



Track Patient Engagement at the Facility Level

This tool is for internal use to help keep track of your patient engagement activities.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Care Planning												
1. Develop unit-specific policies to ensure patients/representatives are involved in the individualized plan-of-care meetings.												
2. Number of patients who met with the IDT in care plan meetings.												
Patient Driven Meetings Held												
1. Initiate support groups.												
2. Provide topic-focused patient education.												
3. Facilitate new patient adjustment groups.												
QAPI												
1. Involve patients in QAPI planning and follow-up. Ask for patient input on issues for review in QAPI meetings.												
2. Post monthly outcomes from QAPI for patient review.												
3. Include a patient/representative in a QAPI meeting.												
Governing Body												
1. Include a patient/representative in Governing Body or Regional Leadership meetings.												

Developed by HealthInsights ESRD Alliance Network 18 and prepared by IPRO ESRD Network of New England while under contract with Centers for Medicare & Medicaid Services. Contract HHSN-500-2016-00019C