

Susan Shaw, Local System Manager (LSM) of the Infant Toddler Connection of the Blue Ridge, retired on 6/30/2021. Susan has been with Region Ten CSB, and working to assure that our community babies and toddlers receive essential early intervention services since 1998. She has led the way through many name changes which include Part H, Part C, Babies Can't Wait, and the Infant & Toddler Connection of the Blue Ridge.

Susan has created and maintained a compassionate and family centered service that welcomes families that seek treatment for their babies and toddlers that are experiencing developmental delays. Through Susan's leadership, this team has created a service that recognizes that parents and caregivers are the true experts when it comes to their children and that infants and toddlers have the best outcomes through their interactions and experiences with their loved ones in familiar environments. Susan's work at Region Ten and with the Infant & Toddler Connection of the Blue Ridge has assured that parents and caregivers are able to access the supports they need to best nurture the growth of their babies.

Susan has worked tirelessly over the last 22 years for the families in our communities. She has done this work with kindness, compassion, and a sense of humor. We will miss her a great deal.

Thank You Susan for all you have done for babies and their families and congratulations on her new and well-deserved retirement phase of her life!