



Wendell Falls Pool Rules and Regulations

The information (including rules and regulations) contained within may be changed periodically and without notice as deemed necessary by Wendell Falls Community Association, Inc.

2022 Pool Calendar

Pool Opening Celebration	Friday, May 13	4 pm – 8 pm
Soft Opening	Saturday, May 14	10 am – 8 pm
May 15 – June 5	Monday – Friday	4 pm – 8 pm
	Saturday	10 am – 8 pm
	Sunday	11 am – 8 pm
Memorial Day	Monday, May 30	10 am – 8 pm
June 6 – August 21	Monday – Saturday	10 am – 8 pm
	Sunday	11 am – 8 pm
August 22 – September 11	Monday – Friday	4 pm – 8 pm
	Saturday	10 am – 8 pm
	Sunday	11 am – 8 pm
Labor Day	Monday, September 5	10 am – 8 pm
Closing Day	Sunday, September 11	11 am – 3 pm
Pups in the Pool	Sunday, September 11	4 pm – 6 pm

Definitions:

"Guest": Anyone whose permanent residence is not the same as a Wendell Falls Resident.

"Manager": Any staff member of Wendell Falls Community Association, and the designated individual assigned by the pool management company, shall be deemed Manager on duty at the pool facilities during the pool season.

Pool Rules:

- At the top 10 minutes of each operational hour, the pool will be closed to swimmers/waders for a safety break. This safety break provides the Lifeguards time to take personal breaks, complete system and safety checks and rotate Lifeguard stations. All swimmers/waders are required to exit the pool during safety checks. Members who fail to exit the pool acknowledge they are in violation of the pool rules and at risk.
- Residents must sign in and access cards must be presented.
- Minors under the age of 14 must be accompanied by an adult.
- An individual who cannot swim must be accompanied by an individual who can swim.
- **Access cards are not allowed to be loaned or given to anyone for use.** A Resident with an attending guest must remain in the pool area with the guest at all times.
- No diving.
- No water guns are permitted within the pool deck area.
- No playing or cutting through the lap lanes, as these lanes are reserved for lap swim only.
- Throwing hard balls, such as tennis and footballs, is not permitted inside the pool area.
- Kick-boards are for use as swimming aids or swimming instruction; no standing or sitting or horse playing is allowed.
- Refrain from talking to Lifeguards while they are on the stands.
- Management has the right to close the pool when deemed necessary for safety.
- No advanced reserving of chairs is permitted. Chairs are available on a first come, first use basis.
- No glass containers are permitted within the fenced pool area.
- No smoking allowed in pool or playground areas, this includes E-Cigarettes and Vaping.
- Food is permitted; however, waste from the consumption of food and beverages must be deposited in the containers provided. Eating or drinking is NOT allowed in the pool.
- No loud music is allowed. All personal music devices shall be kept at a volume level so as not to disturb others.
- No profanity, improper behavior or vulgar language is permitted.
- No running or boisterous rough play, pushing, jumping haphazardly, or improper conduct is permitted.
- The Lifeguard Office and pump-room portion of the cabana building area is limited to Staff Members only.
- No bikes, skates, scooters or rollerblades, etc. are permitted inside the fenced-in pool area.
- Except for Registered Service Animals, no pets or animals are permitted within the fenced-in pool area.
- No furniture or equipment may be removed from the pool area or inappropriately used.
- Moderate-sized flotation devices are allowed; however, it will be at the discretion of the Lifeguard to limit use of these devices when deemed necessary for safety measures.
- Mermaid tails, or anything restricting the use of the feet or legs, can be unsafe and are not allowed.

Swim at Your Own Risk (SAYOR)

- The Wendell Falls Pool is “Swim at your own risk”. Wendell Falls assumes no responsibility even during lifeguard hours, for Residents and their guests.

Early Bird Lap Swim

- To acquire access for early morning swim during “SAYOR” you must sign a waiver with Management.
- Violation of any pool rules during Early Bird Lap Swim can cause privileges to be revoked for the pool season.

Slide Rules

- Must be 48" tall to ride the slide. Weight limit: 250 lbs. per single rider.
- Riders must ride feet-first lying flat on the slide, face up with their legs crossed at the ankles and their arms crossed over their chest. **NO GOING DOWN SLIDE BACKWARDS.**
- Riders should exit the slide pool area at the ladder closest to the slide.
- Riders may only proceed down the slide when they see the previous person exit the slide pool area or receive a signal from the Lifeguard.
- **NO stopping on the slide.**
- Loose clothing, jewelry or belts are not permitted on the slide. Water shoes or any other foot wear shall not be worn on the slide.
- The slide will be closed during Lifeguard breaks and when the Guards are not present.
- Riders must exit the area in front of the slide immediately after use.
- Any person who cannot swim is prohibited from using the slide without an accompanying person who is a strong swimmer.
- No person may wade in front of the slide at any time.
- Only one person at a time is allowed down the slide, except for instances of a person that cannot swim who is accompanied by a person that is a strong swimmer.
- **No flotation devices of any kind permitted on the slide, including floaties, life jackets and those in bathing suits.**
- Do not reach into the slide from the deck area.
- Do not stop or block the flow of water from the slide.
- No balls or toys on the water slide.
- No goggles, masks, glasses or hats permitted on the slide.

