

# VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

## NM TURQUOISE CARE



Value Added Benefits are services or benefits that are offered **in addition** to the standard covered benefits and services. Each Managed Care Organization (MCO) has different benefits and services for their members. The following are sample of services available for youth and families. Please contact your individual MCO for additional questions.

### BLUE CROSS & BLUE SHIELD OF NM

- After-School Youth Activities
- Assistance with Social Determinants (Member Care Fund)
- Learn to Live
- Maternity Services
- Shower Chairs
- Traditional Medicine
- Wellness Centers
- Virtual Health Partners
- Care Coordination



**BlueCross BlueShield**  
of New Mexico

### PRESBYTERIAN TURQUOISE CARE

- Wellness Classes
- Traditional Medicine For Native American Turquoise Care members
- Enhanced Care Coordination Specialized Services
- Services for members in Care Coordination only
- Enhanced services for children in state custody
- Medication Reminders
- Meals on Wheels
- Sports Physicals



**PRESBYTERIAN**  
Turquoise Care

### UNITED HEALTHCARE

- Babyscripts
- Car seats
- Social Drivers of Health (SDOH) Programs:
  - Move-in Assistance
  - Home Modifications for Healthier Environments
  - Help for Mom and Baby
  - Keeping Healthy While Waiting for Assistance
  - Employment & Education Assistance
- Emergency clothing fund for children
- UHC Gold Card Transportation
- UHC Platinum Hearing & Platinum Vision
- Hypo-allergenic pillowcases and mattress cover
- Legal and justice support for youth
- Assurance (effective 4/1/25)
- UHC VIP Member Solutions
- Acupuncture
- Careforth Coaching Program



**United Healthcare**

### MOLINA HEALTHCARE

- Traditional and Holistic Healing
- Enhanced Dental Services
- Enhanced Transportation
- BeMe – Digital Mental Health Support for Teens
- Activities Bucks



### SBHC LIAISONS



Emily Dold, School-Based Health Center Services Liaison  
**Blue Cross and Blue Shield of New Mexico**  
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Molina School-Based Health Center Liaison  
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Elizabeth Hernandez, Provider Relationship Executive  
**Presbyterian Healthcare Services**  
[ehernande26@phs.org](mailto:ehernande26@phs.org)



Alicia Kormick, Children's Services Liaison (Schools/SBHCs)  
**UnitedHealthcare Community Plan of New Mexico**  
[alicia\\_kormick@uhc.com](mailto:alicia_kormick@uhc.com)

### SCHOOL-BASED HEALTH CENTERS (SBHCS)

School-based health centers provide quality, integrated, youth-friendly and culturally responsive health care services to keep children and adolescents healthy, in school and ready to learn.

### Looking for a SBHC

For a directory of New Mexico School-Based Health Centers, visit the New Mexico Alliance for School-Based Health Care at [nmasbhc.org](http://nmasbhc.org)



**TO APPLY FOR MEDICAL COVERAGE OR ASSISTANCE, VISIT [YES.NM.GOV](http://YES.NM.GOV)**

# VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

## BLUE CROSS AND BLUE SHIELD OF NM



**After-School Youth Activities** – This service for members under 18 years old covers fees up to \$50 for sports or after-school activities. This includes registration fees, equipment purchases, uniform fees, program materials and other needs of the activity. Contact member services at 1-866-689-1523 to request this service.



**Assistance with Social Determinants (Member Care Fund)** – This service provides support to members in areas classified as Social Determinants of Health. It can cover the costs of shoes, clothing, sporting gear, a mattress and other tangible goods. The member must be engaged in care coordination to qualify. Contact member services at 1-866-689-1523 for additional information.



**Learn to Live** – This online program offers cognitive behavioral therapy to support the emotional well-being of members 13 years or older. It offers a user-paced solution and one-to-one coaching sessions to support concerns with stress, worry, anxiety, depression, insomnia and substance use disorder. This program can be accessed online at [www.learntolive.com/Welcome/BCBSNMMedicaid](http://www.learntolive.com/Welcome/BCBSNMMedicaid) using code NMED.



