

February 2024 | Child Care Connection of Central Illinois

Code for America

Who is Code for America?
We are a nonprofit technology firm that works with community organizations to **build digital tools and services, change policies, and improve programs that alleviate poverty and advance equity.**

Why are we working in Illinois?
We are working with the Illinois Department of Human services (IDHS) and the Illinois community to build a **best-in-class online application experience** for the child care assistance program (CCAP) that is **simple, accessible, and easy for families and providers to use.**

Our goal is for the web application to complement the existing paper form with an online and mobile-friendly version which can be completed in 20 minutes or less, is accessible in plain language, is multilingual, and where it's easy to upload any required eligibility or supporting documentation.

We are also hoping to reduce the time and labor required by eligibility specialists when processing applications.

CCAP News

The team at **Child Care Connection of Central Illinois** continues to work diligently at maintaining date of mail processing at 12 business days or below.

During the months of November and December, the CCAP Department experienced processing delays that exceeded 12 business days and we understand that this can cause hardships to families and providers.

It is our number one priority to review and make eligibility determination on CCAP documents quickly and correctly.

Our Statewide System

Did you know?
The system of Child Care Resource & Referral Agencies is comprised of 16 service delivery areas covering all 102 counties, supporting families, providers and communities.

Strengthening Families, Providers, and Communities
CCR&R
Representing 16 Local Agencies Across Illinois
Child Care Resource and Referral System

The Illinois Department of Human Services has selected the CCR&R System to be the hubs of technical assistance and support to licensed homes and centers applying for the Smart Start Work Force Grants.

Contact Us

SAL Child Care Connection of Central Illinois
Resource and Referral Service
3425 N. Dries Lane, Peoria Il 61604
309-686-3750 1-800-421-4371
Email: Hello@salccc.org

Monday – Friday 8:00 am – 4:00 pm