

GENERAL COVERAGE

Tech Helpline can troubleshoot your problems with the following:

Operating Systems:

- Microsoft Windows 10®
- Microsoft Windows 8®
- Mac OS X ® (10.3 and higher)

Hardware:

- Smartphones: iPhones, Android, Windows
- Tablets: iOS, Android, Windows
- Digital Cameras
- CD/DVD Drives & Blu-ray
- Laptops
- Monitors
- Network Adaptors
- PC add-on cards
- Printers: USB, Wi-Fi
- Scanners
- Sound Cards
- Storage Media
- USB Devices
- Video Cards

Browsers/Net:

- Wi-Fi Set Up
- Internet Service Providers
- Microsoft® IE/Edge
- Mozilla Firefox
- Google Chrome
- Opera
- Safari
- Networking
- Work Groups
- Share Files
- Share Printer

Social Media: (General Support)

- Facebook
- Twitter
- Instagram

Software Applications:

Email

- MS Outlook
- Webmail
- Windows Mail

Real Estate Specific

- Form Simplicity

Office/Financial

- Adaptec Toast
- Adaptec EZCD Creator
- Adobe Acrobat
- Corel Office Products: WordPerfect, Quattro Pro Presentations, Visual Intelligence
- Corel Draw
- Intuit Quicken
- Intuit Quickbooks
- iTunes
- Microsoft® Media Player
- Microsoft® Office Products: Word, Excel, PowerPoint, Access
- Microsoft® Outlook (Versions 5.0 and higher)
- Microsoft® Publisher (Versions 2000 and higher)
- Microsoft® Visio (Versions 2000 and higher)
- Microsoft® Works
- Nero Burning ROM
- Roxio CD-Burning Products
- Video Conferencing
- Winzip Applications

All PC compatible, Mac and clones such as:

- Acer
- Apple
- AST
- ASUS
- Clones / Whitebox
- Dell
- Epson
- Fujitsu
- Gateway
- Hewlett Packard
- IBM
- Lenovo
- Sony
- Toshiba
- Winbook and others

Firewall/Intrusion Applications:

- Virus Removal
- AVG AntiVirus
- Lavasoft Ad-Aware
- McAfee AntiVirus
- Norton AntiVirus
- Spyware/Adware Intrusion Products
- Symantec pcAnywhere
- Trend Micro
- ZoneAlarm and others

Virtual Meetings:

- GoToMeeting
- Zoom
- Google Hangouts
- Join.me



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