



Dear Valued Customer,

We are excited to share some big news: Integral Rx Supplies is entering a new chapter with a change of ownership—and the future has never looked brighter.

This transition brings exciting improvements that will directly benefit you, including in-house label production, a new website with online ordering for custom and stock products, and a new warehouse.

Bringing label production in-house means greater quality control and faster turnaround times—giving us even more ability to deliver the service and support you expect from Integral Rx Supplies.

The best part? The people you know are staying.

An experienced sales and customer service team will continue to support you. The general manager and leadership that have managed Integral Rx Supplies for more than two decades will continue to provide the exceptional, personal service you know and trust.

One thing we want to make clear.

You may hear from another label supplier knowingly providing false information that we are closing and that they are taking over Integral's label business; these claims are untrue.

Integral Rx Supplies was sold because J M Smith Corp. decided to close—not because our division was failing. We are moving forward stronger than ever.

For more than 40 years, you've trusted us with your labels and pharmacy supply needs. Now, we're turning this change into an opportunity to become an even better business partner for you.

Thank you for your trust, your loyalty, and your continued partnership. We're excited about what's ahead—and we're excited to have you with us.

Sincerely,

The Integral Rx Supplies Team