**Maternity Services** – This service covers an infant car seat, portable infant crib and diapers for the first month of life. It is available for pregnant members or new moms up to six months postpartum. Contact Turquoise Rewards at 1-877-806-8964 to request these items.



**Shower Chairs** - Available to members ages 5 years and up. Contact member services at 1-866-689-1523 to request this item.



**Traditional Medicine** – This service is available to Native American members for traditional or healing practices in the treatment of diagnosed medical conditions. A member is allowed one \$250 grant per calendar year. The member's guardian on file can contact customer service at 1-866-689-1523 to arrange this service.



**Wellness Centers** – This program offers members family-driven behavioral health recovery services. This includes education and resources to help members improve their health outcomes and support in accessing services for housing, food, substance use disorder treatment and other needed assistance as determined.



**Virtual Health Partners** – This service assists members in need of a nutrition, fitness or lifestyle modification program. The program provides individualized care with 24/7 access to dietitians and health coaches, live group events, unlimited messaging with experts and monitoring tools. Members also have access to meal plans, recipes, fitness videos, cooking demos and lifestyle modification modules. This program is available to members 13 years or older and can be accessed online at <https://virtualhealthpartners.com/living-365-nm-ty/>.



**Care Coordination** – Members 14 years or older may access behavioral health or physical health care coordination without parental consent by calling member services at 1-866-689-1523.



### FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,

Contact **Emily Dold, School-Based Health Center Services Liaison**

Blue Cross and Blue Shield of New Mexico

[Emily\\_dold@bcbsnm.com](mailto:Emily_dold@bcbsnm.com)



**BlueCross BlueShield**  
of New Mexico

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# VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

## MOLINA HEALTHCARE



### Traditional and Holistic Healing

We offer financial assistance for traditional and holistic healing services. These may include therapeutic massage, acupuncture, traditional ceremonies, and curanderismo services. Members can receive up to \$300 per calendar year for these services, but you must complete a Health Risk Assessment (HRA) to qualify.



### Enhanced Dental Services

Get financial support for dental treatments that are not covered by Medicaid but are important for your overall health. Members can receive up to \$300 per calendar year. To qualify, complete an HRA, have an oral evaluation screening, and participate in care coordination.



### Enhanced Transportation

We provide financial assistance for transportation costs not covered by Medicaid. This includes trips for medical and non-medical purposes. Members can receive up to \$25 per calendar year. To qualify, you need to complete an HRA and participate in care coordination.



### BeMe – Digital Mental Health Support for Teens

BeMe is a mobile app designed specifically to support teenagers aged 13–19 with mental health needs. It offers interventions and skill-building activities to help teens manage their mental well-being.



### Activities Bucks

We provide financial support to help cover fees and expenses for children's activities, such as sports leagues, 4-H, martial arts, dance, and cheerleading. This can also include kids' camps, travel/club sports, team uniforms, and equipment. Eligible members aged 3-21 can receive up to \$50 per calendar year. To qualify, the child must complete an HRA, have a well-child visit, and participate in care coordination.



## FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,

Contact your **Molina School-Based Health Center Liaison**  
[nmschoolbasedhealthliaison@molinahealthcare.com](mailto:nmschoolbasedhealthliaison@molinahealthcare.com)



# VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

## PRESBYTERIAN TURQUOISE CARE



Presbyterian Turquoise Care offers value added services in addition to the standard covered benefits and services. Value added services are not subject to the appeals process. There are limitations to some of these services.

### Wellness Classes

Statewide community and online wellness classes for members with diabetes and/or asthma. Gift card incentive to participate in and complete a class



### Traditional Medicine

Up to \$300 once per calendar year (January 1 to December 31). Only available to Native American Turquoise Care members for traditional medicine or ceremonial purposes only.



### Enhanced Care Coordination Specialized Services

Services for members in Care Coordination only. Services include home monitoring for high-risk members, and individualized services for members who meet criteria and as part of the member's care plan. Enhanced services for children in state custody.



### Medication Reminders

Medisafe Medication Reminder: manage medications for you and your family on your phone. Tabtime Vibe Vibrating Pill Time Reminder: this modern pill has five compartments with different alarms that vibrate when it's time to take your medicine.



