



Fairfax Water Focus Groups: Your Water, Your Voice!

Fairfax Water is hosting a series of customer focus groups to gain deeper insight into your experiences and help shape the future of our services.

Participation requires completing an application. If selected, you will receive a confirmation email at the address provided. Thank you for helping us remain responsive, reliable, and closely connected to the needs of our customers.



Dates and Times:

For Residential Customers:

- Thursday, September 17, 7:00 pm - 8:30 pm Via ZOOM (Virtual)
- Saturday, September 19, 10:00 am - 12:00 pm, McLean (In Person)
- Thursday, September 25, 7:00 pm - 8:30 pm, Lorton (In Person)

For Commercial Customers:

- Friday, September 25, 11:30 am - 1:00 pm, Falls Church. Lunch will be provided.

How to Apply:

Visit <https://survey.zohopublic.com/zs/ZBtlRP> or scan the QR code. You will be directed to a brief application to collect some basic information. Applications are due by September 14, 2026. Fairfax Water aims to ensure that each focus group reflects the diversity of our customer service area.

