

# Accident Investigation and Waiver Training for Resorts

## Prepare for the unexpected

Accident investigation is an important part of your risk management plan. Managing risk is everyone's responsibility and accident investigation training will help your staff prepare and respond should the unexpected occur.

### Why is accident investigation training important?

- It helps identify potential risks so you can implement preventative measures
- It can reduce costs by helping to allocate resources and ensure accident investigation processes are conducted efficiently
- It improves company awareness of risk management and safety
- It helps establish or refine your accident investigation policies and procedures
- It identifies best practices to improve operations
- It promotes your commitment to risk management and safety to your employees and customers

### Topics covered in this webinar:

- Introducing the accident investigation process
- Accident investigation challenges
- Case study review
- Understanding the mechanics of a waiver
- Best practices for recording witness statements
- Techniques for taking incident photographs
- Post-loss documentation
- Claims process steps
- Insurer reporting requirements
- Legal considerations

**All attendees will receive resources following the webinar, including a sample waiver template.**

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### Click on the date below to register:

- May 3, 2022 at 10 a.m. EST
- May 10, 2022 at 1 p.m. EST