Residents & Guest Fees:

- The Wendell Falls pool facilities are open to Wendell Falls Residents and their accompanied Guest only.
- Residents must accompany any Guest at all times.
- Guests will not be allowed in without a Guest Pass. Guest Passes must be purchased by residents at the HOA office Monday – Friday from 10am – 6pm.
- Residents may bring a maximum of 5 Guests per visit. Limitations on Guests may be altered by Management on holidays and during prime use times.
- Wendell Falls is not responsible for any lost or stolen guest passes.
- Guest Passes are \$50/per 10 punch card.
- Children ages 3 and under are not charged a Guest fee.
- Guest passes are subject to change at the discretion of the Board, depending on pool capacity and availability.

Nannies/Babysitters/Caregivers:

- Nannies, babysitters or caregivers (“N/B/C”) are not charged guest fees while accompanying the children they are attending in lieu of the parents.
- If a parent uses the pool facility simultaneously, the N/B/C must pay the applicable guest fee and abide by Wendell Falls maximum guest limit during visits.
- Residents must register any N/B/C in advance with Management.
- Each household is eligible for one free N/B/C pass per season. Additional passes are \$30 each.
- N/B/C are only allowed to supervise children registered to them.
- N/B/C must bring a valid form of identification to enter the pool along with the Resident's access card they are registered under.

Pool Access Cards:

- Two access cards will be provided free of charge per Household. Each additional access card is \$30 upon joining.
- Replacement access cards are \$30.
- Access cards are required for each individual Resident who wants to gain access to the pool facility.
- To obtain an access card, visit the HOA offices on weekdays between 10:00am – 6:00pm.
- Access cards can be deactivated if placed near a credit card with a magnetic chip or extreme heat (clothes dryer).
- Access cards carry over from year to year unless otherwise stated by Management. If you dispose of your card you will be charged \$30 for a replacement card.

Splash Pad:

LIFEGUARDS ARE NOT RESPONSIBLE FOR SUPERVISING ANY PERSON IN THE SPLASH PAD AREA. Pool deck furniture may not be used in the Splash Pad area or pool.

Facility Rules:

- Management has the right to ask any person who is not obeying the rules, whom they consider unruly or intoxicated, to leave the pool facility.
- Smoking, including E-Cigarettes and Vaping is not permitted in the Farmhouse, on pool deck or in common areas.
- The Association is not responsible for lost or stolen articles; items will be discarded at the end of the day.
- Residents are responsible for informing their Guest of all rules and regulations.

Weather Policies:

For safety, Wendell Falls follows the American Red Cross guidelines for thunder and lightning. From the time staff hears thunder or sees lightning, the pool will be cleared for 30 minutes. In the case of lightning, the pool deck must be cleared due to the danger of a strike.

In the case of *consistent inclement weather*, the Manager on duty will make the decision to close the pool in two-hour increments to accommodate the ever-changing weather patterns. If the weather improves, the pool will then reopen.

Fecal Contamination:

The pool will close following policies outlined by the State of North Carolina Health Department for solid fecal, vomit or loose fecal matter.

Pool may be closed for up to 24 hours. The Association may assess a fee of \$100.00 to such Resident for the cost of chemicals to shock the pool.

Intoxicated Individuals:

Any person who appears intoxicated will not be permitted within the fenced-in pool area. For the purpose of this rule, persons shall be considered intoxicated if they appear to be inebriated or have consumed a sufficient amount of alcoholic beverages whereby, they would be considered legally drunk if operating a motor vehicle.

Violation of these Rules:

If a Resident violates any of these rules and regulations, Wendell Falls may assess a fine, suspend such person's pool privileges, or impose any other permissible legal sanctions. It is the responsibility of each Resident to comply with these rules.

Occupancy load of pool:

- 374 Bathers

Swimming Pool Personal Hygiene and Attire:

- It is recommended that all persons shower before entering the pool.
- Admission to the pool may be denied to any person having a skin infection, rash, nasal, eye or ear discharge, sore or inflamed eyes, communicable disease, excessive sunburn or open sores, or who is incontinent or not fully potty-trained and is not wearing appropriate water proof clothing.
- Spitting, spouting water, blowing the nose and similar unhygienic actions are prohibited in the pool.
- Chewing gum and chewing tobacco in the pool is prohibited
- All persons, while attending the pool facility, must wear appropriate bathing attire. No cutoffs, dungarees, thongs etc. are allowed.
- Any person who is incontinent or not fully potty-trained must wear appropriate water proof clothing when entering or being carried into the pool.
- No person shall dispose of diapers in the fenced-in pool area.

