


Reserving a Class












Reserve the group fitness class of your choice now directly through our online schedule. This will ensure you have a dedicated spot in our upcoming class offerings and also allow access to add yourself to a waitlist for a class or cancel your upcoming reservation.

Reserve Your Spot

Prev Week Day... Next Week (Print Schedule) Classes marked with a  require a reservation

[category] [location] [class name] [instructor]

Fri 4/17

Time	Title	Instructor	Studio	Category	Location	
4:00am-5:00am	Stick & Puck	Bill B.				Description 
4:00am-5:00am	Pilates	Austin B.		General	GXP Club - Fable	Description 
5:00am-5:30am	Circuit Circus	Josh S.		General	CSI Birmingham	Description 
5:00am-12:00pm	 Indoor Cycling	Abbey B.		Yoga	CSI Birmingham	Description 
6:00am-7:00am	 BOSU Sports Training	Staff	GX1	CardioStrength	GXP Club - Gray	Description Sign Up 
6:00am-7:00am	 Plyometrics for Beginners	Gerard R.		Strength	GXP Club - Fable	Description Sign Up 
7:00am-8:00am	Strikel	Lucy T.	GX1	Dance	GXP Club - Fable	Description 
7:00am-7:30am	Strikel	Josh S.		Group Ex	CSI Birmingham	Description 

Step 1: View our schedule on the website (*INSERT LINK*)

Step 2: Filter based on your preferences

Step 3: Look for the reservation icon  or 'Sign Up' by your desired class

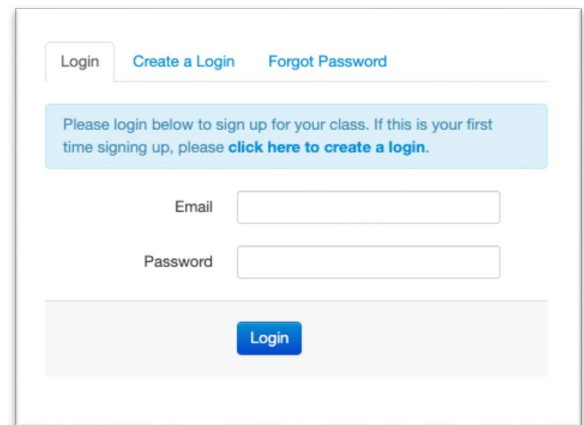
Step 4: Select the icon or 'Sign Up' link to reserve your spot

Step 5: Log in or create an account to reserve your spot

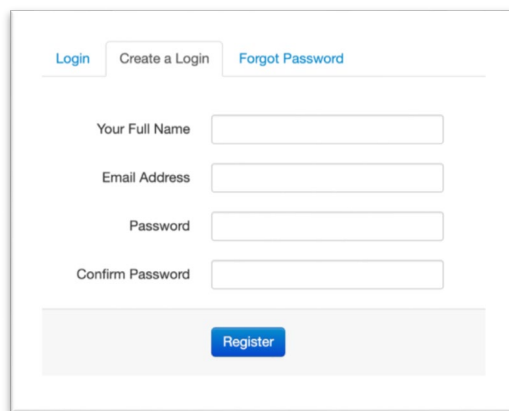
Reserved a class before?



Log in using your email address and previously established password. Should you see an error message, select the "Forgot password?" link and reset your password. That reset will go to your email and provide instructions.



The login form features three tabs at the top: "Login" (selected), "Create a Login", and "Forgot Password". Below the tabs is a light blue informational box stating: "Please login below to sign up for your class. If this is your first time signing up, please [click here to create a login](#)." Underneath, there are input fields for "Email" and "Password". At the bottom, a blue "Login" button is centered within a light gray rectangular area.



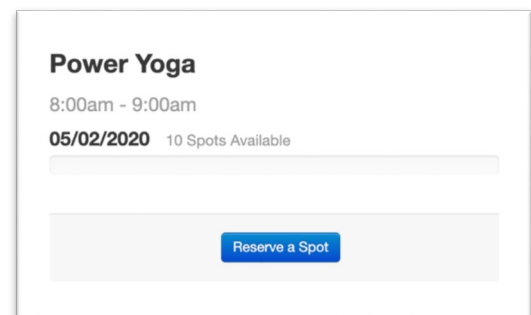
The registration form has three tabs at the top: "Login", "Create a Login" (selected), and "Forgot Password". Below the tabs are four input fields labeled "Your Full Name", "Email Address", "Password", and "Confirm Password". At the bottom, a blue "Register" button is centered within a light gray rectangular area.

