

Remote access via AnyDesk so Tech Support can see your TV Screen, you will have to use your Remote Control to navigate and control your Streaming Box



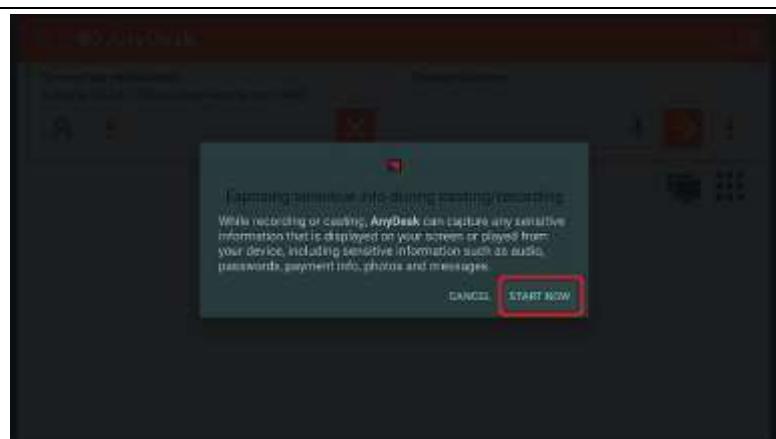
Navigate to the **“AnyDeck”** Icon Than press **OK**



Navigate and confirm the security risk
Repeat



Navigate to **“Accept”** and confirm the Than press “Ok”



Navigate to **“Start Now”** and confirm the Than press “Ok”

Now we can see your TV Screen, to better assist you, but you still will have to operate your remote with our Help...