



## **Keshena Save a Lot Delivery Service Guidelines**

- Must live within the Middle Village, Neopit and Zoar communities.
- Must have a minimum of a \$20 grocery purchase.
- Must be at least 55 years of age or have a physical disability.
- Delivery days are every 3<sup>rd</sup>, 8<sup>th</sup> and 15<sup>th</sup> of the month.
- Orders must be called in at least one-hour in advance:
- **To ensure delivery times please consider calling your orders in early.**
- Prepayment by phone is preferred by Credit/Debit, EBT or WIC but you may pay with cash at time of delivery. A service fee will be charged to all credit and debit orders.
- If paying with cash, please have the exact amount due ready. (we do not carry change)
- If you have a dog, please make sure the animal is secure and away from delivery staff.
- Must provide exact address and working phone number.
- Must meet delivery staff at the door if paying cash. If payment is made over the phone, groceries will be left at the door and a picture of delivery will be taken by SAL staff for proof of delivery.
- Once groceries are delivered, it is the responsibility of the customer to retrieve items purchased.