

UNDERWRITING & NEW BUSINESS

$\begin{array}{c} Lincoln \, \textit{MoneyGuard}^{\circledR} \\ iGO^{\circledR} \, eApplication \end{array}$

The What and The How

Lincoln *MoneyGuard* is a universal life insurance policy with a long-term care rider that reimburses for qualified long-term care expenses.

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What is iGO eApplication?

Electronic platform accessible via iPipeline or Lincoln's website

A **new** way to submit MoneyGuard business

Paperless In-Good-Order Submissions

eSignature capability

Allowing for faster processing and turn around times

The Process

Point of Sale

Client Meeting

Run Projection of Values for client within Lincoln *DesignIt®* or WinFlex.

Electronic Forms Submission

Agent completes Lincoln *MoneyGuard* application Part I and point-of-sale forms online via iGO and signs and submits electronically.

Received by Lincoln

Application Part I & point-of-sale forms received by Lincoln.
Policy Number created and case assigned to UW & NB for review.

Note: The client may choose to complete the LTC Supplement and application Part II on paper. If this is the preferred method, indicate this on the "Signature Method page in IGO and submit the completed paper forms to Lincoln upon electronic submission on the application Part I.

Client Interview

Phone Interview Scheduling

Lincoln emails a link to financial professional and Client to schedule the interview.

If the interview is not scheduled within 72 hours, Lincoln will call the client to schedule.

Client Completes Phone Interview

Lincoln calls client to obtain answers to complete LTC Supplement and application Part II.

If applicable, cognitive screening will be conducted at this time.

Policy Issue & Delivery

Underwriting Decision

Underwriter approves, declines or postpones case. Notification is then sent to field.

Policy Issued If approved

Lincoln obtains requirements to issue (if applicable); and/or policy is issued and sent to the Assembly team.

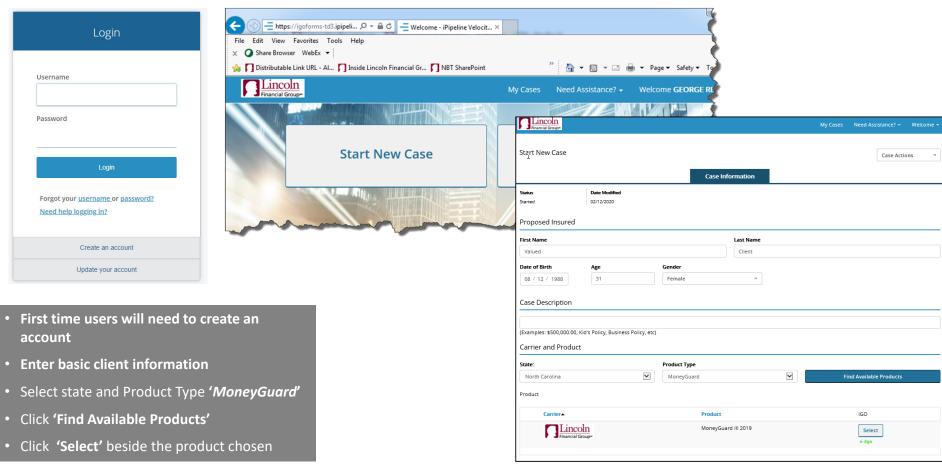
Policy Delivered

Within 24 hours of issue, policy and applicable forms are sent via FedEx or eDelivery to be signed electronically via iPipeline's DocFast

Placement

Policy is placed when funds and delivery requirements are deemed in good order. Agent commissions paid per schedule.

$Accessing iGo: {\tt https://pipepasstoigo.ipipeline.com/default.aspx?gaid=1933}$



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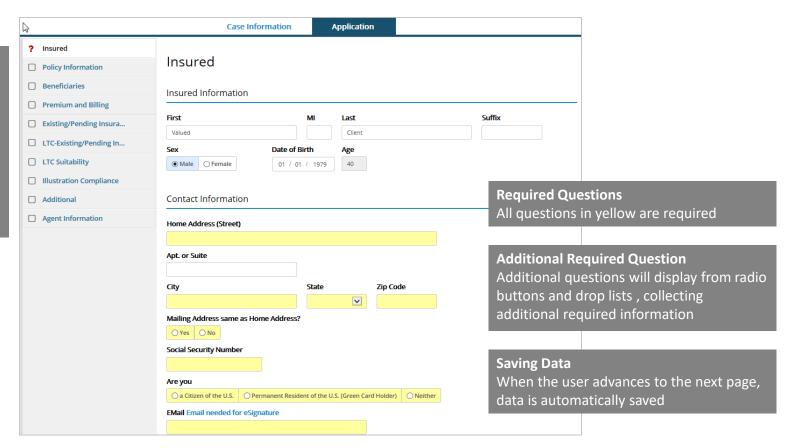
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Key System Features

Hyperlinks

Each page is hyperlinked, offering flexibility to move within pages

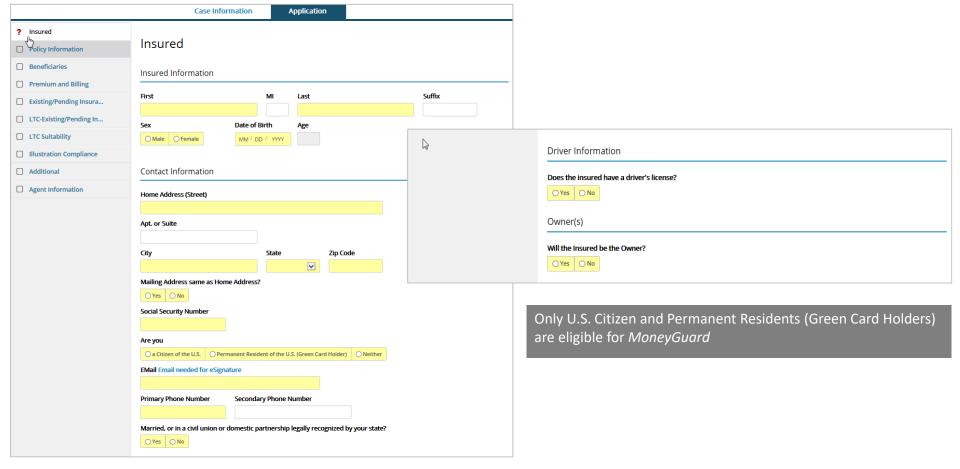
Red question marks or green checks indicate if page requires additional information



