



MAPFRE Insurance Auto Glass Program



MAPFRE Insurance is proud to partner with Safelite® Solutions, an industry leader in glass program management. Through the MAPFRE Insurance Glass Program, Safelite Solutions manages auto glass claims from beginning to end, including handling the first notice of loss 24/7/365. Safelite Solutions provides access to a network of nearly 9,000 highly qualified glass shops, with Safelite AutoGlass as a preferred provider.

Safelite® Solutions Highlights

- 24/7/365 first notice of loss handling
- Access to a network of 9,000 highly qualified glass shops that must meet strict safety, quality and service standards
- Scheduling mobile or in-shop service with a glass shop of the policyholder's choosing (Note: policyholder preference is always honored)
- Invoicing MAPFRE and paying glass shops in a timely manner
- Managing the policyholder service process if any concerns should arise
- Facilitating a national lifetime warranty good for as long as the policyholder owns or leases the vehicle