



## CareerConneCT Desk Aid

### Eligibility:

- **Legally allowed to work in the United States**
- **Unemployed**
- **Underemployed** (defined as not currently connected to a full-time job that pays at the same level of education, skills, or wage and/or salary earned previously, or has worked only episodic, unstable, temporary, per-diem, short-term, or part-time jobs).
- **Displaced from previous job due to COVID, or unable to look for better job opportunities because of COVID**
- **Resident of CT or a nearby state and currently working in CT or want to train for a job in CT** (residents in nearby states encouraged to register and discuss possible eligibility with assigned case manager or coach)

### To Enroll:

**Step 1: Register in the CareerConneCT Portal and complete the assessment:** <http://ct.gov/careerconnect>

- Email address needed to register
- Note: the participant should select the name of the referring organization (Program Provider) to help ensure the appropriate referral.

**Step 2: Register in CTHires ([www.cthires.com](http://www.cthires.com)).** This will be completed with the Program Provider

**Questions? Email:** [ows.careerconnect@ct.gov](mailto:ows.careerconnect@ct.gov)

	Training Programs	Specialty / Target Pop	Program Provider	Program Name and Summary
<b>RETAIL</b>  <b>HOSPITALITY</b>	<b>Retail / Hospitality</b> <ul style="list-style-type: none"><li>• Customer Service</li><li>• Hospitality</li><li>• Retail Fundamentals</li></ul>	<b>Specializing in Individuals with Disabilities</b>	<b>Ability Beyond Disability, Inc.</b>	<b>AbilityWorks</b> <i>Provides individuals with disabilities the opportunity to obtain valuable pre-requisite skills and certifications prior to participation in a training program run by the Bureau of Rehabilitation Services</i>
<b>CDL</b>	<b>Transportation</b> <ul style="list-style-type: none"><li>• CDL (Tractor-Trailer and Light Truck Drivers)</li></ul>	<b>Reentering individuals also welcome</b>	<b>Capital Workforce Partners, Inc. (CWP)</b>	<b>CDL Statewide Project</b> <i>Expand CDL training programming across the state and focus a portion of training dollars specifically on reentering individuals.</i>

<b>INFO TECH</b>	<b>IT Support</b> <ul style="list-style-type: none"> <li>MS Office Specialist, Google IT Support, CompTIA A+, CompTIA Network+, AWS Foundations</li> </ul> <b>Front-end Development</b> <ul style="list-style-type: none"> <li>CSCU Web Certification, PHP/My SQL, and Java; Google Data Analytics; Google UX Design</li> </ul> <b>Cybersecurity</b> <ul style="list-style-type: none"> <li>Google IT Support; CompTIA A+; CompTIA Network+; CompTIA Security+; Business Continuity/Disaster Recovery; CISSP Certificate</li> </ul> <b>Network/Cloud Operations</b> <ul style="list-style-type: none"> <li>AWS Foundations; AWS Architect; AWS Operations; AWS Developer; Microsoft Azure Fundamentals</li> </ul>		<b>Capital Workforce Partners, Inc. (CWP)</b>	<b>IT/Tech Statewide Project</b> <i>Provide IT training statewide focused on four core tracks: IT Support, Front-End Development, Information Security, and Network/Cloud Operations.</i>
<b>CNA</b>	<ul style="list-style-type: none"> <li><b>Certified Nursing Assistants (CNA)</b></li> </ul>		<b>Career Resources, Inc. (CRI)</b>	<b>Healthcare Careers Training Program</b> <i>Sponsor an entry-level training program created directly by Waveny LifeCare Network to hire CNAs directly into their healthcare system.</i>
<b>MFG GREEN FORKLIFT COOK/ SERVER</b>	<b>Manufacturing</b> <ul style="list-style-type: none"> <li>Welder, pipefitter, inside machinist</li> </ul> <b>Green Energy/Infrastructure</b> <ul style="list-style-type: none"> <li>Construction: Flagger</li> <li>Solar photovoltaic installers</li> <li>environmental field technician</li> </ul> <b>Warehousing</b> <ul style="list-style-type: none"> <li>Forklift Operator</li> </ul> <b>Culinary</b> <ul style="list-style-type: none"> <li>Cook, Server</li> </ul>	<b>Specializing in justice-involved and re-entering citizens</b>	<b>Career Resources, Inc. (CRI)</b>	<b>We RISE Together</b> <i>Training justice-involved and re-entering individuals for careers in healthcare, technology, construction, and manufacturing.</i>
<b>ADV MFG</b>	<b>Advanced Manufacturing</b> <ul style="list-style-type: none"> <li>Robotics Training: Programming I</li> <li>Internet of Things and Cybersecurity</li> <li>Industrial Sales Training</li> </ul>		<b>Connecticut Center for Advanced Technology, Inc. (CCAT)</b>	<b>REV Up! Manufacturing Program</b> <i>Targeting unemployed workers that need additional skills to enter the manufacturing workforce at higher level positions.</i>

