THE ANNUNCIATOR

The official newsletter of Hempfield Fire Department

As many of you already know, ESO is the parent company for both Emergency Reporting (ER) and the Rover (Spotted Dog) software that our department, and many in the state, currently utilize. Emergency Reporting will be phased out at the end of this year, and ESO has informed departments that Rover will be ending as of August 31, 2024 and is providing another responding software as a replacement.

After much research, Hempfield Fire Department will not be transitioning to the new ESO responding software, but instead, are in negotiation with another vendor to replace both programs with one consolidated software program that will serve all of our technology needs. Once the new software purchase is approved, the migration of data will begin, with the new software to be in place prior to the August 31, 2024 termination of Rover.

We ask that you bear with us during the transition period, as there will be a learning curve for all of us. However, we are excited with the possibilities of this new program and hope that you find this to be a much more streamlined application for alerting, reporting, training and even equipment repair requests! Training on the new software will be announced closer to our "GoLive" date. Please make every effort to attend these trainings in order to familiarize yourself with the application for a seamless transition.

Congratulations to all of our 2024 graduates!!

Go confidently in the direction of your dreams. Live the life you've imagined.
- Henry David Thoreau

Wishing you success and happiness in all the adventures that lie ahead!!