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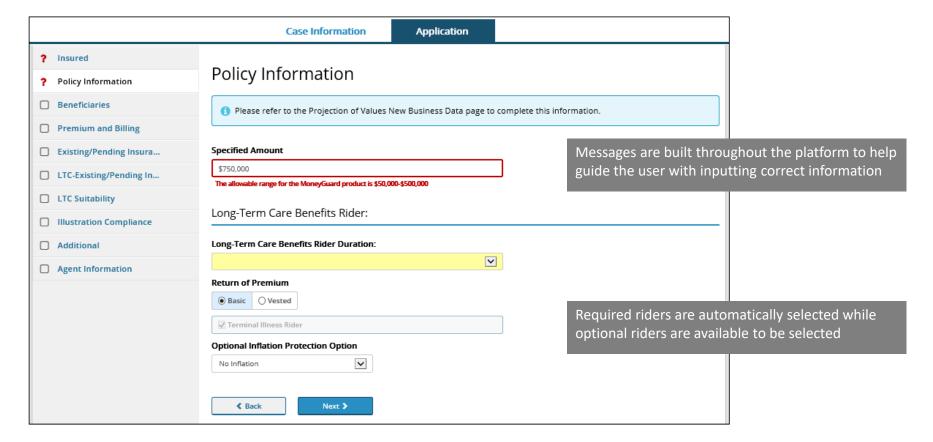
Insured Information



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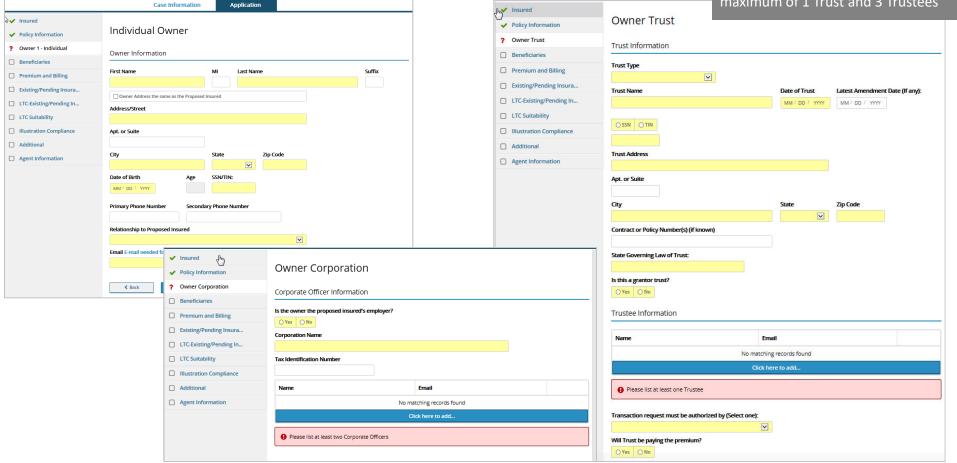
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Policy Information

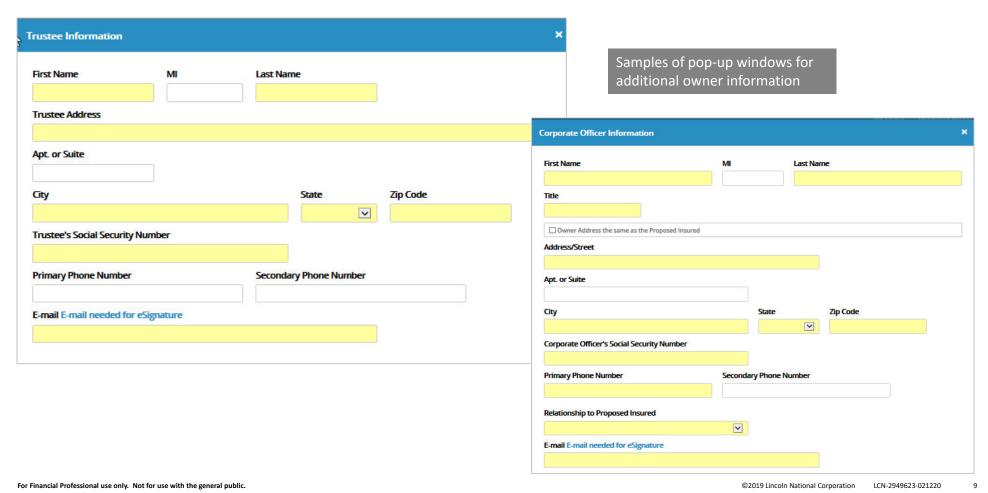


Owner Information

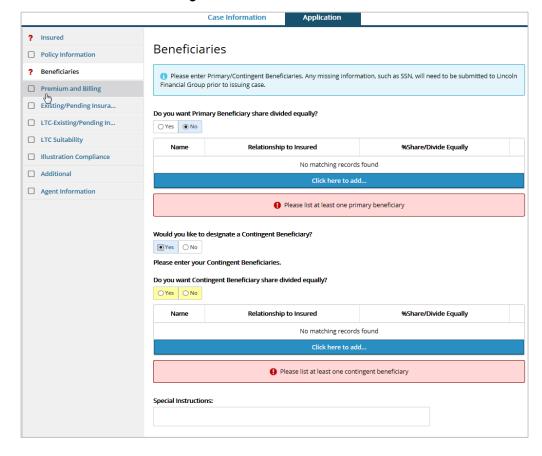
Sample of the Owner screens
The platform will support 4 Owners with a maximum of 1 Trust and 3 Trustees



