header.

Order Review - Open Orders

Views Discontinue Release Extend

Cor	Sta	Status	Order	P	Rem	Expected	Expires	Authorizing Provider
Not part of any Treatment Plan								
		Future	Hemoglobin A1c		1/1		7/17/2020...	Gregory Young, MD
		Future	Glucose, fasting		1/1		7/17/2020...	Gregory Young, MD
		Future	Lipid panel		1/1		7/17/2020...	Gregory Young, MD



Transforming with Epic to a Dynamic, and Data Informed Enterprise

# PPOC

- Added **Frequency of Every Afternoon** to list of options when prescribing medications.

amphetamine-dextroamphetamine (ADDERALL) 5 MG tablet

Product: **AMPHETAMINE-DEXTROAMPHETAMINE 5 MG PO TABS**

Sig Method: **Specify Dose, Route, Frequency** Use Free Text Taper/Ramp Combination Dosage

Dose: 1 tablet 5 mg 10 mg 15 mg

Prescribed Dose: 5 mg

Prescribed Amount: 1 tablet

Route: Oral Oral

Frequency: **Every afternoon** Daily BID TID

Duration: 30 Doses Days 30 days

Starting: 7/18/2019 Ending: 8/17/2019 First Fill:

Dispense: Days/Fill: Full (30 Days) 30 Days 90 Days

Quantity: 30 tablet Refill: 0 0

Total Supply: 30 Days

☐ Dispense As Written

Mark long-term: ☒ AMPHETAMINE-DEXTROAMPHETAMINE

- Updated layout for **Medication Dispensing** information within the Order Composer to group Duration and Dispense together.

amoxicillin 250 MG/5ML suspension

Product: **AMOXICILLIN 250 MG/5ML PO SUSP**

Sig Method: **Specify Dose, Route, Frequency** Use Free Text Taper/Ramp Combination Dosage

Dose: 250 mg/kg/day 250 mg 45 mg/kg/day 90 mg/kg/day

Weight Type: Recorded Ideal Adjusted Dosing Order-Specific

Weight: 23.6 kg

Recorded weight: 23.6 kg (recorded in the last hour)

Prescribed Dose: 1,050 mg

Prescribed Amount: 21 mL

Route: Oral Oral

Frequency: 2 times daily BID TID

Duration: 10 Doses Days 7 days 10 days 14 days 21 days 30 days

Starting: 7/17/2019 Ending: 7/27/2019

Dispense: Days/Fill: Full (10 Days) 30 Days 90 Days

Quantity: 420 mL Refill: 0 0

Total Supply: 10 Days

☐ Dispense As Written

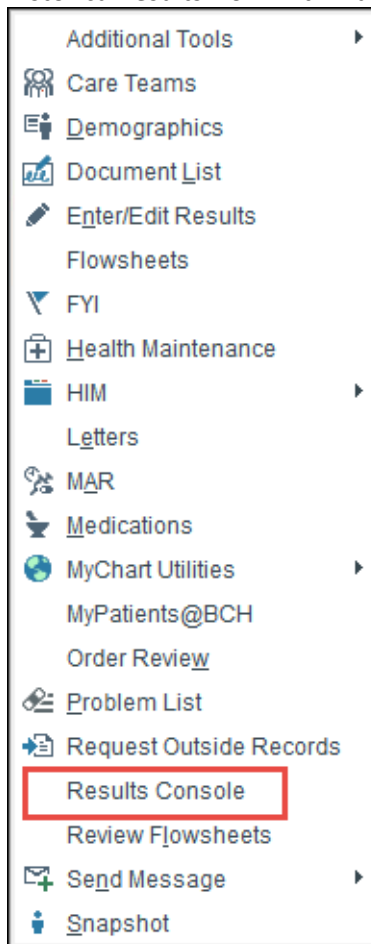
Mark long-term: ☐ AMOXICILLIN

Continued on next page.

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- **Historical Results** entered through the **Results Console** will no longer be routed to the Authorizing Provider, but file directly to the patients chart
- The **Results Console** has been added to the **More** activity in Office Visit encounters. You can now quickly add historical results from within a scheduled visit by launching the **Results Console**.





MyChart

New Feature

- Patients can opt into **Two Factor Authentication** for MyChart login (Profile > Security Settings).

**Security Settings**

**Change Password**

Your password must be different than your MyChart Username. For increased security, use a combination of numbers and letters (lowercase and uppercase).

Current Password:

New Password:

Confirm New:

**SAVE PASSWORD**

**Two-Step Verification Settings**

Two-step verification is an additional level of security to help keep your account secure—even if someone has your password.

**TURN ON TWO-STEP VERIFICATION**

- **Clinical Updates** added by a patient or proxy on MyChart will now be routed to the **Pt Clinical Update** folder of the **PCP** listed in the patient's chart. These can be filed to the chart directly or from the In Basket message by clicking the **Reconcile Clinical Update Requests** button in the toolbar.

**Reconcile Clinical Update Requests**

**Patient Review of Clinical Information**

**Problems**

This clinical information was not verified, but there are updates pending review:

Reported Problems	Start Date	Reported By	Reporter Comments
Itch of eye		Tink Bell	testing update clinical folder for TINKERBELL - to Louis Vernanchio
Juvenile myoclonic epilepsy	6/5/2019	Tink Bell	please add this to my history

**Medications**

This clinical information was not verified, but there are updates pending review:

Reported Medications	Start Date	Reported By	Reporter Comments
prednisONE 1 MG tablet delayed-release		Tink Bell	

**Allergies**

This clinical information was not verified, but there are updates pending review:

Reported Allergies	Start Date	Reactions	Reported By	Reporter Comments
Food		Hives, Rash	Tink Bell	lobster