<b>BIO MFG LAB RESEARCH</b>	<b>Bioscience</b> <ul style="list-style-type: none"> <li>• Lab Operations</li> <li>• Compound Management</li> <li>• Laboratory Animal Husbandry</li> <li>• Research Support</li> <li>• Biomanufacturing</li> </ul>		<b>Connecticut Center for Arts &amp; Technology, Inc. (ConnCAT)</b>	<b>BioLaunchCT</b> <i>Entry-level bioscience training including lab operations, compound management, laboratory animal husbandry, research support, and biomanufacturing.</i>
<b>MED BILL CODING</b>	<b>Healthcare Information Technology</b> <ul style="list-style-type: none"> <li>• Patient Registration</li> <li>• Medical Coding</li> <li>• Billing /collections/ compliance</li> </ul>		<b>Charter Oak State College Foundation, Inc.</b>	<b>Building a Healthcare Information Management Pathway</b> <i>Train entry level workers in the field of Health Information Management to perform job functions in a Revenue Cycle Department of a hospital or other health care facility or physician office.</i>
<b>HS STUDENTS (INFO TECH)</b>	<b>Information Technology</b> <ul style="list-style-type: none"> <li>• Digital Life skills and a 12-month immersion experience in Software Engineering and Web Development for high-school students</li> </ul>	<b>**High School Students**</b>	<b>District Arts &amp; Education, Inc. (DAE)</b>	<b>Project Transformer</b> <i>Provide high-school students with a foundation in Digital Life skills and a 12-month immersion experience in Software Engineering and Web Development.</i>
<b>GREEN/ CLEAN ENERGY</b>	<b>Clean Energy/ Infrastructure</b> <ul style="list-style-type: none"> <li>• BPI Building Analyst (BA)</li> <li>• BPI Envelope Professional (EP)</li> <li>• BPI Multifamily Building Analyst</li> <li>• Infiltration and Duct Leakage</li> <li>• Healthy Home Evaluator (HHE)</li> <li>• OSHA 10</li> <li>• OSHA Confined Space</li> <li>• Lead Renovation, Repair and Painting Rule (RRP)</li> </ul>		<b>Efficiency for All (EFA)</b>	<b>Empowering the Community and Energizing our Future</b> <i>Provides short-term job training for individuals looking to enter the energy efficiency industry.</i>
<b>MFG</b>	<b>Manufacturing Skills</b> <ul style="list-style-type: none"> <li>• Manufacturing math</li> <li>• Blueprint reading</li> <li>• Metrology</li> <li>• Welding</li> <li>• Drafting</li> <li>• Machining skills</li> </ul>		<b>Eastern Workforce Investment Board (EWIB)</b>	<b>Manufacturing Pipeline Initiative (MPI) Statewide Expansion</b> <i>Statewide expansion to train individuals in entry-level manufacturing roles.</i>
<b>HEALTH CARE VARIOUS</b>	<b>Healthcare</b> <ul style="list-style-type: none"> <li>• Certified Nursing Assistant</li> <li>• Certified Professional Coder</li> <li>• EKG</li> </ul>		<b>Family Centers, Inc.</b>	<b>Pathways to Employment Growth (PEG) Program</b> <i>Pathways to Employment Growth (PEG) will train individuals for in-demand healthcare and IT jobs in Southwest CT.</i>

