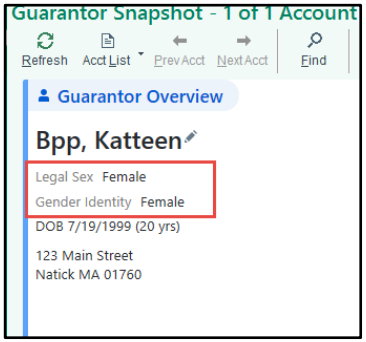
Epic - Version February 2019: Professional Billing User Guide

Learning Legend:

Topic:	Learning Category:	What's Different as of August 14, 2019?
PROFESSIONAL BILLING ENHANCEMENTS		
Gender Identity Appears Alongside Legal Sex	**New Feature**	If a patient's gender identity is documented in Epic, it now always appears alongside their legal sex in Resolute Professional Billing, even if their gender identity and legal sex are the same. You'll see this change in places like Guarantor Account Maintenance, Patient Summary, and Follow-Up Workqueue Assistant 

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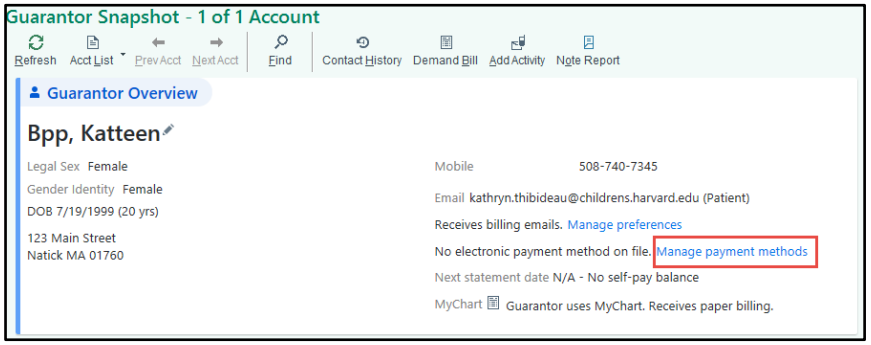
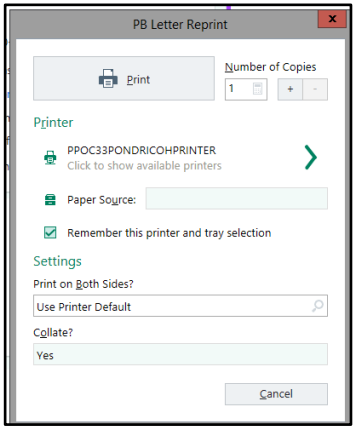
Update Credit Card Information Without Collecting Payments	**New Feature**	You can now add or remove credit card or bank account information for a guarantor in Guarantor Snapshot with the *Manage Payment Methods* link. 
New Look for Letter Printing in Guarantor Snapshot	**New Look**	Printing a letter in *Guarantor Snapshot > Contact Activity* or from *Guarantor Snapshot > Contact History* looks different, but you have all the same options. 

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Payment Posting Catches More Mistakes	**New Feature**	When you post payments in batches, you now see a warning if: - *A line's amounts do not add up correctly, including lines where the paid amount, denied amount, or insurance write-off is greater than the billed amount.* - *The ICN is missing*.
Revenue Guardian Encounter Report Replaces Charge Reconciliation Report	**New Feature**	The Charge Reconciliation Report is now called the Revenue Guardian Encounter Report
MYCHART BILLING ENHANCEMENTS		
MyChart Billing Details now include four tabs – Overview, Charges, Payments, and Communications	**New Feature**	- MyChart Billing Details now includes four tabs for provider better organization – Overview, Charges, Payments, and Communications (e.g. Statements & Letters).

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