

## OPEN PAYMENTS

# Do you know what they report about you? Best to review.



Each spring, physicians have the opportunity to review the payments drug or device companies say they made to you in the prior year. **If you think the data is incorrect, you can dispute it.**

The drug or medical device company that reported the payment then has 15 additional days after the 45-day review and dispute period to change, correct or validate the data. **The data goes public on June 30<sup>th</sup>.**

## IMPORTANT DATES FOR DOCS

REGISTER	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>PRE PUBLICATION REVIEW AND DISPUTE</b>				APR	MAY							
<b>DATA GOES PUBLIC</b>						JUN						
<b>LAST CHANCE TO DISPUTE NEWLY SUBMITTED DATA</b>							JUL	AUG	SEP	OCT	NOV	DEC
<b>PHYSICIANS CAN NO LONGER DISPUTE NEWLY SUBMITTED DATA IN THE OPEN PAYMENTS SYSTEM</b>												DEC 31

## TIPS:

### CHECK YOUR DATA REGULARLY



**Data can be submitted from previous years.** A drug or device company could be new to Open Payments and drug or device companies can always correct or remove records.

**Check your data annually,** even if you are certain you did not receive payments the previous year—past years' data could have been submitted.

### LAST CHANCE TO GET IT RIGHT.



If you missed your chance to review the data before publication on June 30, **you can still dispute records in the Open Payments system until December 31.** Afterwards, the system will not allow you to dispute data.



**REGISTER HERE:** [portal.cms.gov](http://portal.cms.gov)

# The review and dispute process.



**REGISTER** in the Open Payments system. Refer to the Registration tip sheet or [cms.gov/openpayments](http://cms.gov/openpayments).



**LOGIN** to the Open Payments section via the CMS Enterprise Portal at [portal.cms.gov](http://portal.cms.gov) and select the "Review and Dispute" tab on the toolbar.



**SELECT** from the drop down menus the physician name and year you wish to review and elect "Show Records."



**VIEW** details for an individual record by selecting "View" under the "View Record" column.



**CLICK** the checkbox next to the record(s) you wish to dispute; then select "Dispute Record."



**ENTER** the reason in the "Dispute Details" text box (4,000 characters max.). Include your email or phone number to assist timely resolution.



**SEND** "Send Dispute" and the system will notify the reporting company.



**WORK** with the reporting company to resolve disputed data as necessary.



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## EXPERT TIP: **CHECK BACK SOON**

If you don't access the CMS Portal for other needs, CMS suggests that you **check in regularly to keep your account active**.

Physicians' **accounts are locked at 60 days** (requiring you to answer challenge questions) and **deactivated at 180 days** (requiring you to call the Help Desk to be activated).