Never used the reservation feature?

Register using your name, email address and password of choice. Registering for classes through GroupEx Pro is secure. Your account information will never be shared, and you will not be subscribed to receive promotional or marketing related emails. The only emails you will be eligible to receive are reservations-based communications.

Step 6: Reserve your spot

In this step, you will see the amount of spots available in the class, title of the class you are registering for and date & time that the class takes place.



The reservation interface displays the class title "Power Yoga" in bold. Below it, the time "8:00am - 9:00am" is shown. The date "05/02/2020" and "10 Spots Available" are listed. A blue "Reserve a Spot" button is centered at the bottom within a light gray rectangular area.



Step 7: Receive email confirmation

After you have successfully reserved a spot in your desired class, you will receive an email confirming your spot.

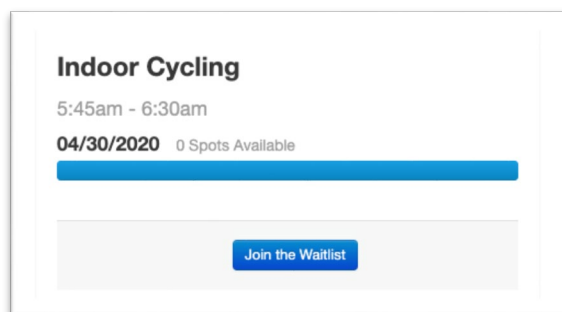


Join the Waitlist

If a class is full when you go to reserve a spot, add yourself to the waitlist for a chance to get added to the exercise class if another member drops out.

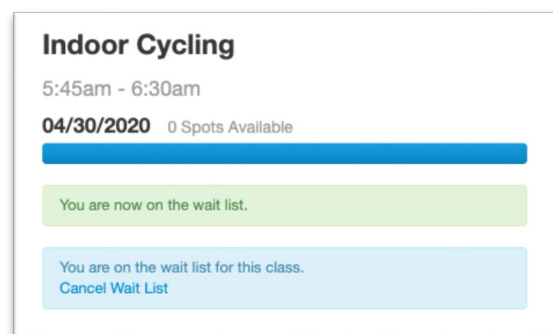
Step 1: Select 'Join the Waitlist'

Step 2: Confirm you are on the Waitlist



There are two ways to **confirm you are on the waitlist**.

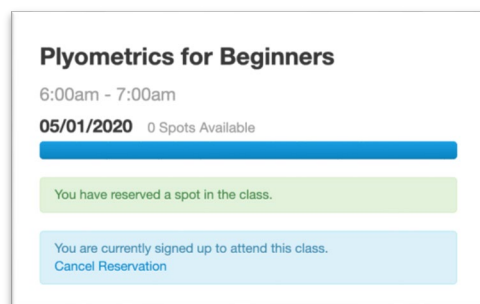
1. Check for a green notice (below) that will populate once you have successfully been added to the waitlist.




2. Check your inbox for an email notifying you that you have been successfully added to the waitlist.

Cancel Your Reservation

If you can not make it to a class after you have reserved your spot, be sure to locate the class you signed up for in your online schedule and cancel the reservation. **Cancellations must be done no later than 2 hours prior to the class start time to avoid being charged one class.**



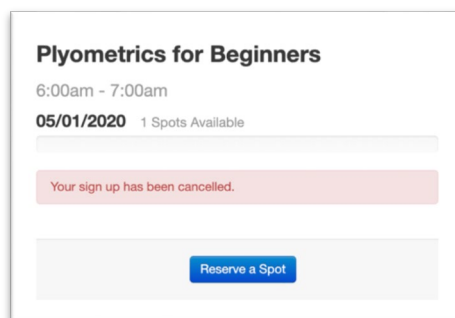
Step 1: Locate your online schedule and specifically the class you signed up for.

Step 2: Select the reservation icon  or 'Sign Up' by the appropriate class that you would like to cancel your reservation for.

Step 3: Select the 'Cancel Reservation' hyperlink to successfully cancel your reservation or waitlist request.

Step 4: Confirm cancellation

You will receive a red notice on your screen when your reservation has been cancelled and a confirmation email as well.



Reservations not open yet?



If you go to reserve a spot in a class and the reservation hasn't opened, you will see a notice of the exact dates that the desired class will be open for reservations.

Yoga
9:06am - 10:06am
05/01/2020 20 Spots Available

This class is not yet available for sign-up. The sign-up for this class starts on 05/01/2020 at 8:06am.
Current time: 04/28/2020 2:49pm

