COVID-19 Contact Tracing service for Restaurants & Tourism

COVID-19 Contact Tracing



Public Health Officials agree that after wearing masks and social distancing, contact tracing will be their most effective tool to contain the spread of COVID-19.
Many Municipalities have mandated restaurants and tourism businesses to record the name and contact information of guests in case of exposure. Show your Patrons you care about their health by recording their information for potential contact tracing purposes.
Although every Province is launching their own contact tracing App, businesses still need to keep records for Public Health. Indications are that privacy issues could result in less than a 30% App usage rate. Even if usage hits 50%, it won't help the other 50%, or visitors from out of Province.

AMBER Alerts

Our service is similar to an Amber Alert, but without the audible alert, delivering messages to mass audiences anywhere, instantly. In case of a COVID-19 exposure, you can text an alert to all potentially exposed customers in seconds, saving 2 to 4 days off the time it may take Public Health to contact trace your guests.

Text Messaging Fast Facts. . .

Text messaging is used daily by 98% of cell phone users. Our service works on every cell phone, everywhere! Texts are free to receive, there is no app required, and no one needs wifi to receive a text. Since 2010, we have provided messaging to Sports, Events, Festivals and Conferences across Canada.

www.EventSMS.ca - call or text Rick: 905-716-6916

Collecting Guest contact information

Some people are hesitant to provide their information to a host or restaurant server in a pubic setting; it's time consuming for the business and awkward for customers.

We provide a quick, comfortable, risk-free way to collect contact tracing information in seconds. Staff members show a poster or tell the Guest to text the "Business Name" plus their name to 833-286-7395 and they'll receive a confirmation text in seconds. Example, text THEPUB + space + your name to 833-286-7395.

We automatically capture the guest's name, cell number, location plus date and time of the visit and it is safely stored in your private platform. Your confirmation text can include a thank you message along with a link to your menu or website.

You can then text the guest when their table is ready, and weeks later, text guests "we're COVID free & would love to see you again!"

Tourism businesses, rentals, excursions and attractions can save time and embarrassment by collecting guest info by text. Auto respond with a link to your social media page asking for their content. Or ask visitors to book an appointment time or schedule another visit. A few days later, send a link to a survey or provide a link asking for a Google review.

Day Camps & Bus excursion services can text Parents and/or travellers by date, trip or session parameters. Remind customers about scheduling, next day “remember to bring” items, provide instant notifications of late bus departures or arrivals.






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