VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

NM TURQUOISE CARE



Value Added Benefits are services or benefits that are offered ***in addition*** to the standard covered benefits and services. Each Managed Care Organization (MCO) has different benefits and services for their members. The following are sample of services available for youth and families. Please contact your individual MCO for additional questions.

BLUE CROSS AND BLUE SHIELD OF NEW MEXICO

- After-School Youth Activities
- Assistance with Social Determinants (Member Care Fund)
- Learn to Live
- Maternity Services
- Shower Chairs
- Traditional Medicine
- Wellness Centers
- Virtual Health Partners
- Care Coordination

BlueCross BlueShield of New Mexico

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

MOLINA HEALTHCARE

- Activities Bucks
- Children Wellness Rewards
- Enhanced Dental
- Enhanced Services for LTSS Members
- Enhanced Transportation
- Traditional & Holistic Healing
- Housing Assistance
- Women's and Infant Services
- Workforce and Education
- More Benefits Available

MOLINA HEALTHCARE

PRESBYTERIAN TURQUOISE CARE

- Wellness Classes
- Traditional Medicine For Native American Turquoise Care members
- Enhanced Care Coordination Specialized Services
- Services for Members in Care Coordination only
- Enhanced Services for Children in State Custody
- Medication Reminders
- Meals on Wheels
- Sports Physicals

PRESBYTERIAN Turquoise Care

UNITEDHEALTHCARE

- Babyscripts
- Car Seats
- Social Drivers of Health (SDOH) Programs:
  - Move-in Assistance
  - Home Modifications for Healthier Environments
  - Help for Mom and Baby
  - Keeping Healthy While Waiting for Assistance
  - Employment & Education Assistance
- Emergency Clothing Fund for Children
- UHC Gold Card Transportation
- UHC Platinum Hearing & Platinum Vision
- Hypo-allergenic Pillowcases and Mattress Cover
- Legal and Justice Support for Youth
- Assurance (effective 4/1/25)
- UHC VIP Member Solutions
- Acupuncture

United Healthcare



SBHC LIAISONS

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UnitedHealthcare Community Plan of New Mexico
alicia_kormick@uhc.com

SCHOOL-BASED HEALTH CENTERS (SBHCS)

School-based health centers provide quality, integrated, youth-friendly and culturally responsive health care services to keep children and adolescents healthy, in school and ready to learn.

Looking for a SBHC

For a directory of New Mexico School-Based Health Centers, visit the New Mexico Alliance for School-Based Health Care at nmasbhc.org

NEW MEXICO ALLIANCE FOR SCHOOL-BASED HEALTH CARE

TO APPLY FOR MEDICAL COVERAGE OR ASSISTANCE, VISIT YES.NM.GOV

VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

BLUE CROSS AND BLUE SHIELD OF NEW MEXICO



After-School Youth Activities – This service for members under 18 years old covers fees up to $50 for sports or after-school activities. This includes registration fees, equipment purchases, uniform fees, program materials and other needs of the activity. Contact member services at 1-866-689-1523 to request this service.



Assistance with Social Determinants (Member Care Fund) – This service provides support to members in areas classified as Social Determinants of Health. It can cover the costs of shoes, clothing, sporting gear, a mattress and other tangible goods. The member must be engaged in care coordination to qualify. Contact member services at 1-866-689-1523 for additional information.



Learn to Live – This online program offers cognitive behavioral therapy to support the emotional well-being of members 13 years or older. It offers a user-paced solution and one-to-one coaching sessions to support concerns with stress, worry, anxiety, depression, insomnia and substance use disorder. This program be accessed online at www.learntolive.com/Welcome/BCBSNMMedicaid using code NMMED.



Maternity Services – This service covers an infant car seat, portable infant crib and diapers for the first month of life. It is available for pregnant members or new moms up to six months postpartum. Contact Turquoise Rewards at 1-877-806-8964 to request these items.



Shower Chairs - Available to members ages 5 years and up. Contact member services at 1-866-689-1523 to request this item.



