

Cox is committed to keeping people and communities connected



With all of the uncertainty we're facing with the coronavirus crisis, staying connected is more important than ever as you and your family connect to work, school and friends from home. Below are ways we are working to ensure robust, reliable service for our consumer and business customers, employees and partners.

We pledge to support the FCC's Keep America Connected initiative to ensure service for customers facing financial stress due to the pandemic. For the next 60 days through May 15, we agree to:

- Not terminate internet or telephone service to any residential or small business customer because of an inability to pay their bills due to disruptions caused by the pandemic.
- Waive internet or telephone late fees that residential or small business customers incur because of their economic circumstances related to the pandemic.
- Open all Cox Wifi outdoor hotspots.

