Subject: Exciting New Features Now Available in BUURT - Your Resident Portal!

Dear Residents,

We are excited to share that a new feature has been added to BUURT to make staying informed and connected easier than ever!

What's New?

Architectural Request
Under Online Services in your portal, you now have access to the architectural request feature, which allows you to easily submit a request for any exterior home modification/project.

These enhancements are part of our ongoing efforts to improve your portal experience and provide easy access to the information you need. **Please visit ccmcnet.com/buurt to access how-to guides and training videos that will help you navigate the portal and its new features.**

Architectural Request How-to Guide

Architectural Request Training Video

We will also be providing 4 training sessions to demonstrate the new features on the following days:

BUURT Resident Trainings

May 27 at 4pm AZ

Microsoft Teams meeting
Join: https://teams.microsoft.com/meet/29264399846927?p=6aUe9BoywhCRYm4KnY
Meeting ID: 292 643 998 469 27
Passcode: Bc9Hd3MS

June 2 at 9am AZ

Microsoft Teams meeting
Join: https://teams.microsoft.com/meet/23005546407413?p=C4pjyHe1POcDEcNcNr
Meeting ID: 230 055 464 074 13
Passcode: uU3qP39T

June 10 at 12pm AZ
Microsoft Teams meeting
Join: https://teams.microsoft.com/meet/21279478196592?p=Pga1XkkSDFaiXuKCS2
Meeting ID: 212 794 781 965 92
Passcode: Nd7AB7mN

June 16 at 6pm AZ
Microsoft Teams meeting
Join: https://teams.microsoft.com/meet/23131799095480?p=r1nQabiCeu7fXV2cuc
Meeting ID: 231 317 990 954 80
Passcode: cW7GJ3BV

If you have not yet logged into the portal, we encourage you to do so and explore these new features.

Register for BUURT

1. To register for the portal, go to **buurt.ccmcnet.com** and click the gray "Sign Up" button, or click "Don't have one yet? Sign Up," located below the login options. **Please sign up with the email associated with your resident account.**
2. On the next page, fill out the short form, including your account number and address and click "Create account," or select "Continue with Google," located below, if your resident account is associated with your Gmail.

Please note: a 6-digit authentication code will be sent to your email for verification. Visit ccmcnet.com/buurt for additional information and resources such as training videos and how to guides.

Should you have any questions or need assistance, please don't hesitate to reach out.

Thank you,

Wendell Falls Community Association

wendellfallsnc@ccmcnet.com

919.374.7282