Owner Information -Continued

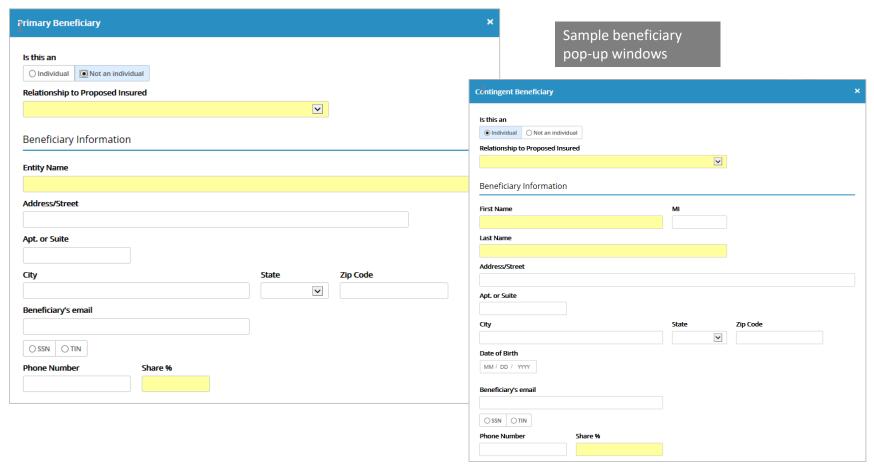


Beneficiary Information



There is a maximum of 5 beneficiaries allowed with at least 1 primary beneficiary identified

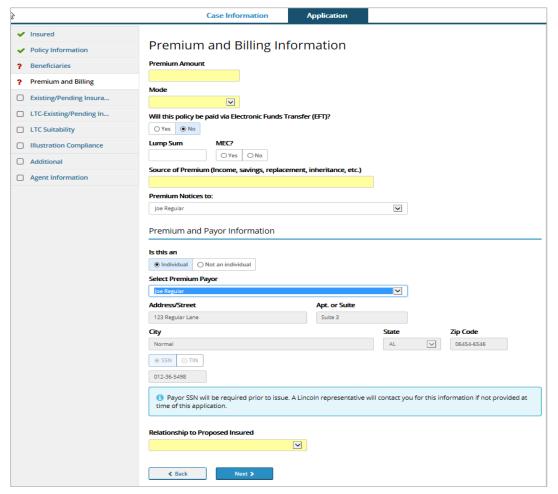
Beneficiary Information | Continued



Premium and Billing

Identification of Premium source and the Premium Payor are made here.

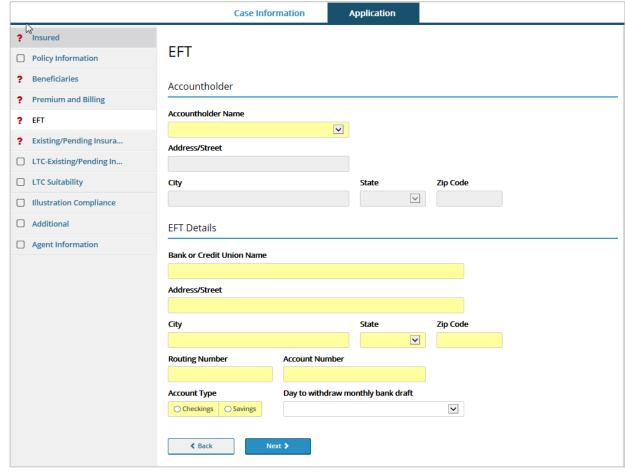
If the payor's information has already been entered, information previously captured will automatically display



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EFT



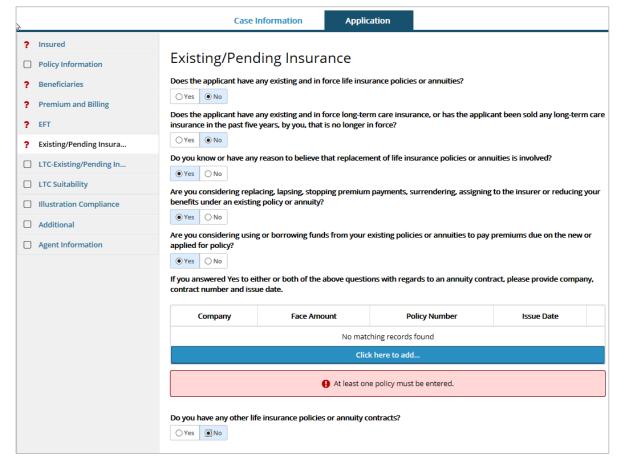
Information related to an Electronic Transfer of Funds (EFT) is entered here

