
TO: All Physicians

FROM: Jerry Plastino – Director, Medical Imaging
Dr. Narinder Paul – Chair/Chief, Medical Imaging

SUBJECT: **Reduction of Elective Outpatient Medical Imaging Requests**

DATE: March 20, 2020

Dear Physicians,

Due to COVID-19, the Department of Medical Imaging is making the following changes to our Medical Imaging services as a proactive measure to ensure the health and well-being of patients and staff:

- Effective immediately, all non-urgent appointments, tests and procedures will be postponed.
- Postponed appointments will be rescheduled at a later date, pending the COVID-19 status corporately and as directed by the Ministry of Health. Patients will be contacted as soon as we are able to safely rebook.
- Patient's will be advised to contact their Family Doctor if they have any questions or concerns.
- Urgent and Semi-urgent cases will be prioritized, in consultation with appropriate physician counterparts.
- Until further notice, we request that you do not send in non-urgent requests. We are no longer accepting walk-in referrals.

We understand that some patients and procedures will need to be evaluated on an individual-case basis, with appropriate consultation from referring physicians. As you continue to request Medical Imaging services, we ask that you provide us with a clear patient history to triage appropriately and schedule in a timely manner.

Thank you in advance for your understanding and cooperation during this time.

Regards,

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