

Dear Customer,

We are excited to share that Integral Rx Supplies is entering a new chapter with a change of ownership—IRx Supplies was recently sold when J M Smith Corporation closed.

This transition brings improvements that will directly benefit you, including in-house label production, a new website with online ordering, and a new warehouse. Bringing label production in-house means greater quality control and faster turnaround times—giving us the ability to deliver the service and support you need and expect.

The people you know are staying on board.

Our experienced sales and customer service team will continue to support you. The general manager that has managed Integral Rx Supplies for more than two decades will continue to provide the service you know and trust.

One thing we need to clear up.

Integral Rx Supplies is still producing the same laser and thermal prescription labels. We are not winding down our label supply business or letting another vendor take over production. If another supplier claims they are now shipping labels direct to you for us, please know this is not true. We are fulfilling orders directly from Integral Rx Supplies.

For more than 40 years, you've trusted us with your label needs. Now, we're turning this change into an opportunity to become an even better business partner for you.

Thank you for your trust, your loyalty, and continued partnership. We're grateful to have you with us.

Sincerely,

The Integral Rx Supplies Team