This is only required if EFT is the payment mode chosen

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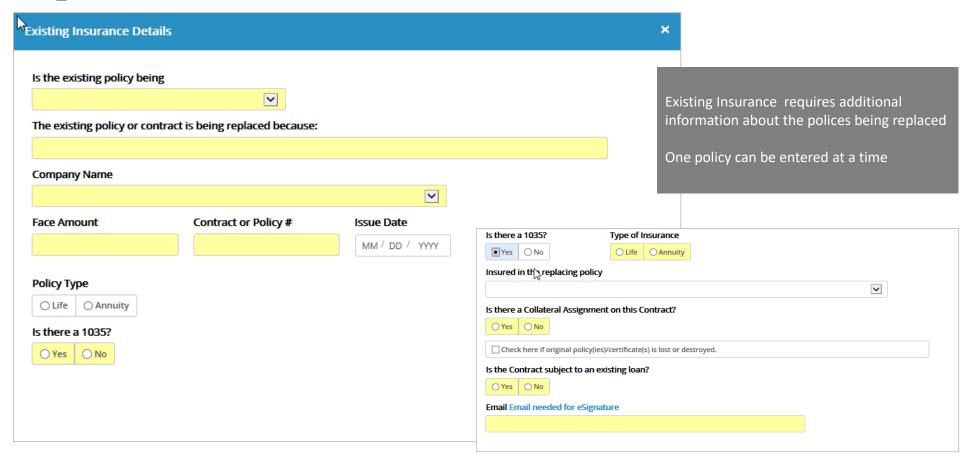
Replacements



Replacement and In force policy information is captured on this screen

A maximum of 6 policies can be entered

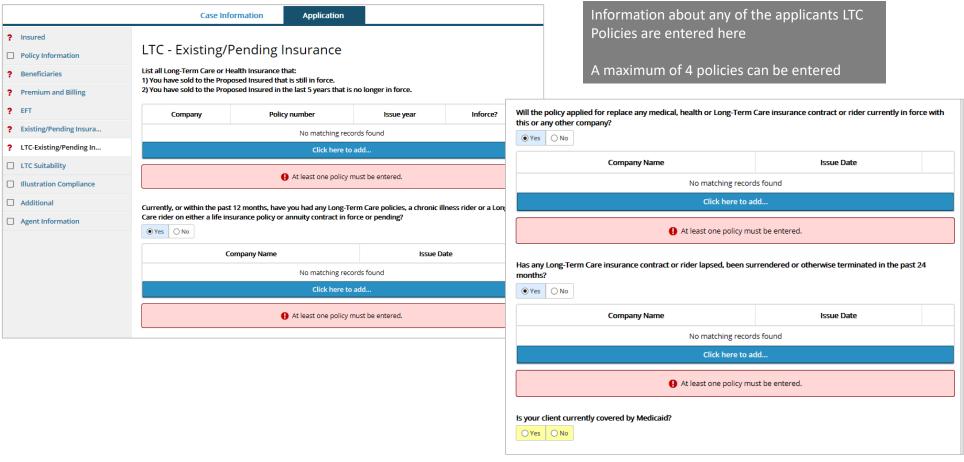
Replacements -Continued



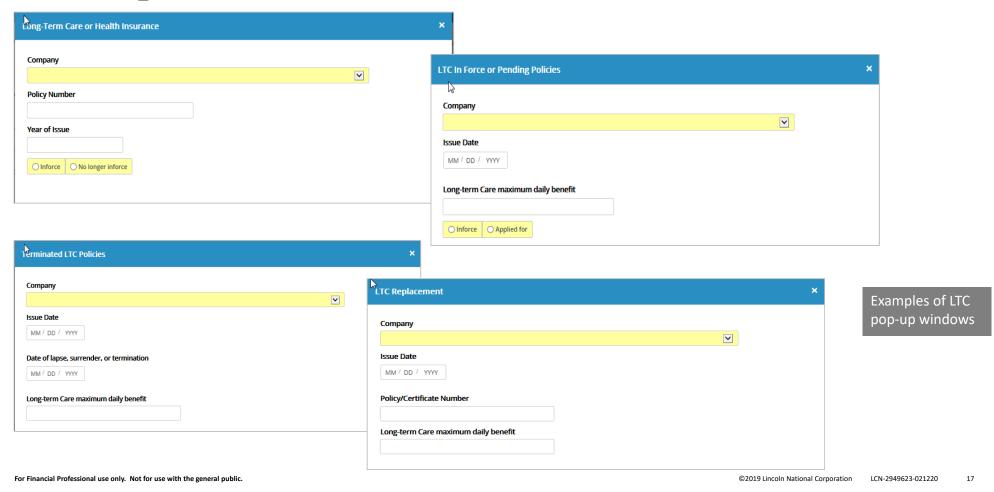
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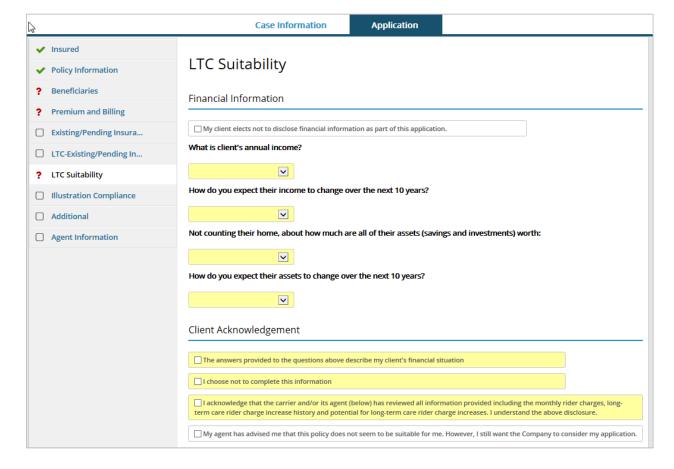
LTC Replacements



