

# Preparedness Briefing

## CONNECTICUT



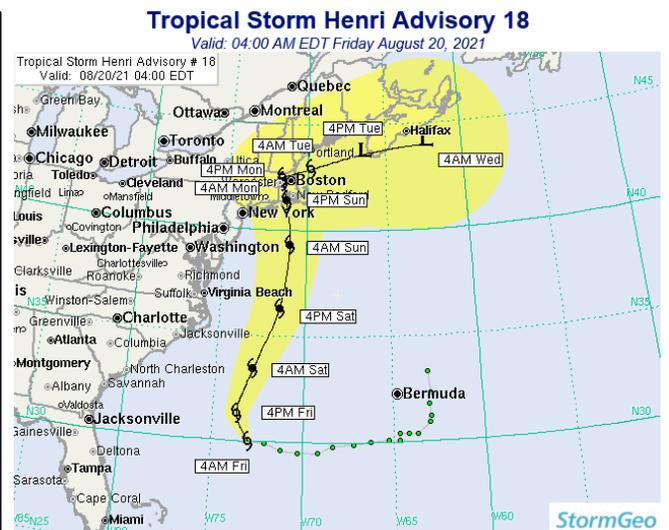
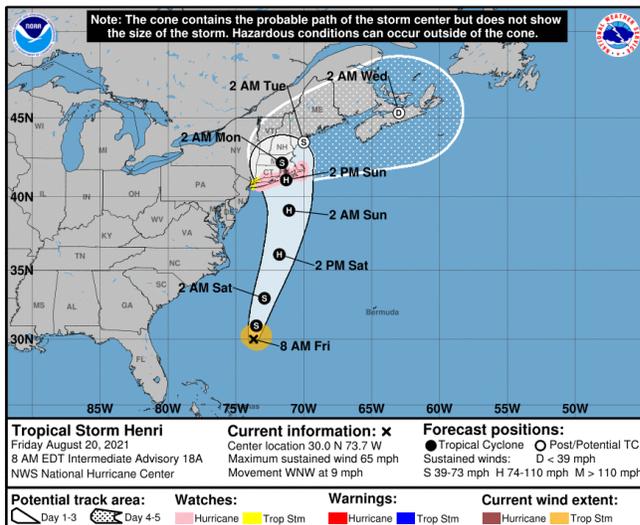
Friday, August 20, 2021, 2 p.m.

### Eversource Monitoring and Preparing for Tropical Storm Henri

Operational Status: **WARNING**

#### OVERVIEW

- We continue to carefully monitor Tropical Storm Henri’s approach to New England Sunday morning into Monday.
- Forecasters have made further westward adjustments to the storm track increasing the risk of hurricane landfall over southern New England, including southeastern CT, with a possible impact to central and western CT depending on the ultimate track.
- The updated forecast indicates Henri will make landfall near the Rhode Island/Massachusetts border Sunday afternoon and will slow down significantly as it approaches the coast. Landfall could occur a few hours before or after the time indicated. The slowing of the storm near the coast could result in prolonged strong winds and heavy rains.
- Once Henri enters warmer waters, the storm could gain hurricane strength bringing with it increased risks of inland flooding due to heavy rains.
- Hazard winds are expected to develop Sunday morning around 6:00 a.m. through Monday afternoon around 3:00 p.m. Peak wind gusts could be up to 65 mph in southeast Connecticut and 40-55 mph in other portions of the state.
- Local media outlets across the service territory are mentioning the storm in their coverage and are also citing the low forecast confidence at this time.
- Eversource currently expects to activate our ERP at an Event Level 3 Sunday morning, indicating 8,000-25,000 trouble spots on our system and a range of 290-900 line crews available at the onset of the storm. This is an event level upgrade since our last briefing.
- Impact by a Category 1 Hurricane, or a strong tropical storm, will cause damage that would take a significant amount of time to restore.



**RESOURCE ACQUISITION PREPARATION FOR HENRI**

- Eversource’s CT, MA and NH Incident Management Teams (IMTs) and Emergency Coordination Team (ECT) continue to meet daily to coordinate preparation activities.
- Eversource has secured more than 720 line crews that will be in Connecticut ahead of the storm’s arrival on Sunday. This storm’s track into New England from the ocean may allow us to obtain mutual aid crews from the mid-Atlantic states.

<b>PERSONNEL AVAILABLE FOR SUNDAY, AUGUST 22*</b>			
Distribution Line Crews Total	720	Eversource Crews	59
		Contractor Crews	661
Transmission Crews Total	13	Eversource Crews	1
		Contractor Crews	12
Service Crews	47		
RSO Trouble Shooters	99		
Substation Electricians	127		
Tree Crews	267		
Damage Assessors	265		
Wire Guards	125		
*Crew numbers will change and increase as we secure more resources			

- Gas Operations is increasing staffing across all flood prone areas to monitor potential impacts to the system and will have additional staffing for increased real-time monitoring of the gas system.
- Gas Operations is also supporting the Electric Wire Guard, Staging Area and Emergency Operation Center response operations.
- Gas construction sites will be secured with metal plating to avoid flying debris and liquid natural gas (LNG) facilities will be prepped for the storm.
- Water company resources are checking generators and treatment facilities to ensure readiness.

**COMMUNICATIONS**

- Eversource is engaging in social media and spokespeople are reaching out to generate storm awareness stories with local media outlets.
- A press briefing occurred at 1 p.m. at Eversource’s Hartford AWC with President and Chief Executive Officer Joe Nolan.
- The interactive voice response (IVR) message for inbound calls to Eversource has been updated to include storm preparation information.
- An outbound call to medical customers was made today, Friday, 8/20.
- A customer email will also be distributed today, Friday, 8/20, with preparation and safety information.
- The homepage of the Eversource.com website was updated with storm preparation content today, Friday, 8/20.
- An email will be sent today, Friday, 8/20, to municipal officials encouraging them to register for the Municipal Hub and take the online training.
- We’re also sharing preparation information with stakeholders and government officials.

**APPROVED BY:**

Bob Coates, Incident Commander – Electric Operations

Kevin Kelley, Incident Commander – Gas Operations