

Business Owners Portal (MBOP)

Helpful Tips and Reminders

WHERE TO SUBMIT, VIEW, MANAGE, AND BIND/ISSUE A QUOTE

The following chart clarifies the roles of our BOP systems and how to access them:

Platform	Link Title Display in MAPFRE Connect	Uses
MBOP	Single-Location Quote	Submitting an initial quote for a single-location policy
CoverAll	Multi-Location/Multi-Building Quote	<ul style="list-style-type: none"> Submitting an initial quote for a multi-location policy AND Viewing, managing or binding/issuing a previously submitted single-location policy Viewing, managing or binding/issuing a previously submitted multi-location policy

REMEMBER

- MAPFRE Connect is the site which houses our two platforms: CoverAll and the new MBOP.
- The new MBOP quoting platform is for submitting an **initial single-location quote only**.
- After completing an initial quote in MBOP, you will be directed to CoverAll via MAPFRE Connect.
- The CoverAll system is used to view and manage **all quotes** regardless of the number of locations or the system used to submit the initial quote.

SAVE TIME BY BYPASSING THE UNDERWRITING REFERRAL ON MASTER CONDO POLICIES

On the Property Details Screen, be sure to select "I own the building and occupy 10% or less of the building area" when issuing a Master Condo Policy.

CAN'T FIND THE CORRECT CLASSIFICATION?

Ask your Underwriter! Our knowledgeable Underwriters have the resources to provide you with the class code to best fit your risk.

AGENCY INTERFACE IS HERE TO HELP!

They can assist with all aspects of technical support for both CoverAll and MBOP.

- Agency Interface (Technical Support)
- 800-286-1000
- Monday – Friday, 8:00 am to 5:00 pm EST
- agencyinterface@mapfreusa.com

At this time, the new MBOP platform currently supports single-location risks only. BUT! Keep an eye out for updates regarding expansion to multi-location policy capabilities!

We appreciate your continued partnership as we strive to provide you with a comprehensive and efficient system for your BOP business.