LTC Replacements -Continued

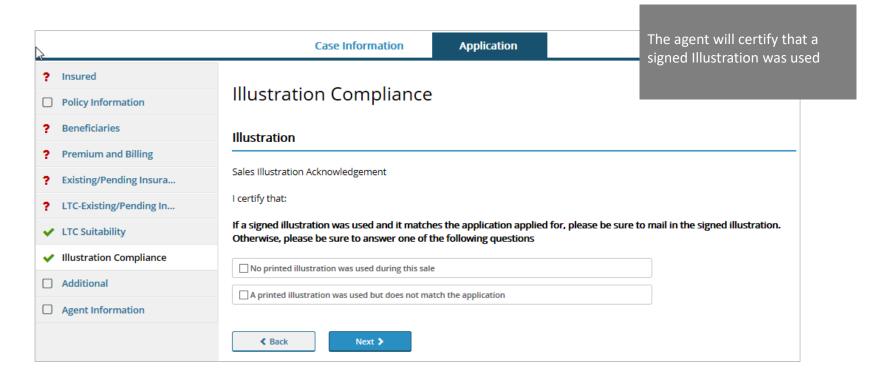


LTC Suitability

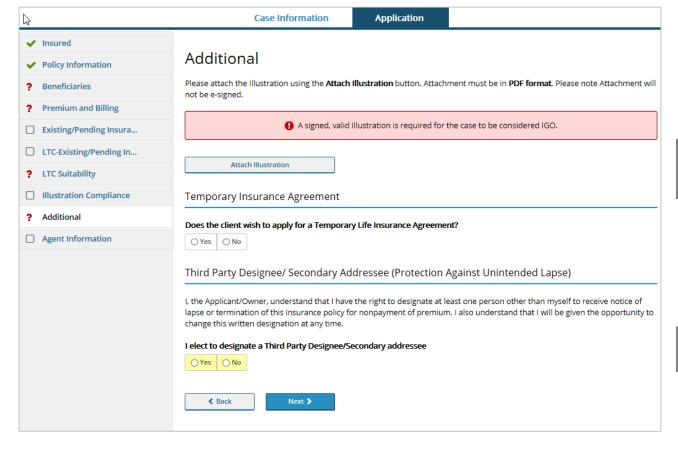


Questions about the applicant's financial information are required to assist with assessment of suitability

Illustration Compliance



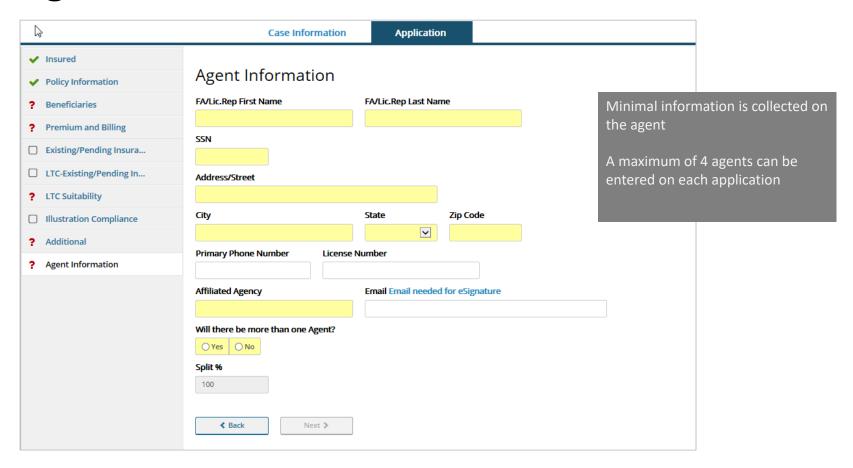
Additional Information



A signed, valid illustration can be attached using the Attach Illustration button

Third Party Designee information is chosen here

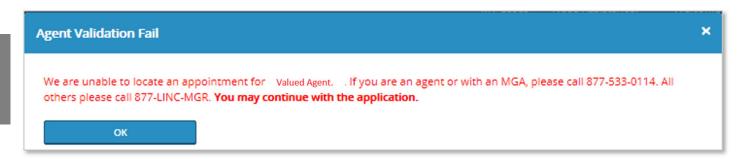
Agent Information

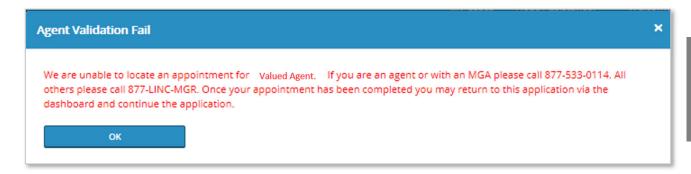


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Agent Validation

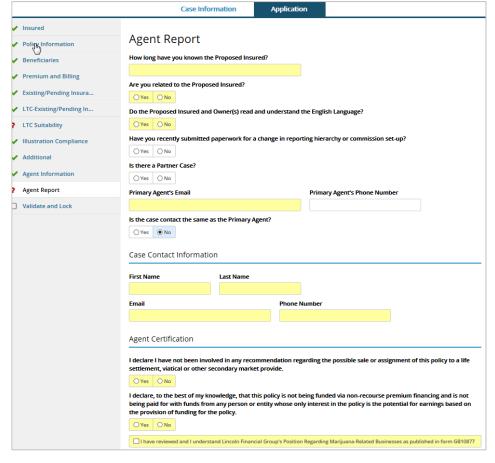
If agent validation is not successful on a non-restricted state, the application process can continue





If validation isn't successful on a restricted (just in time) state, the application process is stopped until appointment has been achieved

Agent Report



Within the contact information field, an additional case contact can be listed. Example: a Case Manager

Note: The case contact will receive all follow-up information, case statuses, and will handle eDelivery of the policies