	<ul style="list-style-type: none"> <li>• Phlebotomy</li> <li>• Patient Care Technician</li> <li>• Medical Billing &amp; Reimbursement Specialist,</li> <li>• Dental Assistant</li> <li>• Physical Therapy Aide,</li> <li>• Community Health Worker</li> </ul>			
<b>CNA</b> <b>FOOD SVCS</b>	<ul style="list-style-type: none"> <li>• Food Handler – ServSafe Food Handler Certification</li> <li>• Certified Nursing Assistant</li> <li>• American Heart Association Basic Life Support for Healthcare Providers</li> </ul>	<b>Refugee and Immigrant Women</b>	<b>Havenly, Inc.</b>	<b>Havenly Community Café Fellowships: Investing in Refugee Women in the Workforce</b> <i>A 6-month paid job training program aimed at creating opportunities for refugee and immigrant women to find stable, quality employment.</i>
<b>HUMAN SERVICES</b>  <b>PERSONAL CARE AIDES</b>  <b>CUST. SVC</b>  <b>OFFICE SUPPORT</b>	<b>Social / Human Services Assistants and Personal Care Aides</b> <ul style="list-style-type: none"> <li>• American Red Cross Infant,</li> <li>• Child &amp; Adult CPR</li> <li>• First Aid Certifications;</li> <li>• Physical and Psychological Management Training;</li> <li>• National Professional Certification in Customer Service &amp; Sales from NRF;</li> <li>• Recovery Assistant Certification from ABH</li> </ul>		<b>Marrakech, Inc.</b>	<b>Academy for Human Service Training (AHST)</b> <i>Training individuals for roles in Community and Social Services / Human Services, Personal Services, and Office and Administrative Support.</i>
<b>CLEAN ENERGY</b>  <b>HVAC</b>	<b>Clean Energy / Infrastructure</b> <ul style="list-style-type: none"> <li>• BPI</li> <li>• Solar Photovoltaic</li> <li>• Environmental Remediation</li> <li>• Weatherization</li> <li>• HVAC Technician</li> </ul>		<b>Northwestern Region Workforce Investment Board (NRWIB)</b>	<b>Growing Renewable Energy Employment Network (“GREEN”)</b> <i>Expand existing and develop new programs in energy efficiency, solar, offshore wind, construction, OSHA, energy management, etc.</i>
<b>HS STUDENTS</b> <b>RECENT GRADS</b>  <b>CAREER GOALS</b>	<b>Work Readiness/identify career goals</b> Manufacturing Healthcare Information Technology Construction CDL Green Energy	<b>High School Seniors and Recent HS graduates</b>	<b>ReadyCT</b>	<b>Student 5.0: A Career Launch Program</b> <i>Supports high school seniors/recent graduates define postsecondary career goals and immediately enter employment in a high-demand industry.</i>

	Life Sciences Business Services			
<b>CONSTR. READINESS</b>	<b>Clean Energy / Infrastructure</b> Construction readiness training services to prospective applicants interested in applying to any of the following unionized building trades registered apprenticeship programs: Bricklayers, Boilermakers, Carpenters, Cement Masons Drywall Finishers Electricians Elevator Constructors Glaziers Heat and Frost Insulators Ironworkers Laborers Operating Engineers Painters Plasterers Plumbers and Pipefitters Roofers Sheet Metal Workers Sprinklerfitters Stone Masons		<b>The CT State Building Trades Training Institute</b>	<b>CT Building Trades Construction Readiness Program</b> <i>Statewide program providing construction foundational skills opportunities for individuals seeking a unionized building trades registered apprenticeship.</i>
<b>MULTIPLE HEALTH CARE OCCUPA- TIONS</b>	<b>Healthcare</b> <ul style="list-style-type: none"> <li>• CNA</li> <li>• Home Health Aide</li> <li>• Phlebotomist</li> <li>• EKG Tech</li> <li>• EMT</li> <li>• Patient Care Tech</li> <li>• Certified Med Assistant</li> <li>• Pharmacy Tech</li> <li>• Community Health Worker</li> <li>• Human Services Assistant</li> <li>• Central Sterile Processing Tech</li> <li>• Dental Assistant</li> </ul>		<b>The Workplace (TWP)</b>	<b>Health CareerRx Academy</b> <i>Scaling of the Southwest Healthcare Career Academy statewide to train individuals in entry-level healthcare roles.</i>
<b>REMOTE WORK</b>  <b>CUST SVC IT SUPPORT DATABASE</b>	Multiple Industries <ul style="list-style-type: none"> <li>• Remote customer service</li> <li>• Database management</li> <li>• Internal support</li> <li>• Other remote work fields</li> </ul>	<b>Specializing in Remote Work</b>	<b>The Workplace (TWP)</b>	<b>RemoteWorks</b> <i>The RemoteWorks program prepares participants for an array of occupations in remote customer service, database management, internal support, and a variety of additional fields.</i>

