DELTA DENTAL®

Get live portal support with co-browse

Co-browse is a new secure support tool that lets a Delta Dental of Virginia representative view your dentist portal screen with you in real time. This means faster answers, clear guidance and less time troubleshooting when you need help.

With co-browse, you can:

- Receive hands-on, step-by-step portal support
- Resolve issues faster while feeling confident knowing the experience is safe and secure
- Stay fully in control at all times

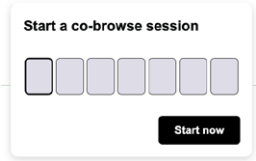
START A CO-BROWSE SESSION

To start a session with a Delta Dental of Virginia representative, follow the steps below:

Step 1: Go to **DeltaDentalVA.com/dentists** and log in to the secure dentist portal.

Step 2: Call the Delta Dental of Virginia Professional Relations team at 855.474.5644.

Step 3: While speaking to a Delta Dental representative, click the green co-browse button that appears on the lower right corner of any portal screen. You will be then be prompted to enter a seven digit code.



Step 4: Enter the code provided by the representative to start your session. Your representative can view your portal screen and guide you with step-by-step support — while you remain fully in control.

For questions about co-browse, contact your Professional Relations representative.

