

# Business Owners Portal (MBOP) Helpful Tips and Reminders

# WHERE TO SUBMIT, VIEW, MANAGE, AND BIND/ISSUE A QUOTE

The following chart clarifies the roles of our BOP systems and how to access them:

Platform	Link Title Display in MAPFRE Connect	Uses
МВОР	Single-Location Quote	Submitting an initial quote for a single-location policy
CoverAll	Multi-Location/Multi-Building Quote	Submitting an initial quote for a multi-location policy
		AND
		• Viewing, managing or binding/issuing a previously submitted <b>single-location policy</b>
		• Viewing, managing or binding/issuing a previously submitted <b>multi-location policy</b>

# **REMEMBER**

- MAPFRE Connect is the site which houses our two platforms: CoverAll and the new MBOP.
- The new MBOP quoting platform is for submitting an initial single-location quote only.
- After completing an initial quote in MBOP, you will be directed to CoverAll via MAPFRE Connect.
- The CoverAll system is used to view and manage **all quotes** regardless of the number of locations or the system used to submit the initial quote.

#### SAVE TIME BY BYPASSING THE UNDERWRITING REFERRAL ON MASTER CONDO POLICIES

On the Property Details Screen, be sure to select "I own the building and occupy 10% or less of the building area" when issuing a Master Condo Policy.

# **CAN'T FIND THE CORRECT CLASSIFICATION?**

Ask your Underwriter! Our knowledgeable Underwriters have the resources to provide you with the class code to best fit your risk.

# **AGENCY INTERFACE IS HERE TO HELP!**

They can assist with all aspects of technical support for both CoverAll and MBOP.

- Agency Interface (Technical Support)
- 800-286-1000
- Monday Friday, 8:00 am to 5:00 pm EST
- agencyinterface@mapfreusa.com

At this time, the new MBOP platform currently supports single-location risks only. BUT! Keep an eye out for updates regarding expansion to multi-location policy capabilities!

We appreciate your continued partnership as we strive to provide you with a comprehensive and efficient system for your BOP business.

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