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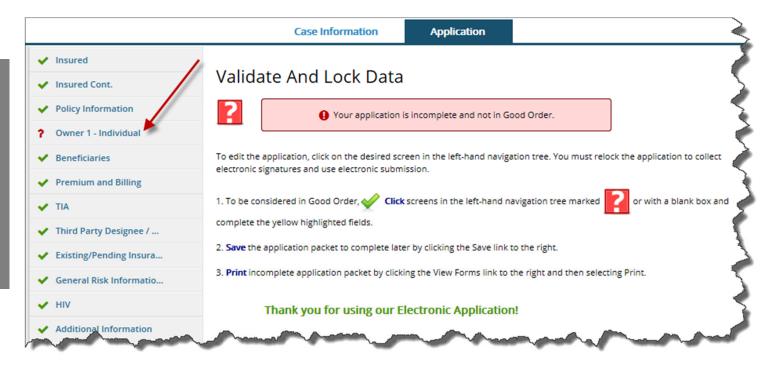
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Case Status – Not In Good Order

If a case has missing required information, the system will display a red question mark, indicating the case is not in good order

Click the section header to return to the page and complete missing information Return to the Validate and Lock page

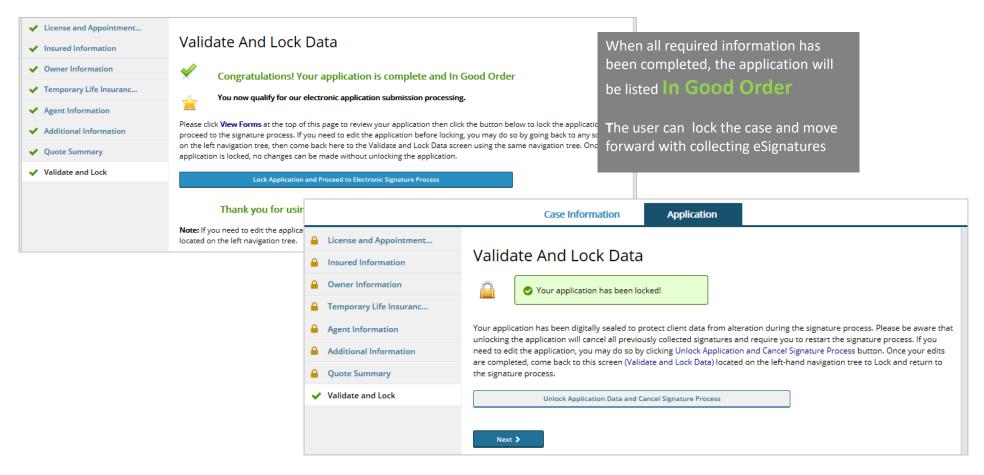
by clicking the hyperlink to lock the case



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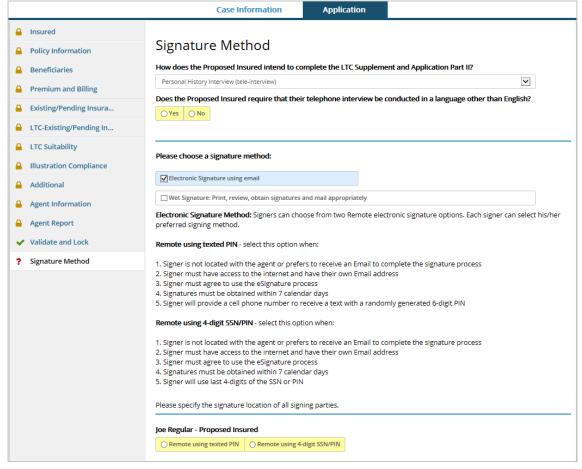
Case Status – In Good Order



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Signature Method



The Signature Method Screen gives the user the opportunity to identify how the Application Part II and LTC Supplement are completed

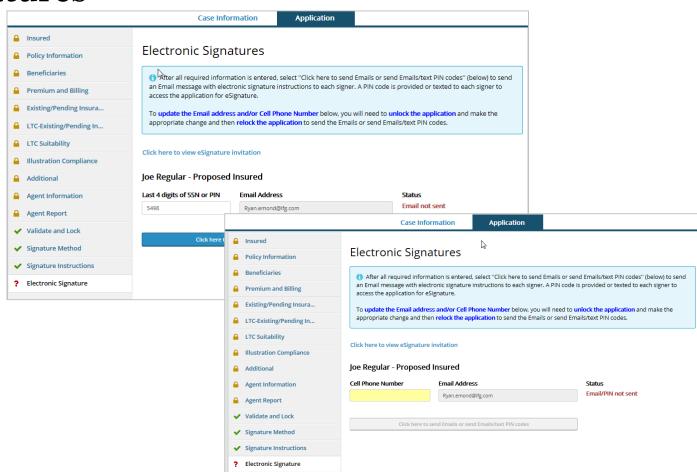
'Electronic Signature ' will allow the agent to move forward with an electronic submission

The Part II and LTC Supplement will be completed via a phone history interview when the electronic signature option is chosen **Electronic Signatures**

Enter all Required Information

Click 'Click here to send emails' button to send all signing parties their personalized email

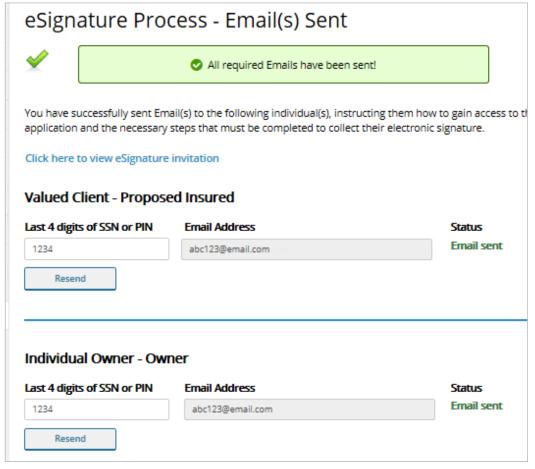
Each signing party will immediately receive an email containing a link to eSign the required forms



