

# SERVICE CANADA PROGRAMS AND SERVICES FOR EMPLOYERS

**Service Canada provides employers with a single point of access to services and benefits.**

## Record of Employment on the Web (ROE Web)

ROE Web is a secure, online application that allows employers to create, submit and print ROEs online. It improves service to employees who are applying for Employment Insurance benefits and reduces administrative burden on employers.

### For more information:

0 [canada.ca/en/employment-social-development/programs/ei/ei-list/ei-roe](http://canada.ca/en/employment-social-development/programs/ei/ei-list/ei-roe)

1 800-367-5693

TTY: 1-855-881-9874

## Job Bank

Through Job Bank, employers can advertise jobs for free and receive maximum exposure through several job search platforms across Canada. Job Match provides employers with a list of potential candidates matching their job requirements.

## Labour Market Information

The Labour Market Information section of the Job Bank website provides valuable insight into current labour market conditions. Through Job Bank, employers can access news, reports and analyses about the Canadian labour market.

### For more information:

0 [jobbank.gc.ca/employers](http://jobbank.gc.ca/employers)

1 800 O-Canada (1-800-622-6232)

TTY: 1-800-926-9105

## Work-Sharing Program

Work-Sharing is an agreement between employers, employees and Service Canada to avoid layoffs during lower than average business periods. The Work-Sharing program allows employers to:

- ▶ continue their operations when they experience a temporary reduction in work activity;
- ▶ retain qualified and experienced workers and;
- ▶ avoid recruiting and training new employees.

**For more information:**

- ❶ [canada.ca/en/employment-social-development/services/work-sharing](http://canada.ca/en/employment-social-development/services/work-sharing)
- ❷ 1-800-367-5693
- TTY: 1-855-881-9874

## Temporary Foreign Worker Program

The Temporary Foreign Worker Program allows employers to apply for a Labour Market Impact Assessment to determine if they can hire a foreign worker to fill labour or skills shortages on a temporary basis.

**For more information:**

- ❶ [canada.ca/en/employment-social-development/services/foreign-workers](http://canada.ca/en/employment-social-development/services/foreign-workers)
- ❷ 1-800-367-5693
- TTY: 1-855-881-9874

## Work Force Reduction Program

As an employer, to remain competitive, you might have to restructure your enterprise. This may include reducing your overall number of employees. We can help you in allowing your employees, who agree to leave their jobs to preserve the jobs of co-workers, to qualify for benefits.

**For more information:**

- ❶ [canada.ca/en/employment-social-development/programs/ei/ei-list/ei-employers-workforce-reduction](http://canada.ca/en/employment-social-development/programs/ei/ei-list/ei-employers-workforce-reduction)
- ❷ 1 800 O-Canada (1-800-622-6232)
- TTY: 1-800-926-9105

## Apprenticeship Tax Credits

Employers and businesses that hire and train apprentices have access to tax credits. For example, the Apprenticeship Job Creation Tax Credit is a non-refundable tax credit an employer can claim for each eligible apprentice.

**For more information:**

- ❶ [canada.ca/en/employment-social-development/services/apprentices/tax-deductions-employers](http://canada.ca/en/employment-social-development/services/apprentices/tax-deductions-employers)
- ❷ 1-800-959-5525

## Yukon, Northwest Territories and Nunavut:

- ❷ 1-866-841-1876
- TTY: 1-800-665-0354

## Youth Employment and Skills Strategy

The Youth Employment and Skills Strategy provides funding for employers and organizations to help young people, particularly those facing barriers to employment, get the information and gain the skills, work experience and abilities they need to make a successful transition into the labour market.

**For more information:**

- ❶ [canada.ca/en/employment-social-development/services/funding/youth-employment-strategy](http://canada.ca/en/employment-social-development/services/funding/youth-employment-strategy)
- ❷ 1-800-935-5555
- TTY: 1-800-926-9105

## Opportunities Fund for Persons with Disabilities

The Opportunities Fund for Persons with Disabilities assists persons with disabilities to prepare for, obtain and maintain employment. It supports persons with disabilities in overcoming barriers to participation in the Canadian labour market and it supports employers to hire persons with disabilities.

### For more information:

- ❶ [canada.ca/en/employment-social-development/programs/opportunity-fund-disability](http://canada.ca/en/employment-social-development/programs/opportunity-fund-disability)
- ❷ 1 800 O-Canada (1-800-622-6232)  
TTY: 1-800-926-9105

## Wage Earner Protection Program (WEPP)

When an employer files for bankruptcy or becomes subject to a receivership under the *Bankruptcy and Insolvency Act*, the WEPP provides payments to employees with respect to unpaid wages, vacation, termination and severance pay.

### For more information:

- ❶ [canada.ca/en/employment-social-development/services/wage-earner-protection/employee](http://canada.ca/en/employment-social-development/services/wage-earner-protection/employee)
- ❷ 1-866-683-6516  
TTY: 1-800-926-9105

## Employment Insurance benefits for self-employed people

When you need to take time away from your business to care for yourself, your children or other family members, you could receive Employment Insurance special benefits. Register for the self-employed program using My Service Canada Account.

### For more information:

- ❶ [canada.ca/en/services/benefits/ei/ei-self-employed-workers](http://canada.ca/en/services/benefits/ei/ei-self-employed-workers)
- ❷ 1-800-206-7218  
TTY: 1-800-529-3742

## My Service Canada Account

My Service Canada Account is a secure online portal that lets you apply, view and update your information for Employment Insurance, Canada Pension Plan, Canada Pension Plan disability and Old Age Security.

### Register or access now at:

- ❶ [canada.ca/my-service-canada-account](http://canada.ca/my-service-canada-account)

## Information Sessions

Service Canada provides tailored information sessions to employers, industry associations and employees to facilitate access to programs and benefits. These sessions can be delivered in partnership with provincial/territorial governments. Sessions can include information on Employment Insurance benefits, Work-Sharing, Job Bank, Canada Pension Plan, Old Age Security and more.

### For more information:

Employer Contact Centre:

1-800-367-5693

TTY: 1-800-926-9105

Or

Service Canada:

1 800 O-Canada (1-800-622-6232)

TTY: 1-800-926-9105

## More Information

Employer Contact Centre:  
1-800-367-5693

TTY: 1-800-926-9105

For the complete list of our programs and services, please visit our website or contact us:

 [Canada.ca/ESDC](http://Canada.ca/ESDC)

1 800 O-Canada (1-800-622-6232)  
TTY: 1-800-926-9105

 [@Service Canada E](https://twitter.com/Service_Canada_E)

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