

# THE BUSINESS OF SPINE THE SPINAL CORD CODING HOTLINE

The Business of Spine operates a hotline service, The Spinal Cord, staffed by Certified Professional Coders and spine reimbursement specialists who are recognized to be the national spine coding experts. This service offers real-time, live support with regard to spine coding, collections, and reimbursement issues. In addition, participation in the Hotline supplies Coding Advisories, TBOS's quarterly newsletter approved by the AAPC for CEU educational credit, EOB analysis, and documentation review. Physician practices may submit claims for coding to the Hotline on an individual basis, or under a contracted Hotline Package.

The purchase of a Hotline Package allows the Physician Practice to submit claims for Hotline coding and advice at a reduced fee schedule over a 12-month period from the date of the contract. To purchase a Hotline Package, please contact Tamara Adair at, (866) 859-7759 or by email at [tadair@thebusinessofspine.com](mailto:tadair@thebusinessofspine.com).

*\*Please note that Anterior/Posterior surgery is considered to be 2 cases.*

## Contact Us

(866) 859-7759

[contact@thebusinessofspine.com](mailto:contact@thebusinessofspine.com)

[www.thebusinessofspine.com](http://www.thebusinessofspine.com)

## Individual Hotline Call

- May be accessed by Physicians or their designated Staff
- May be used for surgery or spinal injection procedures
- Information may be mailed or emailed for review
- Payment required at time of request prior to service via credit card payment or prepaid by check. No contract is required.

All Individual Hotline Calls are charged at \$150 per case.

## Hotline Call Packages

- Packages require a completed contract & prepayment at onset
- May be accessed by Physicians or their Staff
- May be used for surgery or spinal injection procedures
- Information may be faxed, mailed or emailed for review
- Claims may be submitted one at a time or in multiples over a one-year period
- Package must be prepaid & used within 12 months. No refund provision for unused portions

Packages may be purchased in the following multiples and fees:

10 Call Package at	\$1,400
20 Call Package at	\$2,600
30 Call Package at	\$3,750
50 Call Package at	\$6,000
100 Call Package at	\$11,000
150 Call Package at	\$16,500