



Canton Country Day School

3000 Demington Avenue N.W. • Canton, OH 44718-5737 • Ph: (330) 453-8279 • Fax: (330) 453-6038
www.cantoncountryday.org

Extended Time Care (ETC) 2019-2020

Hours of Operation: 7:00 a.m. – 8:00 a.m. and 3:20 p.m. – 6:00 p.m.

CCDS Families,

In April, we launched the electronic ETC check-in/out system. We used the new system through the rest of the 2018-19 school year and received feedback from families over the summer. We have taken your feedback and adjusted the ETC Program for 2019-20.

Changes we have made:

- Replaced the paper ETC ID cards with a list at the check-out table. Parents found this more convenient when they misplaced their codes.
- Removed the minimum \$8 daily charge for ETC. Each family is now only invoiced by the minute, at \$0.14 per minute, for each student in ETC.
- Switched back from weekly ETC invoicing to monthly invoicing. We received feedback from parents that they were receiving too many invoices, and some were less than \$1. We will be sending your first monthly invoice on 10/01/19 for 08/26/19 – 09/30/19.
- Changed the due dates on invoices from 10 days to 30 days. This will help families when budgeting for each month.

A few reminders when your student is in ETC:

- ETC ends at 6 p.m. There is a charge of \$5 for every 15 minutes after 6 p.m.
- Be sure to speak with the ETC staff on site before checking out your student. Be sure we are aware that you have arrived and are checking your student out.
- If you, or someone on your pick-up list, are not planning to pick your student up, you must contact the school by 2 p.m. and let us know the name of the person that will be getting them. You must provide us with your ID number when you call in and the person picking them up will need to show a picture ID when they check the student out.
- In order for each family to have their computer-generated pick-up ID, you must be sure each authorized pick-up person is listed under the Emergency Contacts in RenWeb.
- If a student that usually goes to car line at the end of the day is not picked up by the time the last car arrives, they will automatically be brought to ETC. Your account will be charged from 3:20 p.m. to the time you pick up your student.
- If your student has not been picked up when study hall, or any after school activities end, they will be brought to ETC and families will be invoiced at \$0.14 per minute.

ETC Contacts:

Valerie Hempel, ETC Coordinator: (330) 453-0658 or vhemple@cantoncountryday.org

Pam Popa, Attendance: (330) 453-8279 Ext. 120 or ppopa@cantoncountryday.org

Shawndelle Chester, Billing: (330) 453-8279 Ext. 138 or schester@cantoncountryday.org

A Good Beginning Never Ends...