

Action List

Resolve Action List Notifications and Accretions

Key Points

- CROWNWeb communicates with REMIS to receive Notification and Accretion alerts to support data reporting accuracy.
- Notifications and Accretions are created when differences are identified between the two databases.
- CROWNWeb has two types of Notifications:

REMIS Identity Notification	Identifies differences in a patient's identity (i.e., first name, last name, date of birth, gender, Medicare Claim Number, and Social Security Number).
REMIS Event Notification	Identifies any treatment differences in modality, or REMIS has received notice that the patient has died.

- CROWNWeb has one type of Accretion:

REMIS Accretion	Identifies a patient who exists in REMIS, but is not assigned to a facility in CROWNWeb.
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- Notifications and Accretions are:
 - Assigned to Tier 1 CROWNWeb Data Managers directly from REMIS or "Reassigned" by Tier 2 users.
 - Assigned to Tier 2 CROWNWeb Data Managers directly from REMIS, "Reassigned" by another Tier 2 user, or "Escalated" by a Tier 1 user.
 - Tier 2 CROWNWeb Data Managers are responsible for resolving Notifications and Accretions for VHA, kidney transplantation, and closed facilities. Tier 2 CROWNWeb Data Managers are responsible for reassigning or escalating out-of-scope patients or Gap patients in CROWNWeb.
 - Assigned to Tier 3 CROWNWeb Data Managers directly from REMIS or "Escalated" by Tier 2 users to reconcile ESRD systems.

Frequency	ALL CROWNWeb Data Managers use CROWNWeb to resolve open Notifications and Accretions.						
	<table border="1"> <thead> <tr> <th colspan="2">Resolution Period</th> </tr> </thead> <tbody> <tr> <td>15 Days</td> <td>Newly generated or "Reassigned" Notifications and Accretions</td> </tr> <tr> <td>30 Days</td> <td>"Under Investigation" Notifications and Accretions</td> </tr> </tbody> </table>	Resolution Period		15 Days	Newly generated or "Reassigned" Notifications and Accretions	30 Days	"Under Investigation" Notifications and Accretions
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How To	<p>Tier 1: Visit http://mycrownweb.org/pcw_course/notifications-accretions-facility-role for instructions on how to resolve Action List discrepancies in CROWNWeb.</p> <p>Tier 2: Visit http://mycrownweb.org/pcw_course/notifications-accretions-network-role for instructions on how to resolve Action List discrepancies in CROWNWeb.</p>						

Figure 18: Actions taken by CROWNWeb Data Managers to Resolve Notifications and Accretions.