General Policy:

1. All members of the Wendell Falls Community Association, Inc. (the "Association") and their immediate families (collectively "residents") and their Guests who use the pool shall do so at their own risk and sole responsibility, and will be held responsible for all actions of themselves and their Guests.

The Association assumes no responsibility whatsoever for any accident or injury in connection with the use of the pool facility and will not be responsible for loss or damage of personal property of any kind. Persons using the pool facility agree to waive any and all claims and causes of action against the Association and further agree to not hold the Association liable for any acts, injuries or damages which may relate to the use of the pool facility. As used herein, the term "Association" includes the Association, its Officers, Directors, members, partners, employees, coordinators,

volunteers and agents, and all persons, corporations, partnerships and other entities with which it is or may in the future become affiliated, including without limitation the Property Management Company, NASH Wendell Falls LLC, and its affiliated entities, and the successors and assigns for any of them.

2. All Residents and their Guests will be required to read and abide by these rules and regulations prior to their initial use of the pool facility.

3. Certified Lifeguards along with a head lifeguard ("Manager") employed by a Professional Management Company will be on duty during certain hours of the pool season. The Lifeguards have the authority to use their discretion in the enforcement of all pool rules and regulations in order to provide and maintain a safe and healthy environment. Lifeguards have the authority to consult with the Board to determine if disciplinary action should be taken for any persons in violation of these rules and regulations. Fines may also be assessed if any person is in violation of these rules and regulations, and repeated infractions may result in disciplinary action(s) as determined by the Board.

4. Neither Association nor Management assumes any responsibility for the personal supervision of any persons in or around the pool facility or anywhere else within Wendell Falls.

5. The information, rules and regulations contained within may be changed periodically and without notice as deemed necessary by Wendell Falls Community Association, Inc. By signing below, parties agree to these rules and regulations and any future amendments to them. Updated rules and regulations are available on www.LifeatWendellFalls.com.

Covid-19 Special Guidelines:

The Wendell Falls HOA Management Team will be monitoring all guidelines and restrictions put forth by the Centers for Disease Control & Prevention (CDC) and State Government. All COVID-19 restrictions are subject to change with the evolution of State mandates.

- All persons who choose to use the pool do so at their own risk. While the Association is taking steps to respond to the global pandemic in a responsible and reasonable fashion, we cannot guarantee an environment free from COVID-19 or any other infectious illness. If you are concerned about the possibility of exposure at the pool, stay at home.
- While the Association encourages six (6) feet of social distancing as defined by the CDC; the Association, its management company, its pool management company, and/or their staff will not actively enforce social distancing, but may call upon law enforcement to do so consistent with the Order. It is the responsibility of each resident to maintain social distancing consistent with the Order.
- Residents should comply with CDC social distancing recommendations including, but not limited to:
 - Provide space for others when entering and exiting the pool area.
 - Be cognizant of others and provide adequate spacing between you and other residents where possible on the pool deck and in the pool by keeping a minimum of six (6) feet between individuals who are not members of the same household.
- The lifeguard's primary purpose is to ensure the safety of swimmers in the pool. The pool staff will increase their cleaning of high-touch areas, and perform frequent and routine cleaning of the pool area. Please consider bringing your own hand sanitizer for use at the pool.
- Do not come to the Wendell Falls amenities if you are sick, have symptoms of being sick within the last 10 days, have been in contact with someone who is sick or has shown signs of being sick, or has been diagnosed with COVID-19 within the last 14 days.

- Do not touch your eyes, nose, and mouth while at the pool. Cover your cough or sneeze with a tissue, then throw the tissue in the trash and wash your hands.
- **Face coverings are strongly encouraged in the pool area when you are not in the water.**
- In addition to the frequent and routine cleanings performed by the Association, spray bottles with sanitizing cleaner and paper towels will be provided. Please consider using them when arriving to and leaving the pool to assist the Association with its efforts to ensure compliance with the Order. As with hand sanitizer, we ask that you also consider bringing your own wipes in order help us maintain our limited supply as much as possible.
- The HOA Board of Directors may suspend pool privileges for violations of these policies. The lifeguard on duty and gate attendant(s) shall act as representatives of the Association and shall have the authority to enforce these regulations and to supervise the general conduct of the swimmers and pool attendees.
- No swimming lessons or swim meets.
- No lost and found. Items left at the pool will be discarded at the end of the day.
- **Pool will be closing from 2:45 pm to 3:15 pm during full open days so that staff can practice safe hygiene and perform additional cleaning measures recommended by the CDC and NC DHHS.**

Your Wendell Falls HOA Team and Board of Directors thanks you for your adherence to these guidelines.