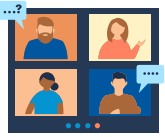
Traditional Medicine – This service is available to Native American members for traditional or healing practices in the treatment of diagnosed medical conditions. A member is allowed one $250 grant per calendar year. The member's guardian on file can contact customer service at 1-866-689-1523 to arrange this service.



Wellness Centers – This program offers members family-driven behavioral health recovery services. This includes education and resources to help members improve their health outcomes and support in accessing services for housing, food, substance use disorder treatment and other needed assistance as determined.



Virtual Health Partners – This service assists members in need of a nutrition, fitness or lifestyle modification program. The program provides individualized care with 24/7 access to dieticians and health coaches, live group events, unlimited messaging with experts and monitoring tools. Members also have access to meal plans, recipes, fitness videos, cooking demos and lifestyle modification modules. This program is available to members 13 years or older and can be accessed online at https://virtualhealthpartners.com/living-365-nm-ty/.



Care Coordination – Members 14 years or older may access behavioral health or physical health care coordination without parental consent by calling member services at 1-866-689-1523.



FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,

Contact **Emily Dold, School-Based Health Center Services Liaison**
Blue Cross and Blue Shield of New Mexico
Emily_dold@bcbsnm.com

BlueCross BlueShield of New Mexico

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VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

MOLINA HEALTHCARE



Activities Bucks - Financial support for fees and related expenses associated with children's activities, including sports leagues, 4-H, martial arts, dance, and cheer. Eligible expenses may include the cost of kids' camps, travel/club sports, team uniforms, and sports equipment.



Children Wellness Rewards - Members can earn rewards for completing preventive care such as well-child visits, immunizations and age-appropriate health screenings.

Court Record Expungement - Financial support for court filing fees required to complete a court record expungement.



Enhanced Dental - Financial support for enhanced dental services not covered by Medicaid that contribute to overall health.

Enhanced Services for LTSS Members - Additional support for LTSS members, including but not limited to home and environmental modifications.



Enhanced Transportation - Financial support for medical and non-medical transportation expenses not covered by Medicaid.

Healthy Home Assistance - Help members maintain a safe, comfortable, and healthy living environment by providing assistance with essential home needs.



Holistic Healing - Assistance is available for eligible members to cover the cost of holistic healing services.

Housing Stability Assistance - Provides financial support to help members maintain stable housing.



Memberlink Wireless - Provides eligible members with a wireless prepaid cell phone to support access to healthcare services, care coordination, and emergency communication.

Pet Care Support Reimbursement - Provides reimbursement for pet-related expenses incurred during a member's inpatient hospital admission.



Traditional Healing - Assistance is available for eligible Native American members to cover the cost of traditional healing supplies and materials.

Women's and Infant Services - We support women and infant health by providing new mothers with items such as a choice of any size car seat, travel crib, stroller, or debit card to use towards new baby items of their choice.



Workforce and Education - Supplemental services and supplies to support members' workforce opportunities and professional development.

FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,

Contact **Charisse Romo, Program Manager | SBHC Liaison**
nmschoolbasedhealthliaison@molinahealthcare.com

MOLINA® HEALTHCARE

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VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

PRESBYTERIAN TURQUOISE CARE



Presbyterian Turquoise Care offers value added services in addition to the standard covered benefits and services. Value added services are not subject to the appeals process. There are limitations to some of these services.

Wellness Classes
Statewide community and online wellness classes for members with diabetes and/or asthma.
Gift card incentive to participate in and complete a class



Traditional Medicine
Up to $300 once per calendar year (January 1 to December 31). Only available to Native American Turquoise Care members for traditional medicine or ceremonial purposes only.



Enhanced Care Coordination Specialized Services
Services for members in Care Coordination only. Services include home monitoring for high-risk members, and individualized services for members who meet criteria and as part of the member's care plan. Enhanced services for children in state custody.



Medication Reminders
Medisafe Medication Reminder: manage medications for you and your family on your phone. Tabtime Vibe Vibrating Pill Time Reminder: this modern pill has five compartments with different alarms that vibrate when it's time to take your medicine.



