

Protecting Your Financial Information

Security Measure Changes

Farm Credit Illinois is updating its security measures to help members better protect their financial information security online and off.

Members will be asked to repeat their personal verbal passphrase when conducting business initiated via phone, fax, email, or text such as:

- accessing loan information on an existing loan (loan account number, balances)
- requesting funds (wire request, ACH transfer, check request)
- unlocking or resetting online banking password

The Verbal Passphrase Should:

- be 35 characters or less, including spaces
- not contain easily obtainable information (birthdate, address, phone, or social security numbers)
- not contain special or case sensitive characters
- be something members can give verbally in public places without fear of exposing other passwords



To set up your personal verbal passphrase, speak with your local FCI representative.



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