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Electronic Signatures



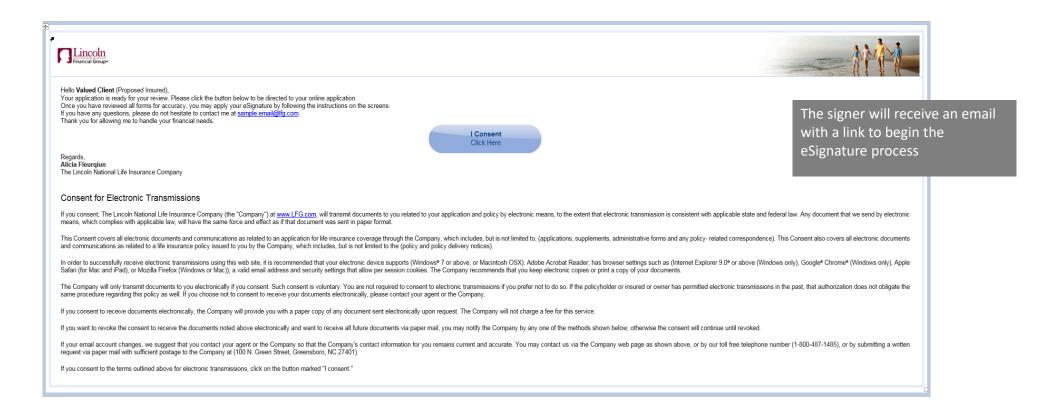
When the emails have been successfully sent, the screen status will update to:

Email sent

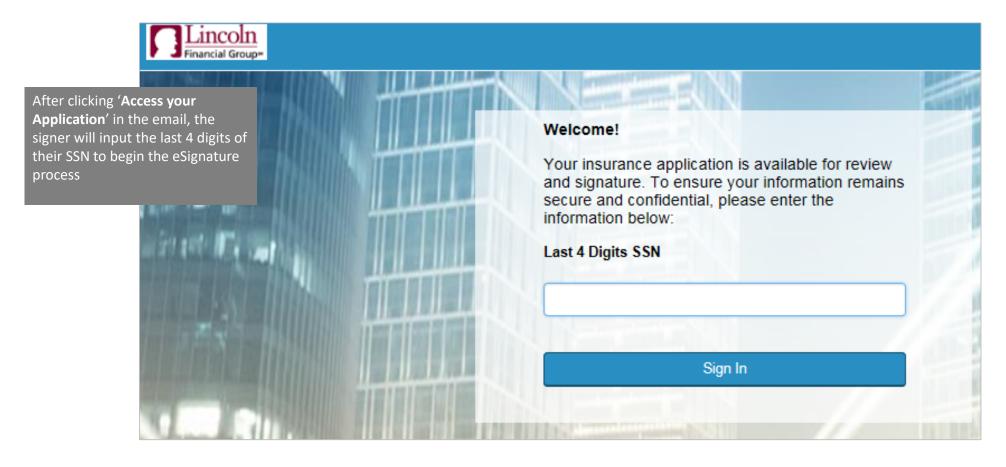
If the email was not sent, the status will state email not sent

If an email needs to be resent, the agent can click the 'Resend' button and a new email is sent

Generating envelopes for eSignature



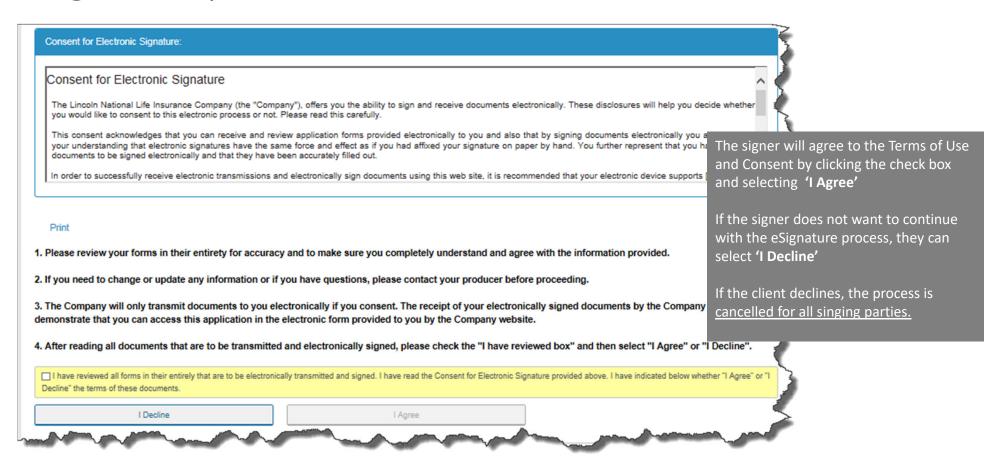
eSignature | Starting the process



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eSignature | Terms of Use and Consent

