



## NCDOT Survey

Nearly everyone has an opinion about the quality and needs of the transportation system, whether the focus is on improvements to the nearest interstate, the convenience of airport services or ready access to greenways and bike lanes. So, state officials are giving the public a chance to rate the job that the North Carolina Department of Transportation is doing at keeping things moving and preparing for an even faster-paced future.

The agency recently launched its third annual customer survey to grade everything from the price of airport food to the punctuality of ferry service. The department will be mailing thousands of printed surveys to residents chosen at random in every county. But if you have opinions you want to make sure get heard in Raleigh, you can take the survey

<https://apps.ncdot.gov/newsreleases/details.aspx?r=14825>

The survey takes about 15 minutes to complete and the link is mobile-friendly. Participation can help NCDOT identify ways to make North Carolina transportation services safer, more efficient and customer focused. The N.C. General Assembly has required the annual survey since 2016 and uses its results to help measure NC DOT's success at meeting customer expectations across the full range of its responsibilities. Survey responses must be received by March 31. The results will be made public at [www.ncdot.gov](http://www.ncdot.gov) this summer.

*Source – NCDOT Press Release*