



# Save the Date

September 17, 2019

**Facilitated & Presented:** *OPEN MINDS*

## **Strategies for Strengthening Performance Management & Quality Measurement**

This day will present a unique opportunity to hear opening remarks from NM Human Services Secretary David Scrase and interact with national experts. *OPEN MINDS* is an award-winning information source, executive education provider, and business solutions firm specializing in the sectors of the health and human service industry serving complex consumers. For 30 years, *OPEN MINDS* has assisted organizations implement the transformational business practices they need to be successful in an evolving market with new policies and regulations.

This session will be led by Monica Oss, M.S. the founder of *OPEN MINDS* and John Talbot, Ph.D. Ms. Oss is well known for work on the strategic and marketing implications of the evolving health and human service field, including an expertise in payer financing models, provider rate setting, and service pricing. Dr. Talbot served as an Executive Vice President for *OPEN MINDS* for eight years and provided consultation, training and operational assistance to behavioral health providers, nonprofit organizations, and managed care organizations across the country.

**Join us and fellow behavioral health executives, managers, and stakeholders for a day in which we learn and discuss challenges such as:**

- ❑ Approaches to delivering value and results in behavioral health
- ❑ Metrics/performance-based management best practices
- ❑ Identifying and overcoming barriers to measurement/outcome-based care
- ❑ Strategies and performance expectations of value-based purchasing

University of New Mexico Continuing Education Conference Center  
1634 University Blvd NE, Albuquerque, NM 87131

Sponsored by: The Bernalillo County Department of Behavioral Health Services,  
The New Mexico Human Services Department, Behavioral Health Services Division,  
and the New Mexico Hospital Association.

### **To Register**

Go to: <https://admin-bernco.sks.com/Department-Behavioral-Health-Services/september-summit-registration.aspx>