



City of Purcell
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Purcell, Ok. 73080
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CITY OF PURCELL

Effective April 1, 2020, due to the COVID-19 pandemic and for the protection of our employees and customers, City Hall doors will be locked. Utility payments can be made by the following methods:

- 1) Using the drop box at the front door at the top of the ramp. Please do not drop cash in this box. Make sure the payment is identifiable by including the service address, account number or copy of bill stub in order that we may get it applied to the correct account.
- 2) Mailing the payment. Please do not mail cash. Make sure the payment is identifiable by including the service address, account number or copy of bill stub in order that we may get it applied to the correct account.
- 3) Making telephone or online payments thru The Payment Group. The phone number is 1-888-744-0584, Monday-Friday 8:00AM-7:00PM & Saturday 9:00AM-2:00PM, closed on Sunday and Holidays. Online at www.paypurcell.com. You will need to have your account number available for both options. **Effective April 1, 2020 – June 30, 2020, the 5% phone fee and 3.5% online fee will be absorbed by the City of Purcell. Be advised that this is the only phone and online service that will waive the fee. There are other services that customers use to pay their utility bill for the City of Purcell, but The Payment Group is the only one that the City has an agreement with to waive the fees for the above time period.**
- 4) Cash customers will need to purchase a money order and drop in the night box or mail. Make sure the payment is identifiable by including the service address, account number or copy of bill stub in order that we may get it applied to the correct account.