### Meals on Wheels

Members in care coordination returning home from an inpatient admission and have a food insecurity. Meals may be provided to the member and a natural support/caregiver as needed. Meals may be provided a two-week duration



### Sports Physicals

For children 12-18 years of age to participate in sporting activities and completion of needed forms. Limited physical exam and is not the same as a routine well-child exam or regular physical.



We're here to help! To find out more about Presbyterian Turquoise Care, visit us online at [www.phs.org/Medicaid](http://www.phs.org/Medicaid) or contact us at: (505) 923-8291 or toll-free at 1-844-788-8291 (TTY 711) 8 a.m. to 5 p.m., Monday through Friday (except holidays) or [TurquoiseCareOutreach@phs.org](mailto:TurquoiseCareOutreach@phs.org)



**FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,**

Contact Elizabeth Hernandez, Provider Relationship Executive  
Presbyterian Healthcare Services  
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 **PRESBYTERIAN**  
Turquoise Care

# VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

## UNITED HEALTHCARE



- **Babyscripts** – Virtual care platform that provides pregnant members access to educational resources, rewards and monitoring devices.
- **Car seats** – Pregnant members can get a car seat for safe infant travel – limit 1 car seat per delivery.
- **Doula and breastfeeding support** – Through Virtual Maternal Health, pregnant members have on-demand access 24/7 to doulas and lactation consultants.
- **Social Drivers of Health (SDOH) Move-in Assistance** – Up to \$300 per member to assist with the fees associated with moving into a new home such as becoming ID ready, applying for housing, and deposits.
- **SDOH Home Modifications for a Healthier Environment** – Up to \$500 per member to help with the cost of nonstructural home modifications for a healthier environment such as improving air quality with air purifiers, portable air conditioning, addressing non-slip mats and grab bars to prevent falls, and wheelchair ramps when possible.
- **SDOH Helping out Mom and Baby** – A Pack n Go Play Pen or Stroller and/or diapers up to \$175 per member.
- **SDOH Keeping Healthy While Waiting for Assistance** – Up to \$500 per member: healthy food boxes or infant formula while waiting on benefits approval or on community-based wait lists for resources.
- **SDOH Employment and Education** – Up to \$300 to help with education and employment such as school supplies, GED fees, back to school haircuts, registration fees for after school activities and summer programs, drop-in daycare cost for job interviews, work force development and/or qualifying phone (\$20) for Assurance wireless program.
- **Emergency Clothing Fund for Children** – Provides up to \$100 per child per year to help parents/guardians buy clothing and/or shoes for school-aged children.
- **UHC Gold Card Transportation** – Members have access to rides for non-medical services such as WIC appointments, birthing classes, places of worship, job related activities, a food pantry or grocery store. Family members or caregivers may also ride with members.
- **UHC Platinum Hearing** – Hearing aids, hearing aid batteries, insurance and ear molds are covered.
- **UHC Platinum Vision** – Two Frames and Lenses for Turquoise Care age 20 and under every 12 months & one routine exam and frame and lenses for Turquoise Care 21+ every 12 months.
- **Hypo-allergenic Pillowcases and Mattress Cover** – 1 mattress and 2 pillowcases per year. For members aged 3-21 with a diagnosis of asthma and/or allergies.
- **Legal and Justice Support for Youth** – An online support program for children and youth who are transitioning out of the justice system or transitioning to independent living.
- **Assurance** (effective 4/1/25) – in partnership with Assurance Wireless, UHC will work with member to promote the federal Lifeline program which enables members with varying offers of data, talk and text.
- **UHC VIP Member Solutions** – 1:1 Manager support for complex member needs.
- **Acupuncture** – Up to 5 visits per year.
- **Careforth** – Coaching program provides support and one on one coaching to caregivers on topics that matter to them.



Get the extra support you need for help to access UnitedHealthcare value-added services, talk with your Care Coordinator or call Member Services at 1-877-236-0826, TTY 711.

**FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,**  
Contact Alicia Kormick, Children's Services Liaison (Schools and SBHCs)  
United Healthcare Community Plan of New Mexico  
alicia\_kormick@uhc.com



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