



Housing and Revitalization  
Department

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June 30, 2023

Tasha Gray  
Homeless Action Network of Detroit  
3701 Miracles Blvd., Ste 101  
Detroit, MI 48201

**RE: City's Role in the Detroit CoC CAM Transition**

Dear Ms. Gray,

CAM (Coordinated Assessment Model) connects households experiencing homelessness with housing partners and their resources. CAM has been operated by Southwest Counseling Solutions (SWCS) since 2015. In August 2022, SWCS announced that they would no longer be continuing this service and a new entity would need to be selected to do this work. Since that time, the Detroit Continuum of Care (CoC) has worked diligently to find a new CAM Lead agency as well as partners to provide call center, access point and back-office operations to support the provision of direct services to residents experiencing homelessness.

On May 25, 2023, the CoC General Membership designated a new CAM Lead, the Homeless Action Network of Detroit (HAND) for the next three years. The General Membership also authorized the CAM Transition Team to work with HAND, the City of Detroit, and Wayne Metropolitan Action Agency to advise the development and finalization, and where needed, direct service provision to provide the essential components of this system.

Over the past month, the City of Detroit's Housing and Revitalization Department (HRD) has worked diligently to align the expectations outlined in the CAM RFQ and the aggressive timeline of September 1, 2023, with the decision-making processes of the Detroit CoC and the City of Detroit. A substantial amount of time and effort has been spent planning the transition of the CAM services which included HRD as the principal employer of access point and back-office staff. During this time, HRD determined it can best serve the community by subcontracting these services to a non-profit partner to streamline this process and ensure a seamless transition. Therefore, HRD is officially informing the Detroit CoC that it will no longer be hiring City staff directly to provide CAM services.

HRD is committed to providing a level of funding outlined in the proposal through contractual relationships. Additionally, the City will support the overall system as an active thought partner alongside HAND in a coordinating, convening and planning role.

HRD is dedicated to working with and within the Detroit CoC to ensure that all services for those experiencing homelessness are rooted in equity and treat all with dignity and respect. The department has been a dedicated partner in the homelessness system and will continue to do so as the CAM transition continues.

Respectfully,

Julie Schneider  
Director

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City of Detroit