Meals on Wheels
Members in care coordination returning home from an inpatient admission and have a food insecurity. Meals may be provided to the member and a natural support/caregiver as needed. Meals may be provided a two-week duration



Sports Physicals
For children 12-18 years of age to participate in sporting activities and completion of needed forms
Limited physical exam and is not the same as a routine well-child exam or regular physical.



We're here to help! To find out more about Presbyterian Turquoise Care, visit us online at www.phs.org/Medicaid or contact us at: (505) 923-8291 or toll-free at 1-844-788-8291 (TTY 711) 8 a.m. to 5 p.m., Monday through Friday (except holidays) or TurquoiseCareOutreach@phs.org



FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,

Contact Elizabeth Hernandez, Provider Relationship Executive
Presbyterian Healthcare Services
ehernande26@phs.org

PRESBYTERIAN
Turquoise Care

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VALUE-ADDED BENEFITS FOR SBHC YOUTH & FAMILIES

UNITEDHEALTHCARE



- **Babyscripts** – Virtual care platform that provides pregnant members access to educational resources, rewards and monitoring devices.
- **Car Seats** – Pregnant members can get a car seat for safe infant travel – limit 1 car seat per delivery.
- **Doula and Breastfeeding Support** – Through Virtual Maternal Health, pregnant members have on-demand access 24/7 to doulas and lactation consultants.
- **Social Drivers of Health (SDOH) Move-in Assistance** – Up to $300 per member to assist with the fees associated with moving into a new home such as becoming ID ready, applying for housing, and deposits.
- **SDOH Home Modifications for a Healthier Environment** – Up to $300 per member to help with the cost of nonstructural home modifications for a healthier environment such as improving air quality with air purifiers, portable air conditioning, addressing non-slip mats and grab bars to prevent falls, and wheelchair ramps when possible.
- **SDOH Helping out Mom and Baby** – A Pack n Go Play Pen or Stroller and/or diapers up to $175 per member.
- **SDOH Keeping Healthy While Waiting for Assistance** – Up to $500 per member: healthy food boxes or infant formula while waiting on benefits approval or on community-based wait lists for resources.
- **SDOH Employment and Education** – Up to $300 to help with education and employment such as school supplies, GED fees, back to school haircuts, registration fees for after school activities and summer programs, drop-in daycare cost for job interviews, work force development and/or qualifying phone ($20) for Assurance wireless program.
- **Emergency Clothing Fund for Children** – Provides up to $100 per child per year to help parents/guardians buy clothing and/or shoes for school-aged children.
- **UHC Gold Card Transportation** – Members have access to rides for non-medical services such as WIC appointments, birthing classes, places of worship, job related activities, a food pantry or grocery store. Family members or caregivers may also ride with members.
- **UHC Platinum Hearing** – Hearing aids, hearing aid batteries, insurance and ear molds are covered.
- **UHC Platinum Vision** – Two Frames and Lenses for Turquoise Care age 20 and under every 12 months & one routine exam and frame and lenses for Turquoise Care 21+ every 12 months.
- **Hypo-allergenic Pillowcases and Mattress Cover** – 1 mattress and 2 pillowcases per year. For members aged 3-21 with a diagnosis of asthma and/or allergies.
- **Legal and Justice Support for Youth** – An online support program for children and youth who are transitioning out of the justice system or transitioning to independent living.
- **Assurance** *(effective 4/1/25)* – in partnership with Assurance Wireless, UHC will work with member to promote the federal Lifeline program which enables members with varying offers of data, talk and text.
- **UHC VIP Member Solutions** – 1:1 Manager support for complex member needs.
- **Acupuncture** – Up to 5 visits per year.



Get the extra support you need for help to access UnitedHealthcare value-added services, talk with your Care Coordinator or call Member Services at 1-877-236-0826, TTY 711.

FOR MORE INFORMATION OR QUESTIONS ABOUT THESE SERVICES,

Contact Alicia Kormick, Children's Services Liaison (Schools and SBHCs)
UnitedHealthcare Community Plan of New Mexico
alicia_kormick@uhc.com

United Healthcare®

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visit the New Mexico Alliance for School-Based Health Care at nmasbhc.org