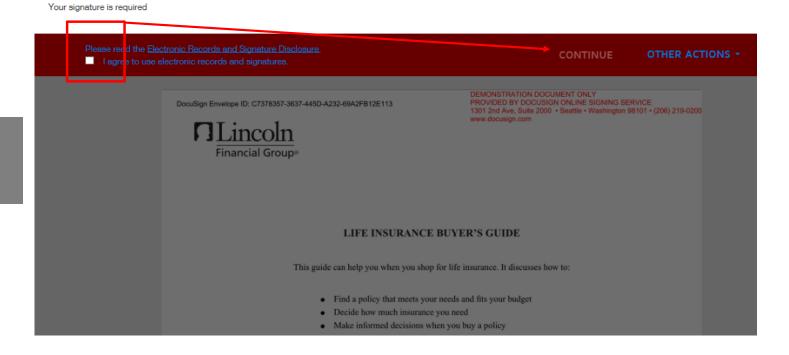


eSignature | DocuSign

Please Review & Act on These Documents

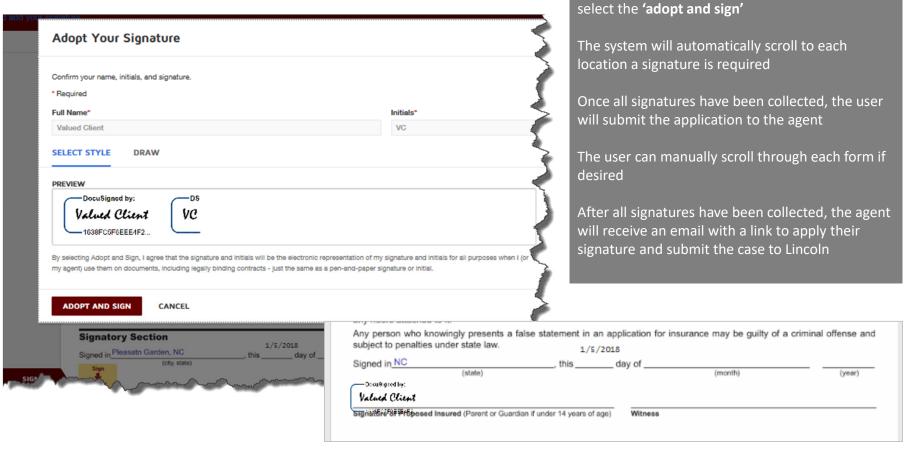


After logging into DocuSign, the user will click the 'I agree' checkbox and then select the 'continue' link



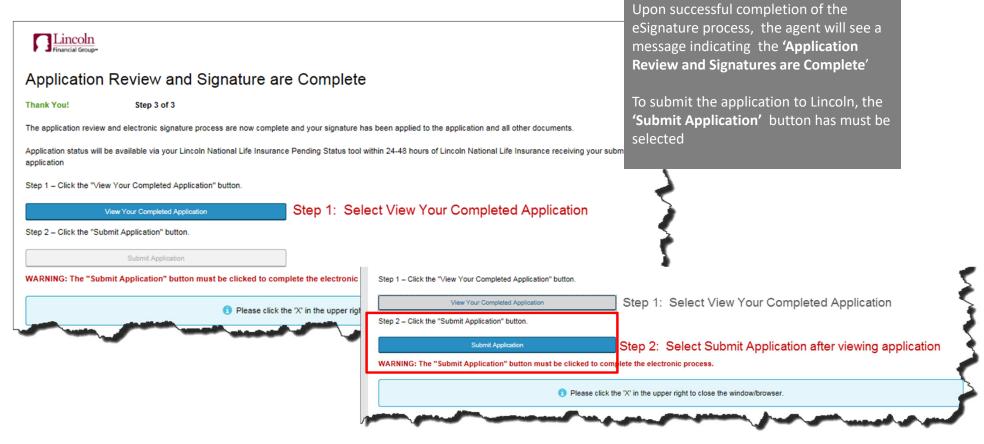
eSignature | DocuSign

Adopting Electronic Signature



The user will adopt their electronic signature and

Submitting the Application



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New eSubmission Email

After the file is received at Lincoln, a New eSubmission email is generated to the agent and case contact

The email contains the complete eSigned package, agent name, proposed insured Name

and policy number

This secure e-mail notification is confirmation that an electronic submission has been submitted to Lincoln Financial Group.

Agent:

Alicia Fluerquin

Proposed Insured: Valued Customer

Policy:

MG10006351

For your convenience, attached is a copy of the application. We invite you to reply to this e-mail, sending any additional solicitation forms such as a cover letter or illustration. You will receive communication from your Underwriting team in the near future identifying your Underwriter, New Business Associate and a list of any pending requirements.

Thank you for your business

Lincoln Financial Group

You're In Charge ®

Find us on facebook: www.facebook.com/LincolnFinancialGroup

NOTE: This email is from the test environment and does not contain valid information, e.g., Agent Name, Proposed Insured Name or Policy Number.

The Process

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Client Interview

Phone Interview Scheduling Lincoln emails a link to financial professional and Client to schedule the interview.

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Placement

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Thank You

Disclosures

All guarantees and benefits of the insurance policy are subject to the claims-paying ability of the issuing insurance company. They are not backed by the broker-dealer and/or insurance agency selling the policy, or any affiliates of those entities other than the issuing company affiliates, and none makes any representations or guarantees regarding the claims-paying ability of the issuer. Products, riders and features are subject to state availability. The insurance policy and riders have limitations, exclusions, and reductions. Check state availability. Long-term care benefit riders may not cover all costs associated with long-term care costs incurred by the insured during the coverage period. Accelerated death benefits may be taxable and may affect public assistance eligibility.

Lincoln MoneyGuard® III, a universal life insurance policy with a long-term care rider that reimburses for qualified long-term care expenses, is issued by the Lincoln National Life Insurance Company of Fort Wayne, IN on policy Form 19-MG890 with the following riders: Value Protection Endorsement (VPE) on form ICC19END-10534/END-10534; Terminal Illness Acceleration of Death Benefit Rider (TIR) on form ICC19TIR-891/TIR-891; Long-Term Care Benefits Rider (LTCBR) on form ICC19LTCBR-890/LTCBR-890. Not available in CA or NY.

Not a deposit

Not FIDIC Insured

May go down in value

Not insured by any federal government agency

Not guaranteed by any bank or savings association

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Affiliates are separately responsible for their own financial and contractual obligations.

02/20

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