



## **MHA Annual Meeting – June 7, 2017**

Good evening, my name is Richard Corder, I'm a Partner at Wellesley Partners and I currently serve as the Regent for the Massachusetts Chapter of the American College of Healthcare Executives. It's terrific to see you all again, I swear you don't age.

This evening I have the privilege of presenting awards to two outstanding healthcare executives on behalf of the College and my fellow board members. Thank you to our host Lynn Nicholas and her team for this opportunity for recognition, and for a super event this evening.

These awards recognize leadership.

My friend and mentor Steve Farber always reminds me that there are lots of people that wear the "leader" label without putting themselves wholeheartedly into the act of leading, these people he suggests, are the posers of our modern world.

These are the people that want to call themselves matador. Only to realize, at that moment when 2,000 pounds of angry bull is bearing down on them, that what they really wanted was to wear tight pants and to hear the crowd roar.

Leadership is not about title, and it is not for the faint of heart. Leadership requires courage and when done well, it is a very personal act.

The recipients of these awards this evening are not posers, they are authentic leaders, and we celebrate their contributions to leading healthcare in the Commonwealth. These awards recognize two of our friends and colleagues who are living examples of doing work you love, in the service of others.

We learn from their examples and we strive to model their behavior. I have the honor of briefly introducing you to them, their commitment to our field, and their accomplishments.

Our first award is The Early Career Healthcare Executive Award.

This award is presented to someone early in their career who has already made significant contributions to their organizations, and who has proven themselves as a role model and an example to others.

It gives me immense pleasure this evening to present this year's Early Career Healthcare Executive Award to colleague and friend Ann-Marie Panebianco.

Ann-Marie is the Manager of Practice Integration at Lahey Health.

She manages practice acquisitions by preparing the practices for change, implementing operational initiatives, and supporting their transition upon Go Live.

She has been at Lahey since 2011, where she began as a Business Development Associate.

As a native of West Virginia, Ann-Marie's healthcare career began after completion of her Master's and Bachelor's degrees in Business Administration at West Virginia University.

Her first role out of graduate school was with MedExpress Urgent Care, where she oversaw the opening of urgent care centers in Colorado, Florida, Pennsylvania, and West Virginia.

Ann-Marie has been an active member of the American College of Healthcare Executives since 2009 when she began her Administrative Residency at MonGeneral Hospital in Morgantown.

She is a previous member of the West Virginia -ACHE Board and presently holds the position in our chapter as the Vice Chair of the Early Careerist Network, representing the chapter's 350+ early careerists and leading the ECN Leadership Team. Under her leadership, the ECN has gained annual and premier event sponsorship and engages in efforts including civic engagement, mentorship, networking, and professional development.

She served as a mentor with the chapter's 2016-17 Mentorship Program.

Through her work experience and professional involvement, Ann-Marie has demonstrated a passion for both learning from those around her and a commitment to sharing her insights and expertise with others.

As you get to know Ann-Marie it's no surprise that she is the rising star that she is, in fact, its genetic...

Her mum, Marjorie Mathieu, also a Fellow of ACHE, currently serves as a Vice President, Southeast Georgia Health System and was recognized in 2011 as the Senior Healthcare Executive Award recipient Georgia-Coastal Plains Region of ACHE. Ann-Marie's mom had wanted to be here this evening but decided she would postpone that visit so as to come up in a few weeks when Ann-Marie and her husband Greg will welcome their first child into this world.

Stay tuned ladies and gentlemen, I expect that baby Panebianco will likely be receiving this award in about 30 years.

Ann-Marie this award recognizes that you have established yourself as a respected colleague who others aspire to learn from and be mentored by.

For your compassion and effectiveness, and in recognition of your ambition and aspirations, tonight we recognize and celebrate you Ann-Marie!

Please join me in congratulating Ann-Marie Panebianco.

The second award this evening is The Senior Healthcare Executive Award.

This award is presented to an individual who has dedicated his career to leaving healthcare better than he found it. This award is an opportunity to recognize someone who can look back on a litany of personal and professional accomplishments that have made care safer, more effective and more patient and family focused.

This award is presented to someone who has, and continues to be an exemplary leader of self and others, a wise counsel and a learning leader who I, and I know others in this room lean on for advice, support and perspective.

It gives me great pleasure to announce that this year's Senior Healthcare Executive Award recipient is Patrick Muldoon.

Patrick currently serves as the president of UMass Memorial Medical Center, and has had his hand on the tiller of this organization for almost four years.

If you look at Patrick's resume it appears that he has been a senior executive in healthcare from the time he left high school. Look a little deeper and you see that he was almost destined for this career being raised by a nurse and a dentist. No-one would be prouder than Kathleen and Bill tonight Patrick. We're grateful you chose this path and that you have been an example to so many.

Patrick is a Fellow of the American College of Healthcare Executives, he serves on the Board of Trustees of the Massachusetts Health & Hospital Association, and has served in several leadership positions with the American Hospital Association and The Joint Commission.

Prior to assuming his role at UMass, Patrick was President and CEO of HealthAlliance Hospital in Leominster.

Patrick has extensive experience in various roles, including service as President and CEO of South County Hospital (RI) Healthcare System and Northern Berkshire Health System (MA). Mr. Muldoon began his career in association management at the American Osteopathic Hospital Association (IL) before beginning his hospital career at Cranston General Hospital (RI).

Patrick was 28 when he accepted his first CEO position at Riverside Hospital in Michigan. He earned his undergraduate degree in Health Services Administration from Providence College (RI) and a Master's Degree in Business Administration from Loyola University of Chicago.

Throughout his career, Patrick has placed a high priority on service to the community. He is the Past Chair of the United Way Capital Campaign and Past Chair of the North Central Massachusetts Chamber of Commerce.

He serves on the Boards of the Worker's Credit Union, Spanish American Center, the Shine Initiative of Fidelity Bank and the Regional Economic Development Institute at Fitchburg State College. In recognition of Community Service, he received the Multi-Cultural Center's Distinguished Service Award in 2009 and the Community Health Champion Award from Community Health Connections in 2010.

Last year Patrick and Eileen we're blessed with a grandson. Cameron has joined the family as its newest crew member. It is here, as crew, on the water, where you'll find Patrick at peace and enjoying his "spare time"

Patrick – it was Mark Twain who said:

"Twenty years from now you will be more disappointed by the things that you didn't do than by the ones you did do, so throw off the bowlines, sail away from safe harbor, catch the trade winds in your sails. Explore. Dream. Discover."

You have caught the trade winds Patrick, and you have taught many how to sail the often-turbulent waters of leading in healthcare.

For your commitment to those providing and receiving care at UMass Memorial Medical Center, for your dedication to leaving healthcare better than when you found it, for your mentoring and counsel of those around you, both in your organization and those in the communities where you live and serve, for modeling what it means to be an authentic and learning leader, and for doing you with grace, candor, and good humor, for all of this and so much more, we recognize and celebrate you Patrick!

Please join me in congratulating Patrick Muldoon. Thank you.