

## **HTC Member with RSO Certification - Refund Policy**

*Reservations and HTC Class* customers must notify HTC at least 48 hours(2 Days) prior to the start time of the class or reservations in order to receive a 100% refund. No refund will be issued if the customer cancels within 24 hours(1 Day) of the start time of the class or event. This includes a “no-show”, or someone who doesn’t call at all.

## **Instructors - Refund Policy**

Non-HTC Instructors must notify HTC 120 HOURS (5 Days) prior to the start of the class to receive their deposit back. No deposits will be refunded for last minute cancellations. Your deposit is forfeited.

If you want to turn your class into a "personal rental", you must be an HTC Member, and pay for the range under a new transaction/rental. Reservations for ranges are not transferable to another person.