



*Dedicated to
Satisfying our Community's
Water Needs*

BOARD OF DIRECTORS

Shawn Dewane
*President
Division V*

Marice H. DePasquale
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Paul E. Shoenberger, P.E.
General Manager

Denise Garcia
District Secretary

Marwan Khalifa, CPA, MBA
District Treasurer

**Atkinson, Andelson,
Loya, Ruud & Romo**
Legal Counsel

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MESA WATER'S TAP WATER REMAINS SAFE AND RELIABLE WITH NO RISK TO WATER QUALITY OR SUPPLIES

Mesa Water District's Ongoing Operations and Response to Coronavirus Protects Public Health and Safety

COSTA MESA, Calif.; March 24, 2020 – As always, [Mesa Water District](#) (Mesa Water®) continues to serve clean, safe, and reliable drinking water to our community. The Coronavirus (COVID-19) has no impact on the quality or supply of tap water. Per the [Centers for Disease Control and Prevention](#), COVID-19 is transmitted person-to-person and not through water. Also, per the United States [Environmental Protection Agency](#), COVID-19 has not been detected in drinking-water supplies, and people can continue to use and drink water from their tap as usual.

Mesa Water's Tap Water Is Clean, Safe, Reliable

"There is no need to overbuy bottled water, which is more expensive than tap water, and boiling your water is not necessary" says Mesa Water Board President, [Shawn Dewane](#). He continues, "The district continues to operate 24/7 and, as the only water agency in Orange County that serves 100% local reliable groundwater, Mesa Water assures that our community has plentiful, affordable, and pure water supplies for generations to come."

Persons who wish to purchase water can fill re-useable containers at [Mesa Water's vending machine](#), available 24/7 outside of our main office at 1965 Placentia Avenue in Costa Mesa, which dispenses clean, safe tap water at 5 cents per gallon. The tap water served by Mesa Water meets or exceeds all rigorous State and Federal drinking water standards.

Mesa Water Serves High-Quality Tap Water

Water systems are identified as one of [16 critical infrastructure sectors](#) vital to the United States. To ensure high-quality tap water, Mesa Water disinfects the water before it enters our system—this water treatment process removes and kills viruses, including Coronaviruses such as COVID-19, as well as other pathogens. In addition, Mesa Water conducts [over 30,000 water quality tests annually](#); these analyses are performed by highly-skilled staff both on-site and in State-certified laboratories.

Mesa Water Acts to Protect Public Health Amid COVID-19

As an essential public service provider, Mesa Water has implemented operational continuity plans in response to the COVID-19 situation to protect the health and well-being of its customers, employees, and the community, by taking the following actions through April 30th:



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- **Closing our Customer Service lobby to all visitors through April 30** and encouraging the public to interact with us online, or by phone or email. Payments can be made by calling 877.493.5093, online at [MesaWater.org/BillPay](https://www.mesawater.org/BillPay), or via our payment drop-box located outside of Mesa Water's office building at 1965 Placentia Avenue in Costa Mesa. For Engineering (including Plan Check), call 949.631.1291 or email Engineering@MesaWater.org. Our business hours continue to be Mondays-Thursdays from 7:30 a.m. to 5:00 p.m., and Fridays from 8:00 a.m. to 5:00 p.m.;
- **Cancelling all upcoming public events**, including our Water Issues Study Group, which will be [rescheduled and announced](#) in the future;
- **Using teleconference technology to conduct all Mesa Water Board and Committee meetings**, with our next meeting taking place on Thursday, April 9th, starting at 6:00 p.m. The public is welcome to participate from their own location by following the teleconferencing [notification](#) and instructions at the top of each agenda; and,
- **Instituting an essential services staffing plan** to provide continual customer service and water system operations while facilitating "social distancing" to protect our workforce and the general public.

Mesa Water Cares About You

During these challenging and unprecedented times, Mesa Water remains resilient as we do our part to reduce the spread of COVID-19. With the fluid and rapidly evolving situation, we continue to monitor developments and will adjust as needed to ensure the health and safety of our customers, employees, and the community.

Information about Mesa Water's high-quality water is available at [MesaWater.org/WaterQualityReport](https://www.mesawater.org/WaterQualityReport). This report can be translated into other languages and emailed or mailed upon request by calling 949.631.1201 or emailing info@MesaWater.org.

Meanwhile, as always, we stay committed to serving you and to our mission: ***Dedicated to Satisfying Our Community's Water Needs.***

About Mesa Water

Founded on January 1, 1960, and governed by a publicly-elected, five-member [Board of Directors](#), [Mesa Water District](#) is an independent special district that provides water service to 110,000 residents in an 18-square-mile service area that includes most of the City of Costa Mesa, parts of Newport Beach, and unincorporated Orange County including John Wayne Airport. Mesa Water provides 100 percent local reliable groundwater to its customers due to the expansion of its [Mesa Water Reliability Facility](#). Visit [MesaWater.org](https://www.mesawater.org), follow @MesaWater on [Facebook](#), [Instagram](#), or [Twitter](#), email info@MesaWater.org, or call us at 949.631.1200 to learn more.

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